



# NEW APPLICATION



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P.O. Drawer 200  
Winter Park, FL  
32790-0200

Tel: 407-740-8575  
Fax: 407-740-0613  
tmi@tminc.com

Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Arizona Corporation Commission  
**DOCKETED**

T-02612A-~~03-0690~~  
91-0175

SEP 19 2003

**Re: Operator Service Company**  
**Docket Number: T-2612A-~~03-0690~~**

DOCKETED BY

Dear Sir/Madam:

Enclosed for filing are the original and sixteen (16) copies of tariff filed on behalf of Operator Service Company in the above referenced docket number. This tariff is dated to become effective on October 18, 2003.

Questions regarding this filing may be directed to my attention at (407) 740-8575 or via e-mail at cwightman@tminc.com.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it in the self-addressed, stamped envelope enclosed for this purpose.

Thank you for your assistance.

Sincerely,

Connie Wightman  
Consultant to Operator Service Company

CW/im.

Enclosure

cc: Kirk Smith, Operator Service Company  
File: OSC - AZ  
TMS: AZO0302

TARIFF SCHEDULES  
APPLICABLE TO  
ALTERNATIVE OPERATOR SERVICES  
NAMING  
RATES, RULES AND REGULATIONS  
GOVERNING OPERATIONS  
OF  
OPERATOR SERVICE COMPANY

5302 Avenue Q  
Lubbock, TX 79412  
806-747-2472  
800-658-6041

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Issued: September 18, 2003      Issued by: Kirk Smith, President  
Effective: October 18, 2003

CHECK SHEET

Pages listed below of this tariff are effective as of the date shown at the bottom of each sheet. Original and revised pages, as named below, contain all changes from the original tariff that are in effect on the date thereon except as otherwise noted.

<u>PAGE</u>	<u>REVISION</u>		<u>PAGE</u>	<u>REVISION</u>	
1	ORIGINAL	*	21	ORIGINAL	*
2	ORIGINAL	*	22	ORIGINAL	*
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4	ORIGINAL	*	24	ORIGINAL	*
5	ORIGINAL	*	25	ORIGINAL	*
6	ORIGINAL	*	26	ORIGINAL	*
7	ORIGINAL	*	27	ORIGINAL	*
8	ORIGINAL	*	28	ORIGINAL	*
9	ORIGINAL	*	29	ORIGINAL	*
10	ORIGINAL	*	30	ORIGINAL	*
11	ORIGINAL	*	31	ORIGINAL	*
12	ORIGINAL	*	32	ORIGINAL	*
13	ORIGINAL	*			
14	ORIGINAL	*			
15	ORIGINAL	*			
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**SYMBOLS**

Explanation of Symbols - When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols:

- (D) - Delete or Discontinue.
- (I) - Change Resulting in an Increase to a Customer's Bill.
- (M) - Moved from another Tariff Location.
- (N) - New
- (R) - Change Resulting in a Reduction to a Customer's Bill.
- (T) - Change in Text or Regulation, but No Change in Rate or Charge.

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**TARIFF FORMAT**

A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the ACC. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the ACC follows in their tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.(A).
- 2.1.1.(A).1.
- 2.1.1.(A).1.(a).
- 2.1.1.(A).1.(a).I.
- 2.1.1.(A).1.(a).I.(i).

D. Check Sheets - When a tariff filing is made, an updated check sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages.) The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Arizona Corporation Commission.

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APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the furnishing of intrastate resale common carrier telecommunications service associated with the provision of operator services by Operator Service Company ("OSC") in the state of Arizona.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**ACC or Commission**

The Arizona Corporation Commission.

**Calling Card Call**

A billing arrangement by which a call may be charged to a valid telephone company-issued calling card.

**Carrier or Company**

Whenever used in this tariff, "Carrier" or "Company" refers to Operator Service Company, unless otherwise specified or clearly indicated by the context.

**Collect Call**

A billing arrangement by which the charge for a call may be charged to the called party, provided the called party accepts the charge.

**Commercial Credit Card Call**

A billing arrangement by which a call may be charged to an authorized credit card number, such as MasterCard or VISA.

**Customer or End User**

Any person, firm, partnership, corporation, or other entity furnished telecommunications services under the provisions and regulations of the Company's tariff. The Customer or End User is typically a member of the transient public and, as such, does not contract directly with the Company for provisioning or termination of service.

