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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53935

Date: 7/25/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Neal Last: Matheson

Account Name: Neal Matheson Home: [REDACTED]

Street: [REDACTED] Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

From: Neal Matheson [REDACTED]
Sent: Friday, July 21, 2006 3:58 PM
To: Bradley Morton
Subject: Complaint Re. proposed Gold Canyon Sewer Rate Increase. - Docket SW-025191-00-0638

I would like to comment regarding the proposed Gold Canyon Sewer Rate Increase..

I am not a Gold Canyon resident, so am not directly affected by the proposed increase. I am, however, a certified waste water operator working at another local treatment plant. At my facility, we squeeze every nickel to keep costs down and provide value for our customers. The thing that irks me about the Gold Canyon facility is its management expects to get a good return for their investment no matter how much they spend. There appears to be no intent to make it a cost effective operation. Just pass everything on to the customer! They also have no maintenance facilities and no plan for any. Everything is outsourced to venders who are more than happy to make a healthy profit on every thing they do.

In my opinion, the Gold Canyon plant could easily be used as a model for modern technology and automation, but at a cost that can best be described as unnecessary.

Thank you,
Neal Matheson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission
DOCKETED
JUL 25 2006
DOCKETED BY [Signature]

RECEIVED
2006 JUL 25 A 9:54
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Tuesday, July 25, 2006 7:46 AM
To: 'qv_neal@netscape.com'
Subject: RE: Complaint Re. proposed Gold Canyon Sewer Rate Increase. - Docket SW-025191-00-0638

Dear Mr Matheson,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your opinion. If there are further issues please contact me.

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 7/25/2006

Opinion No. 2006 - 53935

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53936

Date: 7/25/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Louis

Salamone

Account Name:

Louis Salamone & Louis Schimmel

Home: (480) 000-0000

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company.

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

From: Louis Salamone and Louise Schimmel [REDACTED]

Sent: Sunday, July 23, 2006 9:21 AM

To: Bradley Morton

Subject: sewer rate hike grumble

Dear Mr. Morton:

Here is a copy of a letter I am mailing to the Arizona Corp. Comm. as well as to the American States Water Company (which I hope is the correct company to mail it to...)

Thanks,

Louise

Louis Salamone and Louise Schimmel

[REDACTED]
Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

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From: Bradley Morton
Sent: Tuesday, July 25, 2006 7:51 AM
To: 'Louis Salamone and Louise Schimmel'
Subject: RE: sewer rate hike grumble

Dear Mr Salamone and Ms Schimmel,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it is part of the case and the Commissioners will be aware of your concerns. If you have further issues please contact me.

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 7/25/2006

Opinion No. 2006 - 53936

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53937

Date: 7/25/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Randal Last: Rushing

Account Name: Randal Rushing

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

From: RANDAL RUSHING [REDACTED]
Sent: Sunday, July 23, 2006 6:15 PM
To: Bradley Morton
Subject: Gold Canyon Sewer Proposed Rate Increase

Dear Mr. Brad Morton:

Reference: SW-025191-00-068 (Gold Canyon Proposed Sewer Rate Increase of 101%)

I am a resident of Gold Canyon:

Chester Randal Rushing
[REDACTED]
Gold Canyon, Arizona 85218
[REDACTED]

I am very much opposed to the proposed sewer rate increase of even 1%.

This company was allowed to increase the capacity of there facility with the promise and or contract to not increase the sewer rates. And of course here we are in the position of having to contest another corporate lie by it's managers and owners.

Is it not the Arizona Corporation Commission position to hold these companies to there original agreements?

In this case we have been lied to by a foreign company (i.e. Canadian) trying to take advantage of the

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UTILITY COMPLAINT FORM

homeowners of Gold Canyon.

I don't believe that this company should be rewarded for it's attempt to raise the rates by 101% when they committed to expand their facility with no rate increase.

Of course we know this the requested rate increase of 101% is only a play to get the commission to grant them and increase somewhere in between which will be a win win for this company. I hope that this commission does not play this game and allow this company to win.

I would like to speak at the hearing to express my opinion of this foreign company attempting to commit fraud (i.e. original agreement to not raise the rates if the expansion is approved) against the Gold Canyon homeowners. Please advise.

If the Arizona Corporation Commission rolls on this issue I think they had better prepare themselves for a public storm against the commission members themselves for allowing this foreign company it's smaller version of ENRON.

Why would the Arizona Corporation Commission possibly allow this company to cheat it's customers? This should be a very short meeting with the Arizona Corporation Commission sending this company back to Canada without this attempt at corporate extortion.

Chester R. Rushing,
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Tuesday, July 25, 2006 7:56 AM
To: 'RANDAL RUSHING'
Subject: RE: Gold Canyon Sewer Proposed Rate Increase

Dear Mr Rushing,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 7/25/2006

Opinion No. 2006 - 53937
