



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

4720

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55591

Date: 9/27/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Curtis Last: Myers

Account Name: Curtis & Betty Myers

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Utility Source LLC

Division: Sewer/Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

09/27/06 CORRESPONDENCE RECEIVED

September 25, 2006

Arizona Corporation Commission  
DOCKETED

SEP 28 2006

RECEIVED  
2006 SEP 28 P 3:25  
AZ CORP COMMISSION  
DOCUMENT CONTROL

[REDACTED]  
Arizona Corporate Commission  
1200 West Washington  
Phoenix, AZ 85007-2996

DOCKETED BY [Signature]

Re: Proposed Rate Increase for Utility Source, LLC  
Docket # WS-04235A-0-0303

Dear Commission Members:

We are writing to say that we believe the proposed increases of 232% for water and 167% for wastewater service are in excess of anything we would consider reasonable.

Is this request based on independently audited financial records of Utility Source, LLC or only on their stated need for this much of an increase? What are the facts that validate an increase of this magnitude?

Rate increases at this level will create a financial burden for many homeowners as well as community service organizations like the local fire department. We ask that all of this be considered before a decision is made and that any increase that is necessary have a solid easy to understand explanation. Homeowners who are customers of Utility Source, LLC, like ourselves, want to feel comfortable that the rates we are paying are reasonable and in line with other communities in our geographic area

Thank you for consideration of our input.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Sincerely  
Curtis and Betty Myers

[REDACTED]  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

09/27/06 DOCKET # WS-04235A-06-0303

September 27, 2006

[REDACTED]

RE: UTILITY SOURCE LLC  
DOCKET # WS-04235A-06-0303

Dear [REDACTED]

Your letter regarding the Utilities Source LLC rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission (Commission) to be made part of the record. The Commission will consider your comments before a decision is rendered in the Utility Source LLC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

[REDACTED]  
Public Utility Consumer Analyst  
Utilities Division  
\*End of Comments\*

**Date Completed: 9/27/2006**

**Opinion No. 2006 - 55591**