**LATA**

Local Access and Transport Area.

OSC - Refers to Operator Service Company.

**Pay Telephone**

A telephone instrument equipped with a device that allows a charge to be made for each call.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS *continued*

**Person-to-Person Call**

A service whereby the person originating the call specifies to the Company Operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

**Serving Wire Center**

A specific geographic point from which vertical and horizontal coordinates are used in the calculation of airline mileage.

**Subscriber**

The person, firm, partnership, corporation, or other entity who owns, leases, or manages the telephone, PBX, or other switch vehicle from which a Customer places a call utilizing the services of the Company.

**Third Party Billed Call**

A billing arrangement by which the charges for a call may be billed to a number that is different from the calling number or the called number.

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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of the Company****2.1.1 General**

OSC's services include intrastate operator assisted communications offered via Subscribers' telephones, PBX or similar switch vehicle to Customers for direct transmission of voice telecommunications to locations throughout the State of Arizona. OSC's services are provided through the terminal equipment of Subscribers serving the transient public. OSC may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Subscriber, to allow connection of a Subscriber's location to OSC's or OSC's underlying carrier's facilities. The Subscriber is responsible for all charges due for such service arrangements.

**2.1.2 Limitations**

- (A) OSC offers interLATA telecommunications services in Arizona.
- (B) Service is offered subject to the availability of the necessary facilities or equipment, and subject to the provisions of this tariff.
- (C) The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer or Subscriber is using the service in violation of the provisions of this tariff, or in violation of the law.

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**SECTION 2 - RULES AND REGULATIONS** *continued***2.1 Undertaking of the Company** *continued***2.1.2 Limitations** *continued*

- (D) The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- (E) Intrastate Directory Assistance Service is not included in the Company's service offering.
- (F) The Company reserves the right to discontinue service, when any governmental or regulatory condition imposed upon OSC materially and negatively impacts the financial viability of the service as determined by OSC in its best business judgment.

**2.2 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.3 Liability**

- 2.3.1 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

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SECTION 2 - RULES AND REGULATIONS *continued*

2.3 *Liability continued*

2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer or Subscriber; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.3.3 The Company shall not be liable for any defacement of or damages to the premises of a Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.

2.4 *Installation and Termination*

Service is installed upon contractual agreement between the Subscriber and the Company. The contractual agreement specifies the terms and conditions of installation, termination of service, commission structure, and commission payment schedule. The service contract does not alter rates specified in the tables and schedules contained in this tariff. Service contracts do not apply to End Users.

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**SECTION 2 - RULES AND REGULATIONS** *continued***2.5 Notice Information**

The Company requires Subscribers to post notice on or near each telephone used to access its services. Such notice must include: the Company's name, dialing instructions, an indication that the Company's rates apply, a statement that the calling card carrier will not carry the call, a toll-free telephone number for inquiries, description of complaint procedures, and location-specific surcharges.

**2.6 Noncompliance by Subscribers**

In instances where the Company finds that a Subscriber is not in compliance with information posting and notice requirements of the Arizona Corporation Commission, the Company will contact the Subscriber and request compliance. If, after the above steps are taken, the Subscriber refuses to comply with the Commission's rules, the Company will discontinue service to the Subscriber.

**2.7 Terminal Equipment**

Carrier's facilities and service may be used with or terminated in Subscriber provided terminal equipment or Subscriber provided communications systems, such as a PBX or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Subscriber, except as otherwise provided. The Subscriber is responsible for all costs at his/her premises, including Subscriber personnel, wiring, electrical power, and the like, incurred in his/her use of Carrier's services. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

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**SECTION 2 - RULES AND REGULATIONS** *continued***2.8 Payment for Service and Credit Allowance****2.8.1 Payment for Service**

All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be OSC, a local exchange telephone company or credit card company. Terms of payment shall be according to the rules and regulations of the billing agency. Any objection to billed charges should be promptly reported to the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that records are available and circumstances exist which reasonably indicate that such charges are appropriate. OSC shall not cause local service to be terminated for an End User's failure to pay for operator services provided by the Company.

**2.8.2 Taxes and Fees**

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are not included in the rates under this tariff, but shall be listed as separate line items on the Customer's bill.

