

SW 20379A -05-0489  
W 20380A -05-0490

ORIGINAL



0000060007

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

47CS

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55505 Date: 9/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First: Last:

Complaint By: Stefanie Wurdeman

Account Name: Stefanie Wurdeman Home: (928) 000-0000

Street: [REDACTED]

Work:

City: Kingman

CBR:

State: AZ Zip: 86409

is:

Utility Company: Perkins Mountain Utility Company

Division: Sewer

Arizona Corporation Commission

Contact Name: n/a

DOCKETED

Contact Phone: (928) 000-0000

Nature of Complaint:

SEP 26 2006

Docket No. SW 20379A-05-0489 / W 20380A-05-0490

Dear Commissioner Mayes;

DOCKETED BY [Signature]

For many months the greater Mohave County community has been waiting for the Rhodes Homes master planned community which is to be located in Golden Valley, AZ to begin construction. We are looking forward to the jobs that will be offered, the beautiful homes and an upgrade to a part of our county that sorely needs some beautification. It seems the Corporation Commission has thrown a monkey wrench into the process.

After following all the news articles related to the Rhodes Homes project for several months, last week an article appeared in the Kingman Daily Miner that was really an eyeopener. I trust the article to be factual because it was written by one of our most respected County Supervisors, Pete Byers. We know that the Board of Supervisors has been deeply involved with the Rhodes project and believe Supervisor Byers must be quite frustrated if he felt the need to write such an article.

The article states that the Corporation Commission is stalling on the Rhodes project and attempting to confiscate the water that is necessary for them to commence. After all these months, it would be hard to believe that Rhodes has not been in compliance at every level. They have demonstrated their competence and professionalism in our community, so it is unthinkable that after all the permits and regulations have been met, the Corporation Commission would have the water directed to a community south of here for the benefit of another community.

When comparable developers are moved through the system with relative ease, it is interesting that Rhodes has been held up on a water issue which they resolved before they began.

It is unacceptable for the Corporation Commission to consider taking the water needed for such a worthwhile development in Mohave and send it to another community. We are growing rapidly and properly managed this growth will be financially beneficial to the entire county. We simply cannot have the water allotted by the Arizona Department of Water Resources for the Rhodes project sent somewhere else.

What can be done to cause you to re-consider this situation? This development is imperative to the economic

RECEIVED  
2006 SEP 26 11 P 2:04  
AZ CORP COMMISSION  
DOCUMENT CONTROL

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

---

future of Mohave. Please take a good long look at the Rhodes Homes plan. It has been scrutinized by many city, county and state agencies and has lived up to all expectations. Don't let the Corporation Commission decide the future of Mohave.

Yours truly,

CC: William undell

Mike Gleason

Barry Wong

Jeff Hatch-Miller

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

September 25, 2006

RE: PERKINS MOUNTAIN UTILITY COMPANY

Dear Water Customer:

Your letter regarding the Perkins Mountain Utility Company ("Perkins") application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Perkins application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed application. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton

Public Utility Consumer Analyst II

Utilities Division

\*End of Comments\*

**Date Completed: 9/25/2006**

**Opinion No. 2006 - 55505**

---

SW 20379A-05-0489

W 20380A-05-0490

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2006 - 55504

Date: 9/25/2006

Complaint Description:      08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Kim

Soles

Account Name:

Kim Soles

Home: (928) 000-0000

Street:

[REDACTED]

Work:

City:

Kingman

CBR:

State:

AZ      Zip: 86401

is:

Utility Company:      Perkins Mountain Utility Company

Division:

Sewer

Contact Name:

n/a

Contact Phone: (000) 000-0000

#### Nature of Complaint:

Docket No. SW 20379A-05-0489 / W 20380A-05-0490

September 12, 2006

Commissioner Kris Mayes

Arizona Corporation Commission

1200 West Washington

Phoenix, Arizona 85007

Dear Commissioner Mayes:

I want to bring your attention to a letter that was published in the Kingman Daily Miner by Supervisor Pete Byers. The letter stated that the Corporation Commission is giving Rhodes Homes a hard time with the development in Golden Valley. It occurred to me that this was unfair treatment of a developer that has gone above and beyond to make sure all issues have been taken care of.

