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ARIZONA CORPORATION COMMISSION

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Director of Utilities

Donna Kublin
42324 N. Stonemark Dr.
Anthem, AZ 85086
623-551-5055

AZ CORP COMMISSION
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Arizona Corporation Commission
DOCKETED

28 February 2003

MAR 04 2003

Arizona Corporation Commission
Utilities Division
1200 West Washington
Phoenix, AZ 85007
(602) 542-4251

DOCKETED BY *mc*

RE: Docket number WS-01303A-02-0870, Arizona-American Water Company Rate Increase

To Whom It May Concern:

I am a resident of Anthem, Arizona, and as such, a subscriber to the services of Arizona-American Water Company. It has recently come to my attention that you are looking into the pending rate increase which has been requested by Arizona-American Water Company.

I am contacting you today to express my concern over this rate increase. Based on the information I have received, I am concerned that the profit margin requested is not reasonable. In addition, I would like to request close scrutiny of the operating costs to winnow out frivolous and inappropriate items.

Thank you in advance for protecting my interests and handling this matter to the best of your ability.

Sincerely,

Donna Kublin
Donna Kublin