To the extent that a municipality, other political subdivision or local agency of government, or commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

Service shall not be subject to taxes for a given taxing jurisdiction if the customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the customer has been granted a tax exemption.

The Company may adjust its rates or impose additional rates on its customer to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others. The Company may also adjust its rates or impose additional rates to cover the administrative cost of collecting such charges or paying compensation to other entities. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's services.

**2.9 Deposits**

Deposits are not required to establish service.

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SECTION 2 - RULES AND REGULATIONS *continued*

2.10 Advance Payments

The Company reserves the right to require an advance payment not to exceed one month's estimated charges. Any such payment will be applied against the next month's charges and, if necessary, a new advance payment may be collected for the next month.

2.11 Third Party Billing

To protect against fraud, OSC reserves the right to refuse to accept third party billed calls at its discretion.

2.12 Access to Other Carriers

Neither the Company nor its Subscribers may block access to other certificated carriers unless a waiver is granted by the Arizona Corporation Commission.

2.13 Access Charges

The Company, either directly or indirectly through its underlying carriers, will pay intrastate access charges for use of local exchange company facilities when completing intrastate Arizona calls.

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**SECTION 3 - DESCRIPTION OF SERVICES****3.1 General**

OSC provide operator assisted calling services. Intrastate service is offered in conjunction with interstate service. For all operator assisted calls, a per-call service charge applies in addition to usage charges.

**3.1.1 Timing of Calls**

- (A) Long distance usage charges are based on usage of OSC's service.
- (B) No charge applies for incomplete calls.
- (C) OSC's underlying carrier will determine that an initiated call has been answered by signal from the local exchange carrier or other generally accepted industry standards.

SECTION 3 - DESCRIPTION OF SERVICES *continued*

## 3.2 Determination of Mileage

Calls are measured and billed from the point of origination to the point of termination. If calls to be transferred to another carrier cannot be billed from the actual originating and terminating points, the operator will inform the End User and instruct the caller that their preferred carrier may be reached by access code or toll-free customer service number. The method for calculating call mileage is set forth below.

- A. Calls are measured from the Serving Wire Center of the Subscriber's terminal or switch location to the Serving Wire Center of the destination of the call.
- B. The distance between the Serving Wire Center of the Subscriber's switch and that of the destination point is calculated by using the "V" and "H" coordinates as defined by local exchange telephone companies in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the Subscriber's switch and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Serving Wire Centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the difference obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the squares obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Serving Wire Centers.

Formula: 
$$\sqrt{\frac{(v_1 - v_1)^2 + (h_1 - h_2)^2}{10}}$$

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**SECTION 3 - DESCRIPTION OF SERVICES** *continued***3.3 OSC Operator Assisted Service**

OSC provides telecommunications service, including operator assisted services. Charges for calls are based on mileage, call duration and time of day. Calls are rounded to the next higher full minute for billing purposes. Minimum call duration for OSC Long Distance Service is three minutes.

**3.3.1 Operator Service Charges**

Appropriate operator services or special billing charges are billed on a per call basis. The following charges apply to each call as specified below:

**A. Calling Card/Commercial Credit Card**

This charge applies in addition to per minute usage charges when a call (other than Person-to-Person) is billed to a telephone company-issued calling card or commercial credit card.

**B. Operator-Station Charge**

This charge applies in addition to other per minute usage charges for station-to-station calls placed with operator assistance. Calls may be billed to the called party (collect), to a calling card, to a credit card, or to another telephone number (third number billing).

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**SECTION 3 - DESCRIPTION OF SERVICES** *continued***3.3** OSC Long Distance Service *continued***3.3.1** Operator Service Charges *continued***D.** Person-to-Person Charge

This charge applies in addition to other per minute usage charges for calls whereby the person originating the call specifies a particular person, station, room number, department, or office to be reached. A Person-to-Person call may be billed to the called party, a third number, a telephone company-issued calling card, or a commercial credit card.

**E.** Operator Dialed Surcharge

This charge applies in addition to other operator service charges and per minute usage charges when the customer has the capability of dialing the destination telephone number, but elects to have the operator dial the number instead.