I urge you to reconsider your stance on this issue. There are a lot of us in this community that want a planned community to happen. Mohave County has the water, and it is our time to experience good positive growth. Thank you for your time, and I am sure you will give this matter the attention it deserves.

CC: William Mundell

Jeff Hatch-Miller

Mike Gleason

Barry Wong

Sincerely,

Kingman, Az. 86401

\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Investigator's Comments and Disposition:**

September 25, 2006

RE: PERKINS MOUNTAIN UTILITY COMPANY

Dear Water Customer:

Your letter regarding the Perkins Mountain Utility Company ("Perkins") application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Perkins application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed application. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton  
Public Utility Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 9/25/2006**

**Opinion No. 2006 - 55504**

---

SW 20379A-05-0489

W 20380A-05-0490

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55502

Date: 9/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Scott

Lander

Account Name: Scott Lander

Home: (928) 000-0000

Street: [REDACTED]

Work:

City: Kingman

CBR:

State: AZ Zip: 86401

is:

Utility Company: Perkins Mountain Utility Company

Division: Sewer

Contact Name: n/a

Contact Phone: (000) 000-0000

Nature of Complaint:

Docket No. SW 20379A-05-0489 / W 20380A-05-0490

September 11, 2006  
Commissioner Kris Mayes  
Arizona Corporation Commission  
1.200 West Washington Street  
Phoenix, Arizona 85007

Dear Commissioner Mayes:

There was a recent article in the Kingman Daily Miner by Supervisor Pete Byers that outlined exactly what many of us in Mohave County are feeling about the growth that will happen in this area.

I am in complete support of this growth and look forward to all the amenities that it will bring to the area.

Please know that we are ready for this planned community and there are many people that will support this growth.

The article by Supervisor Byers also stated that you were not in support of this issue. I ask that you re-consider and join many in the area that want this to happen.

Thanks for your time and the support that I am sure you will give this issue.

Sincerely,

[REDACTED]  
Kingman, Arizona 86401

Cc: Jeff Hatch-Miller

William Muhdell

Mike Gleason

Barry Wong

\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Investigator's Comments and Disposition:**

September 25, 2006

RE: PERKINS MOUNTAIN UTILITY COMPANY

Dear Water Customer:

Your letter regarding the Perkins Mountain Utility Company ("Perkins") application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Perkins application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed application. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton  
Public Utility Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 9/25/2006**

**Opinion No. 2006 - 55502**

---

SW 20379A-05-0489  
W 20380A-05-0490

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Brad Morton

**Phone:** [REDACTED] 6

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2006 - 55501**

**Date:** 9/25/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:** Bob

Rose

**Account Name:** Bob Rose

**Home:** (928) 000-0000

**Street:** [REDACTED]

**Work:**

**City:** Kingman

**CBR:**

**State:** AZ Zip: 86401

**is:**

**Utility Company:** Perkins Mountain Utility Company

**Division:** Sewer

**Contact Name:** n/a

**Contact Phone:** (000) 000-0000

**Nature of Complaint:**

Docket No. SW 20379A-05-0489 / W 20380A-05-0490

September 13, 2006  
Arizona Corporation Commission  
12(X) W. Washington St.  
Phoenix, Az. 85007  
CC: Jeff Hatch-Miller  
Kris Mayes  
Mike Gleason  
William Mundell  
Barry Wong

Dear Commissioners:

This letter is to let each of you known of my support for the Rhodes Homes Arizona Development in Golden Valley.

I just recently read an eye opening article in the Kingman Daily Miner by Supervisor Pete Byers. I was a little surprised at the trouble this developer has been given by the Corporation Commission.

The planned development in Golden Valley will only enhance an area that is in desperate need of good planned growth. I know that this is one of the fastest growing areas in the country and my concern is where will these people live? If not a nice planned community, where?

