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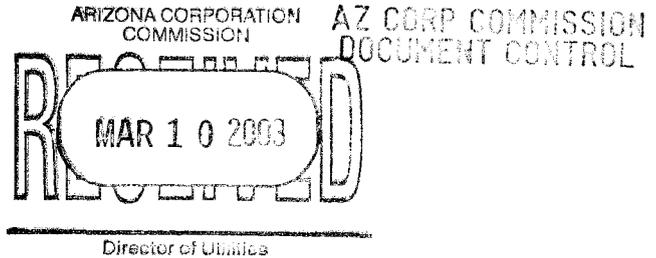
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William T. Butler
40257 N. Patriot Way
Anthem, AZ 85086
623-551-5389

06 March 2003



Arizona Corporation Commission
Utilities Division
1200 West Washington
Phoenix, AZ 85007
(602) 542-4251

RE: Docket number WS-01303A-02-0870, Arizona-American Water Company Rate Increase

To Whom It May Concern:

I am a resident of Anthem, Arizona, and as such, a subscriber to the services of Arizona-American Water Company. It has recently come to my attention that you are looking into the pending rate increase which has been requested by Arizona-American Water Company.

I am contacting you today to express my concern over this rate increase. Based on the information I have received, I am concerned that the profit margin requested is not reasonable. In addition, I would like to request close scrutiny of the operating costs to winnow out frivolous and inappropriate items.

Thank you in advance for protecting my interests and handling this matter to the best of your ability.

Sincerely,

William T. Butler

Arizona Corporation Commission
DOCKETED

MAR 11 2003

