

#G-02696A-06-0290



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OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

ORIGINAL

4700

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53166

Date: 6/21/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: John

Kovacs

Account Name: John Kovacs

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Payson

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Energy West Incorporated d/b/a Broken Bow Gas Company

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

6/21/2006 - (OPPOSED OPINION)

RE: Docket #G-02696A-06-0290

Customer is a Senior citizen, who is in his 80's and lives on a fixed income; he tries to survive on his pension which is truly difficult.

Customer begs of the Commission to please assure there is legitimate reason for this application to increase rates that is being filed by Energy West. A 23% increase is outrageous and will be difficult to keep up with.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

6/21/2006

Advised the customer the Arizona Corporation Commission appreciates the time he has take to express his concerns in this matter and that his opinion will be made part of the record and placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record.

Also, advised the customer the Commission will take his opinion into consideration before rendering a decision.

CLOSED

End of Comments

Date Completed: 6/26/2006

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