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SECTION 3 - DESCRIPTION OF SERVICES *continued*

3.3 OSC Long Distance Service *continued*

3.3.3 Subscriber Surcharge

This surcharge is imposed by Subscribers to be paid by the End User for the use of Subscriber's telephone equipment and other facilities in obtaining access to OSC's services. The maximum allowable Subscriber Surcharge is specified in Section 4 of this tariff. This surcharge applies in addition to the operator service charges specified in Section 3.3.1 of this tariff.

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**SECTION 3 - DESCRIPTION OF SERVICES** *continued***3.3 OSC Long Distance Service** *continued***3.3.4 Directory Assistance**

Directory Assistance is available to Customers of the Company Long Distance Service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. A maximum of one request may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

**3.3.5 OSC Directory Assistance Call Completion**

The Company Directory Assistance operator will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A per minute Directory Assistance Call Completion rate applies for the duration of each completed call. This per minute usage rate is in addition to the charge for determining the telephone number requested by the Customer.

OSC Directory Assistance Call Completion is available for use with Station to Station calls. Directory Assistance Call Completion may not be used in conjunction with operator assisted calling. For billing purposes, calls are billed in six (6) second increments after an initial billing increment of one (1) minute.

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**SECTION 4 - RATES****4.1 General**

Each End User is charged individually for each call placed through the Carrier. Charges are computed on an airline mileage basis as described in Section 3.1.2 of this tariff. The minimum call duration for billing purposes is three minutes. An additional minute period charge applies to each full and fractional minute beyond the initial period.

**4.2 Application of Rates and Charges**

4.2.1 Rates and charges specified for services offered under this Tariff are maximums. Any change to a rate or charge at or below the maximum level shall not be construed as an application to increase rates. The rates and charges applicable at any given time are covered in a price list furnished to the Arizona Corporation Commission by this Carrier.

4.2.2 Not less than 14 days prior to the effective date of any changes in the rates and charges, the Carrier will furnish the Commission a new price list reflecting the changed rates and charges. New Tariff pages would be filed with the Commission for approval only when increasing maximum levels.

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SECTION 4 - RATES *continued*

4.3 Rate Periods used in Application of Rates

Discounts may apply to measured usage charges for calls occurring at certain times of day. The appropriate rates apply for day, evening and night/weekend calls based on the following chart:

	MON	TUES	WED	THURS	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM	EVENING RATE PERIOD						EVE
11:00 PM* TO 8:00 AM	NIGHT/WEEKEND RATE PERIOD						

\* to, but not including

4.4 Emergency Calls

No charges apply to emergency calls placed to recognized emergency agencies.

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SECTION 4 - RATES *continued*

4.5 OSC Long Distance Service - Maximum Rates

4.5.1 InterLATA Operator Assisted Service Rates and Charges

A. Per Minute Usage Rates

Calls are billed in full minute increments after an initial minimum period of three (3) minutes.

Mileage Band	Day Time		Evening/Holiday		Night/Weekend	
0 - 10	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
11-16	\$0.4000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
17-22	\$0.4000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
23-30	\$0.4500	\$0.3000	\$0.3135	\$0.3000	\$0.3000	\$0.3000
31-40	\$0.5065	\$0.3000	\$0.3135	\$0.3000	\$0.3000	\$0.3000
41-55	\$0.5307	\$0.3332	\$0.3135	\$0.3000	\$0.3000	\$0.3000
56-70	\$0.5560	\$0.3732	\$0.3590	\$0.3000	\$0.3000	\$0.3000
71-124	\$0.5560	\$0.3865	\$0.3590	\$0.3000	\$0.3000	\$0.3000
125-196	\$0.5560	\$0.4265	\$0.3590	\$0.3000	\$0.3000	\$0.3000
197-292	\$0.5560	\$0.4799	\$0.3590	\$0.3000	\$0.3000	\$0.3000
293 +	\$0.5800	\$0.4820	\$0.3908	\$0.3000	\$0.3000	\$0.3000

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SECTION 4 - RATES *continued*4.5 OSC Long Distance Service - Maximum Rates *continued*4.5.1 InterLATA Operator Assisted Service Rates and Charges *continued*

## B. Per Call Service Charges

The following per-call charges apply in addition to per minute usage rates when applicable. These charges apply in all rate periods.

