



0000059273

Docket No. W-02393A-03-0312

47

ORIGINAL

ZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Janie Woller

Phone: (602) 542-0821

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2003 - 25884

Date: 5/19/2003

Complaint Description: 08A Rate Case Items - Opposed/In Favor

First:

Last:

Complaint By: Valerie

Gossert

Account Name: Valerie Gossert

Home (623) 388-2201

Street: 20443 W. Tip Top Mine Road

Work: (000) 000-0000

City: Wittmann

CBR:

State: AZ **Zip:** 85361

is:

Utility Company: Chaparral Water Company

Division: Water

Contact Name: Faciligroup Cor

Contact Phone: (602) 491-4208

Nature of Complaint:

5/15/03 Ms. Gossert called regarding the notification she received regarding Chaparral's rate increase. She says she thinks the Company deserves an increase but for a lower amount than what they are asking for. She feels the \$6 increase to the minimum is too high and that the amount they want to increase the Usage Charges tiers should be reversed. They are requesting \$0.45 increase for 1001 to 20,000 gallons, \$0.25 increase for 20,000 to 50,000 gallons and then \$0.05 for 50,000 & over. This should be reversed do to the drought conditions the state is experiencing. She says that the only improvement she has seen is the addition of another well 2 years ago.

Utilities' Response:

Investigator's Comments and Disposition:

5/15/03 Agreed to write up her comments and place them in Docket Control.
5/19/03 Corrected and deleted Opinion Number 2003-25839 from Chaparral City Water Company to Opinion Number 2003-25884 for Chaparral Water Company. Also placed Opinion Number 2003-25839 in Docket No. W-02393A-03-0312.
Closed.

Date Completed: 5/19/2003

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AZ CORP COMMISSION
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