



ORIGINAL

ARIZONA CORPORATION COMMISS...

UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 55509

Date: 9/26/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Hillarie Nickerson & Kelley Thomas

Account Name: Hillarie Nickerson & Kelley Thomas

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Bellemont

CBR:

State: AZ Zip: 86015

is:

Utility Company: Utility Source LLC

Division: Sewer/Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION.

9-21-06  
Arizona Corporate Commission  
1200 West Washington  
Phoenix, AZ 85007-2996

Arizona Corporation Commission  
DOCKETED

SEP 26 2006

Re: Proposed Rate Increase  
Utility Water Source  
Case #WS-04235-06-0303

DOCKETED BY NR

RECEIVED  
2006 SEP 26 P 2:11  
AZ CORP COMMISSION  
DOCUMENT CONTROL

We are in receipt of correspondence from Utility Water Source, our water utility company regarding their proposed rate increases to be addressed in a hearing on January 27, 2007.

Of course we are concerned to read of a possible 200% increase in our utility costs. This would be a financial burden for many homeowners, including ourselves. While this utility company seems to have been created for the purpose of serving this community, it appears by the documents available on file with your agency that there was poor advance planning by the developers and we do not feel the financial burden of that should fall on the customer. We understand that increases may be required, but hope that the commission will seriously consider curtailing the amount and allow for gradual increases more consistent with the cost of living increases one might normally expect.

Also, we noted that the hearing is to take place in Phoenix. This hearing concerns the homeowners/customers in the Flagstaff Meadows community in Bellemont, where we live. We are sure that many customers would like to address this issue by appearing at the hearing. We would like to see this hearing take place in a closer geographic location.

We hope that many homeowners, like ourselves, will notify the commission of their concerns and that serious consideration will be given to these issues.

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Sincerely,  
Hillary Nickerson & Kelley Thomas  
[REDACTED]  
Bellemont, AZ 86015

Mailing address  
[REDACTED]  
Flagstaff, AZ 86003  
\*End of Complaint\*

**Utilities' Response:**

N/A  
\*End of Response\*

**Investigator's Comments and Disposition:**

09/26/06-I sent the customer correspondence thanking them for writing to the Commission and providing their opinion regarding the pending rate increase application for Utility Water Source. I advised them their comments would be part of the official record at the Commission and a copy would be placed in the docket. WS-04235-06-0303. CLOSED.  
\*End of Comments\*

**Date Completed: 9/26/2006**

**Opinion No. 2006 - 55509**

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