I urge you to reconsider this issue and let them continue with the project. We want this to happen not only for the surrounding communities, but for the entire County.

Bob Rose  
[REDACTED]

Kingman, Arizona 86401

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Utilities' Response:**

**Investigator's Comments and Disposition:**

September 25, 2006

RE: PERKINS MOUNTAIN UTILITY COMPANY

Dear Water Customer:

Your letter regarding the Perkins Mountain Utility Company ("Perkins") application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Perkins application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed application. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton  
Public Utility Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 9/25/2006**

**Opinion No. 2006 - 55501**

---

SW 20379A-05-0489

W 20380A-05-0490

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**

**No.** 2006 - 55500

**Date:** 9/25/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:**

Debra

Sixta

**Account Name:**

Debra Sixta

**Home:** (928) 000-0000

**Street:**

[REDACTED]

**Work:**

**City:**

Kingman

**CBR:**

**State:**

AZ Zip: 86401

**is:**

**Utility Company:**

Perkins Mountain Utility Company

**Division:**

Sewer

**Contact Name:**

n/a

**Contact Phone:** (000) 000-0000

**Nature of Complaint:**

Docket No. SW 20379A-05-0489 / W 20380A-05-0490

September 11, 2006

Arizona corporation Commission

1200 w. Washington St.

Phoenix, AZ. 85007

Dear Commissioners:

I usually do not write letters to my elected official's, however an article in the Kingman Daily Miner really opened my eyes on an issue I feel strongly about. AS YOU know this area has experienced and will continue to experience a huge explosion of growth. we like and support this growth and look forward to the benefits the growth will give Mohave County.

The article by supervisor Pete Byers outlined what seems to me an unfair decision by the corporation commission.

Rhodes Homes Arizona has a plan for a beautiful community that will finally give Mohave county something that Maricopa County has had for years. why would the corporation Commission want to stop such progress?

I ask you to think about what this will mean to the people in Mohave county and let this development continue.

Si nce rely,

Debra Sixta

[REDACTED]  
Kingman, AZ. 86401

Cc: Jeff Hatch-Miller Kris Mayes

Mike Gleason

William Mundell

Barry Wong

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Utilities' Response:**

**Investigator's Comments and Disposition:**

September 25, 2006

RE: PERKINS MOUNTAIN UTILITY COMPANY

Dear Water Customer:

Your letter regarding the Perkins Mountain Utility Company ("Perkins") application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Perkins application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed application. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton  
Public Utility Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 9/25/2006**

**Opinion No. 2006 - 55500**

---

SW 20379A-05-0489  
W 20380A-05-0490

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55499

Date: 9/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Susan A.

Taylor

Account Name: Susan A. Taylor

Home: (928) 000-0000

Street: [REDACTED]

Work:

City: Kingman

CBR:

State: AZ Zip: 86401

is:

Utility Company: Perkins Mountain Utility Company

Division: Sewer

Contact Name: n/a

Contact Phone: (000) 000-0000

Nature of Complaint:

Docket No. SW 20379A-05-0489 / W 20380A-05-0490

AZ Corporation Commission .1. S JD Li  
1200 W. Washington St.  
Phoenix, AZ 85007-2996

Dear Commissioner Mayes;

For a very long time the Kingman area has seen disorganized and nonprofessional growth. Rhodes Homes showed up here sometime ago and we viewed their plans with skepticism; however, over time they have proven that they do have the interest of our community at heart. They have listened to the concerns of the people, participated in community activities and shown us the many ways our county will be improved with their master-planned community.

Last week Mohave Supervisor, Pete Byers, wrote an article for the local newspaper, the Kingman Daily Miner. The things that were revealed in that article were eye-popping and have caused great concern for those of us who understand how badly our future economy depends on well regulated, dependable and high quality development. Rhodes has proven to be just that kind of company.

We now read that Rhodes has some problems at the Corporation Commission that will delay (at best) or demolish the planned community they have been preparing for several months. We read that water is a problem, but Rhodes has already insured that ample water is there to satisfy the needs of his development.

