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ORIGINAL

ARIZONA CORPORATION
COMMISSION

2003 MAY 30 A 9 31

WS-01303A-02-0867
WS-01303A-02-0868
WS-01303A-02-0869
WS-01303A-02-0870
W-01303A-02-0908

AZ CORP COMMISSION
DOCUMENT CONTROL
May 27, 2003

Arizona Corporation Commission
1200 W. Washington Str.
Phoenix, AZ 85007

Subject: Docket No. WS-01303A-02-0870: Arizona-American Water Company
Proposed Rate Increase

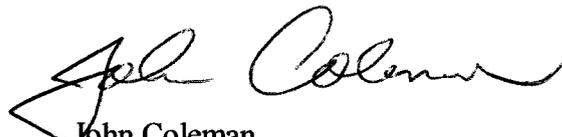
Janie Woller,

Thank you for your response in regard to my letter opposing the rate increase requested by the Arizona-American Water Company.

Attached are two documents that I am requesting be submitted as Exhibits. I am not new to Arizona...I lived at McDowell Mountain Ranch for 6 years, which is the Scottsdale Water/Sewage district. Please note the extreme charge difference for the water/sewage. Over a 20-day period, usage of 1,000 gallons, Arizona-American Water Company (exhibit 1) charged me \$41.33. Scottsdale Water (exhibit 2), 4-10-03 thru 5-9-03, usage of 9,140 gallons charged a total of \$77.34. Nine times the water consumption for \$36.00 dollars more. I had a pool, landscaping, grass with sprinklers, family, animals, etc. I am now at Anthem, don't have a pool, don't have landscaping (yet), and I am single. At the rate of \$41.33 per 1000 gallons, my Scottsdale bill could have been almost \$400.00 for the month instead of \$77.34.

I am really having a difficult time understanding ANY reason Arizona-American Water Company is proposing a rate increase. How about a rate DECREASE to be in more alignment with other cities? Bad management comes to mind. Please don't penalize me or my fellow neighbors at Anthem by approving the rate increase.

Sincerely,


John Coleman

Arizona Corporation Commission
DOCKETED

MAY 30 2003

DOCKETED BY 

CITY OF SCOTTSDALE 7447 E. INDIAN SCHOOL, SUITE 110 AND 9379 E. SAN SALVADOR DR. STE. 100

ACCT. NBR.: 00 000 086 099 02 01 SERVICE ADDRESS: 10350 E ACACIA DR LAST PAYMENT: \$72.57 04/30/03

PERIOD COVERED: 04/10/03 - 05/09/03 BILL DUE UPON RECEIPT - DELINQUENT DATE: 06/03/03

WATER		SEWER		SOLID WASTE		ENVIRONMENTAL		
BASE FEE	22.86	NUMBER OF UNITS: 1		NUMBER OF UNITS: 1		AZ WTR QUALITY TAX	.06	
USAGE FEE	11.70	CUSTOMER SERVICE CHARGE	.82	CURRENT	14.07	WATER QUALITY	.93	
CITY TAX	.50	CAPITAL	11.79			WASTEWATER QUALITY	.83	
STATE TAX	2.24	O & M	7.86			91ST AVENUE PLANT	3.05	
		CITY TAX	.34			SOLIDWASTE MGT FEE	.25	
						STATE RECYCLE FEE	.04	
	<u>37.30</u>		<u>20.81</u>		<u>14.07</u>		<u>5.16</u>	
TOTAL CURRENT CHARGES								77.34

CURRENT METER READING: 91847
 METER SIZE: 1" MULTIPLIER: 10
 USAGE-GALS: 9140
 # OF BILLING DAYS: 29

Use 312-PAYS for Automated Payment &
 Balance Information 480-312-7297
 General Billing Information 480-312-2461
 Delinquent Utility Accounts 480-312-2705
 Solid Waste Collection 480-312-5600
 Goal Billing Information 480-312-5598
 Water Operations, meter leaks 480-312-5650
 Water Conservation Information 480-312-5690
 Scottsdale Homepage www.scottsdaleaz.gov

JOHN COLEMAN

UTILITY AMOUNT DUE

VOLUNTARY DONATION TO SCOTTSDALE CARES

GRAND TOTAL INCLUDING VOLUNTARY DONATION

77.34

1.00

78.34

PLEASE NOTE IMPORTANT INFORMATION ON BACK OF STATEMENT !