## Customer Dialed Calling Card Station, Per Call

-Customer Dialed Calling or Credit Card	\$1.50
-Operator Dialed Calling or Credit Card	\$2.50
-Station-to-Station Collect Assist	\$2.33
-Person-to-Person Collect	\$4.66
-Third Party Person-to-Person	\$4.66
-Third Party Station-to-Station	\$2.33
-Person-to-Person	\$4.50
-Station-to-Station	\$3.50

The following per-call charge applies in addition to the Operator Service Charges above when operator assistance is used to dial the destination telephone number.

## Operator Dialed Surcharge

-Customer Dialed	\$2.00
-Operator Dialed	\$2.00

Public Payphone Surcharge	\$0.50
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Subscriber Surcharge Maximum Per Call:	\$1.00
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SECTION 4 - RATES *continued*

4.5 OSC Long Distance Service - Maximum Rates *continued*

4.5.2 IntraLATA Operator Assisted Service Rates and Charges

A. Per Minute Usage Rates

Calls are billed in full minute increments after an initial minimum period of three (3) minutes.

Mileage Band	Day Time		Evening/Holiday		Night/Weekend	
0 - 10	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
11-16	\$0.4000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
17-22	\$0.4000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
23-30	\$0.4500	\$0.3000	\$0.3135	\$0.3000	\$0.3000	\$0.3000
31-40	\$0.4500	\$0.3000	\$0.3135	\$0.3000	\$0.3000	\$0.3000
41-55	\$0.4500	\$0.3000	\$0.3135	\$0.3000	\$0.3000	\$0.3000
56-70	\$0.5200	\$0.3300	\$0.3590	\$0.3000	\$0.3000	\$0.3000
71-124	\$0.5200	\$0.3300	\$0.3590	\$0.3000	\$0.3000	\$0.3000
125-196	\$0.5300	\$0.3600	\$0.3590	\$0.3000	\$0.3000	\$0.3000
197-292	\$0.5800	\$0.3600	\$0.3590	\$0.3000	\$0.3000	\$0.3000
293 +	\$0.5800	\$0.3800	\$0.3908	\$0.3000	\$0.3000	\$0.3000

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SECTION 4 - RATES *continued*4.5 OSC Long Distance Service - Maximum Rates *continued*4.5.2 IntraLATA Operator Assisted Service Rates and Charges *continued*

## B. Per Call Service Charges

The following per-call charges apply in addition to per minute usage rates when applicable. These charges apply in all rate periods.

Customer Dialed Calling Card Station, Per Call	
-Customer Dialed Calling or Credit Card	\$1.50
-Operator Dialed Calling or Credit Card	\$2.50
-Station-to-Station Collect Assist	\$2.30
-Person-to-Person Collect	\$4.50
-Third Party Person-to-Person	\$4.50
-Third Party Station-to-Station	\$2.30
-Person-to-Person	\$4.50
-Station-to-Station	\$3.50

The following per-call charge applies in addition to the Operator Service Charges above when operator assistance is used to dial the destination telephone number.

Operator Dialed Surcharge	
-Customer Dialed	\$2.00
-Operator Dialed	\$2.00
Public Payphone Surcharge	\$0.50
Subscriber Surcharge Maximum Per Call:	\$1.00

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SECTION 4 - RATES *continued*

4.5 OSC Long Distance Service - Maximum Rates

4.5.3 Directory Assistance

Directory Assistance, Per Call: \$1.99

Directory Assistance Call Completion per minute rate: \$0.25

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 OSC LONG DISTANCE SERVICE

## CURRENT RATES

## OSC Long Distance Service

## InterLATA Operator Assisted Service Rates and Charges

## Per Minute Usage Rates

Calls are billed in full minute increments after an initial minimum period of three (3) minutes.