What possible justification could you have for confiscating the water Rhodes had approved by Arizona Department of Water Resources? Have they not met all the requirements? If not, they must be given that opportunity before the water from Mohave is sold or redirected to the south. Mohave County's future depends on the ability to provide water for future development; specifically what Rhodes has to offer. Please consider the ramifications of confiscating the water.

Sincerely yours,

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

CC: Chairman, Jeff Hatch-Miller Commissioner, Mike Gleason  
Commissioner, William Mundell Commissioner, Barry Wong.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

September 25, 2006

RE: PERKINS MOUNTAIN UTILITY COMPANY

Dear Water Customer:

Your letter regarding the Perkins Mountain Utility Company ("Perkins") application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Perkins application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed application. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton  
Public Utility Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 9/25/2006**

**Opinion No. 2006 - 55499**

---

SW 20379A-05-0489

W 20380A-05-0490

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55498

Date: 9/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Betsy

Thomas

Account Name: Betsy Thomas

Home: (928) 000-0000

Street: [REDACTED]

Work:

City: Kingman

CBR:

State: AZ Zip: 86401

is:

Utility Company: Perkins Mountain Utility Company

Division: Sewer

Contact Name: n/a

Contact Phone: (000) 000-0000

#### Nature of Complaint:

Docket No. SW 20379A-05-0489 / W 20380A-05-0490

ATTN: Commissioner Kris Mayes  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007  
CC; Commissioner Chairman, Jeff Hatch-Miller  
Commissioner Mike Gleason  
Commissioner Barry Wong  
Commissioner Bill Mundell

Dear Commissioners;

An article in the Kingman Miner that was written by Mohave County Supervisor, Pete Byers really struck a chord with a lot of people here. It made many of us realize what can go on behind those closed doors in government offices. It makes me wonder how many other things have gone on that no one wrote about. I guess I always thought that local government agencies pretty much controlled what got built in our community. It never crossed my mind that the Corporation Commission would be able to exercise so much control that they could literally keep a development out of a community. I've always heard about water wars, but it also never occurred to me that the Corporation Commission would actually overtly grab the water that is ours for Phoenix development projects, but the article set me straight on those things.

What is now to be done? The people in Mohave County are counting on the Rhodes development to provide the homes we need for the growth we are experiencing. If you take away our water, you will take away our future. Has Rhodes Homes done something so awful that you would actually keep them from building here? If so, what is it and how can it be remedied? I hope you will take my letter seriously. Mohave County is serious about our water and our potential growth.

Sincerely yours,

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Utilities' Response:**

**Investigator's Comments and Disposition:**

September 25, 2006

RE: PERKINS MOUNTAIN UTILITY COMPANY

Dear Water Customer:

Your letter regarding the Perkins Mountain Utility Company ("Perkins") application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Perkins application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed application. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton  
Public Utility Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 9/25/2006**

**Opinion No. 2006 - 55498**

---

SW 20379A-05-0489

W 20380A-05-0490

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55497

Date: 9/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Gary

Pfaff

Account Name: Gary Pfaff

Home: (928) 000-0000

Street: [REDACTED]

Work:

City: Kingman

CBR:

State: AZ Zip: 86409

is:

Utility Company: Perkins Mountain Utility Company

Division: Sewer

Contact Name: n/a

Contact Phone: (000) 000-0000

Nature of Complaint:

Docket No. SW 20379A-05-0489 / W 20380A-05-0490

Commissioner Kris Mayes  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007  
CC: Commissioner Hatch-Miller  
Commissioner Mundell  
Commissioner Gleason  
Commissioner Wong

Dear Supervisors:

Pete Byers, a Mohave County Supervisor, wrote a very tough article in our local paper, the Kingman Daily Miner a few days ago. Because we know and trust Byers, there is no reason for us not to believe the things he wrote in this article. It took some courage to write it, but his credentials and reputation in the county stands up to that image.