Donate \$1 each and every month to Scottsdale Cares. A dollar goes a long way to help those in need. Your tax-deductible donation provides home-delivered meals for the elderly and assists youth in crisis. For more information regarding Scottsdale Cares, visit our website at www.scottsdaleaz.gov/utilities/scotcare.asp

If you choose NOT to contribute to this voluntary program, simply pay only the UTILITY AMOUNT DUE.

PAY YOUR BILL ON-LINE AT- <https://eservices.scottsdaleaz.gov/ubonline>

FRM001-12/02

DOCKET: WS-01303A.02-0870

EXHIBIT 2

Customer Account Information

For Service To: John Coleman
 42016 N Anthem Heights Dr
 Account Number: 23-0157164-8
 Premise Number: 23-0053093

Billing Period & Meter Information

Billing Date: May 12, 2003
 Billing Period: Apr 18 to May 08 (20 days)
 Next reading on/about: Jun 09, 2003
 Rate Type: Residential

Meter readings in current billing period:

Meter Number S48669316 is a 1-inch meter.
 Present-actual 5
 Last-actual 4
 T-gal used 1

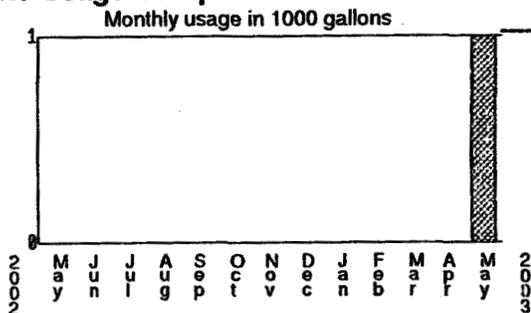
1,000 gal.

Billing Summary

-----Prior Balance-----
 Balance from last bill
 Payments as of May 12, 2003. Thanks!
 Total prior balance, May 12, 2003
 -----Adjustments-----
 ACC Charge 0.13 Cents
 Estab Chg Distco - Anthem
 Total adjustments, May 12, 2003
 -----Current Water Charges-----
 Basic Service
 Water Volume (\$2.00000 x 1.00)
 Total water charges, May 12, 2003
 -----Current Wastewater Charges-----
 Sewer Service
 Per Unit (\$2.00000 x 1.00)
 Total wastewater charges, May 12, 2003
 -----Governmental Assessment Charges-----
 Acc Assessment Fee
 Total Surcharges, May 12, 2003
 -----Taxes-----
 State Tax
 County Tax - Maricopa
 Water Use Tax
 Total taxes, May 12, 2003

\$.00
.00
.00
.13
60.00
60.13
21.33
2.00
23.33
10.67
2.00
12.67
.06
.06
4.68
.58
.01
5.27
\$101.46
-60.13
WATER CHARGE \$ 41.33

Water Usage Comparison



TOTAL AMOUNT DUE

Messages to you from Arizona - American

* Customers: if your service has been scheduled for termination, please do not put payment in drop boxes. All delinquent payments need to be made at the local office in order to cancel the scheduled termination of service. Thank You!
 * Arizona-American takes great pride in the water we deliver to you. Our water meets or exceeds all standards. For more information, please visit us at www.azamwater.com.

Customer Service & Emergencies: 1-800-383-0834 (24 Hours)
 AZ Corporation Commission: 602-542-4251 or 1-800-222-7000
 Visit us on the INTERNET: www.azamwater.com

E1M1 4723

DOCKET: WS-01303A-02-070

EXHIBIT 1