

SW 02519A-06-0015

ORIGINAL



ARIZONA CORPORATION COMMISS.
UTILITY COMPLAINT FORM

47CO

Investigator: Brad Morton

[Redacted]

Fax: [Redacted]

Priority: Respond Within Five Days

Opinion No. 2006 - 55523

Date: 9/26/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Madonna Last: Schelot

Account Name: Madonna Schelot

Home: [Redacted]

Street: [Redacted]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer Arizona Corporation Commission

Contact Name: [Redacted] DOCKETED

Contact Phone: [Redacted]

Nature of Complaint: SEP 26 2006

Docket No. SW 02519A-06-0015

September 16th 2006

DOCKETED BY [Signature]

To: Arizona Corporation Commission

Subject: Gold Canyon Sewer Company's request for a 101% increase of monthly sewer rate. Docket Number: SW-02519A-06-0015

My wife and I did attend the meeting on this subject in Gold Canyon, Sept 13th 2006. We thank you for your presence and interest of our concerns on this matter.
I was out of town and did not know about a 7 cents increase on my monthly sewer rate. I did send in a \$35.00 payment in plenty of time without a statement. I was never notified about this increase. This company charged me a 53 cents late fee for late payment on this 7 cent. This is a 700% interest rate. Please find a copy of this charge with this letter.
My wife and I would like to see three separate audits of this company's financial records.
We feel any company who ask for a 101% increase in their monthly rate would raise a red flag with any legal system.
We have lost our confidence and trust for Gold Canyon Sewer Company and we do question the integrity of how this company is being run.

Thank you,
Donald G. Schelot
Madonna W. Schelot
[Redacted]
[Redacted]
Gold Canyon, AZ 85218

End of Complaint

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UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

9/26/06

Called consumer and confirmed opinion received and explained Docket procedure and that Commissioners will be made aware of their concerns.

End of Comments

Date Completed: 9/26/2006

Opinion No. 2006 - 55523