There were some pretty rough accusations in his article., aimed at the Corporation Commission. We need to know what is going on down there, why and what can be done about it.

The article has served as a wake-up call for us, and we are not one bit happy. It seems the situation has two very bad elements. One is the slow and process and obstacles you are imposing on Rhodes Homes so they can begin their project here in Mohave, but far worse is the idea that the water that is necessary for this project, which is here and available, might be taken for other development in the Phoenix area.

We are not prepared to take this quietly. Kingman and Mohave County are not about to just stand aside and allow our future to be taken.

I'd like to give you the opportunity to set me straight. If these things are not true, let me know what is.

Sincerely y urs,

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Utilities' Response:**

**Investigator's Comments and Disposition:**

September 25, 2006

RE: PERKINS MOUNTAIN UTILITY COMPANY

Dear Water Customer:

Your letter regarding the Perkins Mountain Utility Company ("Perkins") application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Perkins application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed application. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton  
Public Utility Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 9/25/2006**

**Opinion No. 2006 - 55497**

---

SW 20379A-05-0489  
W 20380A-05-0490

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2006 - 55496 Date: 9/25/2006**

**Complaint Description:** 08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:** Dennis C.

Hopper

**Account Name:** Dennis C. Hopper

**Home:** (928) 000-0000

**Street:** [REDACTED]

**Work:**

**City:** Kingman

**CBR:**

**State:** AZ Zip: 86409

**is:**

**Utility Company:** Perkins Mountain Utility Company

**Division:** Sewer

**Contact Name:** n/a

**Contact Phone:** (000) 000-0000

**Nature of Complaint:**

Docket No. SW 20379A-05-0489 / W 20380A-05-0490

Commissioner Kris Mayes  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007-2996

Dear Commissioner Mayes;

All of us understand that we cannot live without rules and regulations no matter how difficult they may seem; however, an article I read recently indicates that some rules and regulations are applied differently for political reasons, and that is of great concern to me.

The article to which I refer was written by Mohave County Supervisor Pete Byers and it ran in the Kingman Daily Miner on September 1, 2006. The article causes me a good deal of concern. If I have accurately read it, it looks as if you and the Arizona Corporation Commission have in mind, hi-jacking water that should be used for a Rhodes Homes development in Golden Valley, AZ and sending it to the Metro-Phoenix area. This is just isn't right. Additionally, it seems that a developer with comparable plans to Rhodes Homes was given a quick pass to move on their project, but Rhodes is held up.

I'm sure the Arizona Corporation Commission does important work and we want you to look after securities and utilities, but we surely don't want you in the business of deciding what gets built in our community.

What can you tell me about this situation? We want the Rhodes planned community here in Mohave. What is your objection? We need to know.

Very truly yours,  
\*End of Complaint\*

**Utilities' Response:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Investigator's Comments and Disposition:**

September 25, 2006

RE: PERKINS MOUNTAIN UTILITY COMPANY

Dear Water Customer:

Your letter regarding the Perkins Mountain Utility Company ("Perkins") application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Perkins application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed application. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton  
Public Utility Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 9/25/2006**

**Opinion No. 2006 - 55496**

---

W 20379A - 05-0489  
W 20380A - 05-0490

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55495

Date: 9/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Janna

Messinger

Account Name: Janna Messinger

Home: (928) 000-0000

Street: [REDACTED]

Work:

City: Kingman

CBR:

State: AZ Zip: 86401

is:

Utility Company: Perkins Mountain Utility Company

Division: Sewer

Contact Name: n/a

Contact Phone: (000) 000-0000

Nature of Complaint:

Docket No. SW 20379A-05-0489 / W 20380A-05-0490

Arizona Corporation Commission  
Attn: Commissioner Kris Mayes  
1200 West Washington Street  
Phoenix, AZ 85007-2996

Dear Commissioner Mayes:

It came to my attention, through an article in the Kingman Daily Miner, that the master planned community by Rhodes Homes has come into your purview and that you are resistant to granting the necessary approval for them to proceed with their large development planned for Golden Valley, AZ. Supervisor Pete Byers wrote the article.