<u>Mileage Band</u>	<u>Day Time</u>		<u>Evening/Holiday</u>		<u>Night/Weekend</u>	
0 - 10	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
11-16	\$0.4000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
17-22	\$0.4000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
23-30	\$0.4500	\$0.3000	\$0.3135	\$0.3000	\$0.3000	\$0.3000
31-40	\$0.5065	\$0.3000	\$0.3135	\$0.3000	\$0.3000	\$0.3000
41-55	\$0.5307	\$0.3332	\$0.3135	\$0.3000	\$0.3000	\$0.3000
56-70	\$0.5560	\$0.3732	\$0.3590	\$0.3000	\$0.3000	\$0.3000
71-124	\$0.5560	\$0.3865	\$0.3590	\$0.3000	\$0.3000	\$0.3000
125-196	\$0.5560	\$0.4265	\$0.3590	\$0.3000	\$0.3000	\$0.3000
197-292	\$0.5560	\$0.4799	\$0.3590	\$0.3000	\$0.3000	\$0.3000
293 +	\$0.5800	\$0.4820	\$0.3908	\$0.3000	\$0.3000	\$0.3000

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 OSC LONG DISTANCE SERVICE
CURRENT RATES *continued*OSC Long Distance Service *continued*InterLATA Operator Assisted Service Rates and Charges *continued*

## Per Call Service Charges

The following per-call charges apply in addition to per minute usage rates when applicable. These charges apply in all rate periods.

Customer Dialed Calling Card Station, Per Call	
-Customer Dialed Calling or Credit Card	\$1.50
-Operator Dialed Calling or Credit Card	\$2.50
-Station-to-Station Collect Assist	\$2.33
-Person-to-Person Collect	\$4.66
-Third Party Person-to-Person	\$4.66
-Third Party Station-to-Station	\$2.33
-Person-to-Person	\$4.50
-Station-to-Station	\$3.50

The following per-call charge applies in addition to the Operator Service Charges above when operator assistance is used to dial the destination telephone number.

Operator Dialed Surcharge	
-Customer Dialed	\$2.00
-Operator Dialed	\$2.00
Public Payphone Surcharge	\$0.50
Subscriber Surcharge Maximum Per Call:	\$1.00

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## OSC LONG DISTANCE SERVICE

CURRENT RATES *continued*OSC Long Distance Service *continued*

## IntraLATA Operator Assisted Service Rates and Charges

## Per Minute Usage Rates

Calls are billed in full minute increments after an initial minimum period of three (3) minutes.

Mileage Band	Day Time		Evening/Holiday		Night/Weekend	
0 - 10	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
11-16	\$0.4000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
17-22	\$0.4000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
23-30	\$0.4500	\$0.3000	\$0.3135	\$0.3000	\$0.3000	\$0.3000
31-40	\$0.4500	\$0.3000	\$0.3135	\$0.3000	\$0.3000	\$0.3000
41-55	\$0.4500	\$0.3000	\$0.3135	\$0.3000	\$0.3000	\$0.3000
56-70	\$0.5200	\$0.3300	\$0.3590	\$0.3000	\$0.3000	\$0.3000
71-124	\$0.5200	\$0.3300	\$0.3590	\$0.3000	\$0.3000	\$0.3000
125-196	\$0.5300	\$0.3600	\$0.3590	\$0.3000	\$0.3000	\$0.3000
197-292	\$0.5800	\$0.3600	\$0.3590	\$0.3000	\$0.3000	\$0.3000
293 +	\$0.5800	\$0.3800	\$0.3980	\$0.3000	\$0.3000	\$0.3000

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 OSC LONG DISTANCE SERVICE
CURRENT RATES *continued*OSC Long Distance Service *continued*IntraLATA Operator Assisted Service Rates and Charges *continued*

## Per Call Service Charges

The following per-call charges apply in addition to per minute usage rates when applicable. These charges apply in all rate periods.

## Customer Dialed Calling Card Station, Per Call

-Customer Dialed Calling or Credit Card	\$1.50
-Operator Dialed Calling or Credit Card	\$2.50
-Station-to-Station Collect Assist	\$2.30
-Person-to-Person Collect	\$4.50
-Third Party Person-to-Person	\$4.50
-Third Party Station-to-Station	\$2.30
-Person-to-Person	\$4.50
-Station-to-Station	\$3.50

The following per-call charge applies in addition to the Operator Service Charges above when operator assistance is used to dial the destination telephone number.

## Operator Dialed Surcharge

-Customer Dialed	\$2.00
-Operator Dialed	\$2.00

Public Payphone Surcharge	\$0.50
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Subscriber Surcharge Maximum Per Call:	\$1.00
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OSC LONG DISTANCE SERVICE *continued*

CURRENT RATES *continued*

Directory Assistance

Directory Assistance Call Completion per minute rate: \$0.25

Directory Assistance, Per Call: \$1.99

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