

FORMAL COMPLAINT



ARIZONA CORPORATION COMMISSION FORMAL COMPLAINT FORM

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COMPLAINANT Susan Bernstein		COMPLAINT NUMBER DOCUMENT	DATE 07/02/2002
ADDRESS 7835 E. Memory Lane Prescott Valley, AZ 86312		PHONE(HOME) (928) 713-9059	
NAME OF RESPONSIBLE PARTY		PHONE(WORK) (928) 778-4224	
NAME OF UTILITY Qwest Communications		ACCOUNT NUMBER T-01051B-02-0517	
<p> GROUNDS FOR COMPLAINT:</p> <p> My request for installation of phone service has been denied with the explanation that Qwest is not authorized to provide service in our area. However, I have learned that several nearby homes do have phone service. They are</p> <p style="padding-left: 40px;"> The Dunn family (T15N, R1W, Sec 11-103-01-195G) – March 1999</p> <p style="padding-left: 40px;"> Barbara Lehman (T15N, R1W, Sec 11-103-01-172K – May 1999</p> <p style="padding-left: 40px;"> Troy Skipper (T15N, R1W, Sec 11-103-01-195H) – August 1999</p> <p style="padding-left: 40px;"> Ramon Hernandez (T15N, R1W, Sec 11-103-01-172E)</p>			
<p> NATURE OF RELIEF SOUGHT:</p> <p> Use the same authority to provide phone service to my residence at</p> <p style="padding-left: 40px;"> T15N, R1W, Sec 11 103-01-207G</p> <p> that permits the phone service to my several neighbors.</p>			
<p> SIGNATURE OF COMPLAINANT</p> <p style="text-align: center;"><i>Susan Bernstein</i></p>			