

SW 02519A-06-0015



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**ORIGINAL**  
**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

4700

**Investigator:** Al Amezcua

**Phone:** [REDACTED]

**Fax:** (602) [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2006 53996 Date: 7/26/2006**

**Complaint Description:** 08A Rate Case Items - Opposed

**Complaint By:** **First:** Dennis **Last:** Rook

**Account Name:** Dennis Rook **Home:** (000) 000-0000

**Street:** [REDACTED] **Work:** (000) 000-0000

**City:** Gold Canyon **CBR:**

**State:** AZ **Zip:** 85218 **is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** [REDACTED] **Contact Phone:** (602) [REDACTED]

**Nature of Complaint:** Arizona Corporation Commission  
**DOCKETED**

July 20, 2006

Arizona Corporate Commission  
Customer Services Section  
1200 West Washington St  
Phoenix, AZ 85007

JUL 27 2006

DOCKETED BY [Signature]

RECEIVED  
2006 JUL 27 A 9:25  
AZ CORP COMMISSION  
DOCUMENT CONTROL

To Commissioners  
Jeff Hatch-Miller, Chairman,  
William A Mundell,  
Marc Spitzer,  
Mike Gleason,  
Kristin Mayer

**Subject:** Rate Case Docket SW-02519A-06-0015 Gold Canyon Sewer Co.

This is a complaint letter.

I am appalled that our sewer company, Gold Canyon Sewer Co. is attempting to more than double our sewer rates. Yes, as with any business, they made an investment in their business. They indicated at the time they could make this investment without any increase in sewer rates. That may have been overly optimistic and a rate increase may be necessary. However, it appears that Gold Canyon Sewer Co. is attempting to recover their entire Investment costs in an unduly short period of time to the detriment of their customers. We are already paying rates higher than most surrounding communities. The proposed rate of \$70+ /month makes our rates prohibitively high and will adversely affect our property values and our ability to pay. Who would buy into a community with utility rates that are over twice that of surrounding communities?

I'm not saying that a rate increase is not justified. My gut feeling is that Gold Canyon Sewer Co. is hoping for ultimate approval for a 30% rate increase, so they asked for 100%+. I feel they should be rewarded with an

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increase of 10% or less. This would give them a fair increase, but not the ridiculous doubling of my rate that they asked for. Thank you for your consideration.

Dennis Rook

[REDACTED]  
Gold Canyon, AZ 85218

\*\*\*\*\*  
I received a separate letter from Mrs. Rook, the exact same letter.

\*End of Complaint\*

**Utilities' Response:**

n/a

\*End of Response\*

**Investigator's Comments and Disposition:**

7/26/06 I mailed the customers the following letter.

July 26, 2006

RE: GOLD CANYON SEWER CO

Dear Mr and Mrs. Rook.

Your letter regarding the Gold Canyon Sewer Co ("Gold Canyon") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Gold Canyon application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Al Amezcua  
Consumer Service Specialist  
Utilities Division  
\*End of Comments\*

**Date Completed: 7/26/2006**

**Opinion No. 2006 - 53996**