It is not my wish to accuse you of anything, but I do wish to have this issue clarified. You must understand that we know and trust Supervisor Byers, but we don't know much about you, and we are very concerned about the future of the Rhodes Homes project.

After following the story in the local news here for several months, it appears that Rhodes has met every marker that has been laid down in their path. They have proven to be interested in community attitudes and good community citizens, which is more than many developers who have shown up here to capitalize on the Mohave County growth.

The article indicates that the sticking point is water, but locally we've read many times that the water problem has been solved. There is a more than adequate supply of water to meet the needs of the growth in Mohave, but we should not be expected to give up our water rights for developers in Maricopa County.

All of Mohave will benefit from the kind of development Rhodes Homes has presented. We need the jobs. We need the affordable housing. We need the infrastructure. We need Rhodes. What must we do to move beyond the water problem so Rhodes can begin construction on this valuable amenity for our community?

\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Investigator's Comments and Disposition:**

September 25, 2006

RE: PERKINS MOUNTAIN UTILITY COMPANY

Dear Water Customer:

Your letter regarding the Perkins Mountain Utility Company ("Perkins") application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Perkins application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed application. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton  
Public Utility Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 9/25/2006**

**Opinion No. 2006 - 55495**

---

SW 20379A-05-0489  
W 20380A-05-0490

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55494

Date: 9/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Jason lee

Shook

Account Name: Jason lee Shook

Home: (928) 000-0000

Street: [REDACTED]

Work:

City: Kingman

CBR:

State: AZ Zip: 86401

is:

Utility Company: Perkins Mountain Utility Company

Division: Sewer

Contact Name: n/a

Contact Phone: (000) 000-0000

Nature of Complaint:

Docket No. SW 20379A-05-0489 / W 20380A-05-0490

Arizona Corporation Commission  
Attn: Commissioner Kris Mayes  
1200 West Washington Street  
Phoenix, AZ 85007-2996

Dear Ms. Mayes;

An article that ran in our local paper, the Kingman Daily Miner, several days ago made me very angry. It was written by one of the members of the Mohave County Board of Supervisors, Pete Byers. I was very glad he wrote the article, but very upset by it. I don't presume to know precisely how all these government agencies work, but the article made it very clear that a lot of power rests at the Corporation Commission, and most of us never give it a thought. We learned a lot from Byers' article.

For example, we learned that one of the biggest and best projects that has ever been proposed for Mohave County is being given a hard time by the Corporation Commission while another development which is very similar sailed through the process.

Another thing we learned is the possibility of water that belongs here and should be used for the Rhodes Homes project could somehow be diverted to counties south of here for the big developments going on to the west and north of Phoenix. That simply is not right.

I have no idea what it takes to get through all the steps of the dance the government puts in place for a development the size of Rhodes Homes, but I do know they have been an excellent addition to Mohave County and it would be hard to convince me that they are not playing by the rules. Supervisor Byers says there is adequate water for this development, but if you grab it for Phoenix, it will hurt us immensely and we simply can't afford to allow that.

We can't stand 4ly by and wait to see what happens. We need to know what is gcungon and why. Will you tell us?

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Utilities' Response:**

**Investigator's Comments and Disposition:**

September 25, 2006

RE: PERKINS MOUNTAIN UTILITY COMPANY

Dear Water Customer:

☐ Your letter regarding the Perkins Mountain Utility Company ("Perkins") application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Perkins application.

☐ The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application rate request attempts to balance the interest of the utility and its customers.

☐ Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

☐ Staff appreciates your comments and the interest taken on the proposed application. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

☐☐☐☐☐ Sincerely,

☐☐☐☐☐ Bradley G. Morton  
☐☐☐☐☐ Public Utility Consumer Analyst II  
☐☐☐☐☐ Utilities Division  
\*End of Comments\*

**Date Completed: 9/25/2006**

**Opinion No. 2006 - 55494**

---