

ORIGINAL



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ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54543

Date: 8/16/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Colleen

Last: Mills

Account Name: Colleen Mills

Home: (480) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No Sw 02519A-06-0015

Living alone in my home. I am already paying more for sewer than my water bill. All the time. It is not right to double bill. I guess I will have to move out of the state.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

August 16, 2006

Arizona Corporation Commission

DOCKETED

AUG 16 2006

RE: GOLD CANYON SEWER COMPANY

DOCKETED BY [REDACTED] NR

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

RECEIVED  
2006 AUG 16 P 4:14  
AZ CORP COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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☐Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

☐☐☐☐Sincerely,

☐☐☐☐Bradley G. Morton  
☐☐☐☐Public Utilities Consumer Analyst II  
☐☐☐☐Utilities Division  
\*End of Comments\*

**Date Completed: 8/16/2006**

**Opinion No. 2006 - 54543**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54544

Date: 8/16/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Stephen

Curry

Account Name: Stephen Curry

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No Sw 02519A-06-0015

From: [REDACTED]

Sent: Monday, August 14, 2006 2:20 PM

To: Bradley Morton

Subject: Complaint Concerning Gold Canyon Sewer Corp.

I don't believe Gold Canyon Sewer Corp. should be granted a rate increase. The company said they needed to expand their facilities to handle additional customers. They said the company had sufficient funds to build the new facilities, and would recoup the cost by selling the reclaimed water and from the fees paid by new customers. They promised that there would be no rate increase as a result of the modification. The new facilities were not needed to service existing customers, and there has been no improvement in service. Therefore, I don't believe we should be asked to pay for them. If for some reason the company can't sell the water or obtain the new customers as anticipated, the expansion would seem to be a bad management decision. I think poor management decisions should be paid for by the shareholders not the customers.

In addition, I would like to know why an Arizona Corporation Commission Assessment Fee was added to my current Sewer bill?

Stephen Curry

[REDACTED]

Gold Canyon, AZ 85218

[REDACTED]

\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

From: Bradley Morton

Sent: Wednesday, August 16, 2006 7:50 AM

Subject: RE: Complaint Concerning Gold Canyon Sewer Corp.

Dear Mr Curry,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If you have further issues please contact me.

Sincerely,

Bradley G. Morton  
\*End of Comments\*

**Date Completed: 8/16/2006**

**Opinion No. 2006 - 54544**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2006 - 54545**Date:** 8/16/2006**Complaint Description:** 08A Rate Case Items - Opposed

**Complaint By:** **First:** celia **Last:** Partridge

**Account Name:** Celia Partridge**Home:** (480) 000-0000**Street:** n/a**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No Sw 02519A-06-0015

From: Celia Partridge [REDACTED]  
Sent: Monday, August 07, 2006 6:35 PM  
To: Bradley Morton

Subject: Docket SW-02591A-06-0015

Hello,

I am a 10 year resident of Mountain Brook Village, in Gold Canyon. The 100% rate increase requested by Gold Canyon Sewer Co., from \$35 to \$70 per month is completely irresponsible and ridiculous. We already pay some of the highest sewer fees that I can find, and to double them borders on the criminal. We are held hostage in that we don't have alternative resources. I believe that Gold Canyon Sewer Co. Wants to expand to accommodate new growth, and expects the existing customers to pay for the expansion, which will not benefit them in the least. I strongly urge you to deny the rate increase requested by GCSC, and keep this situation from becoming even more volatile.

Thank you very much,

Celia Partridge, Retiree Extraordinair'e  
\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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From: Bradley Morton  
Sent: Wednesday, August 16, 2006 7:57 AM  
To: 'Celia Partridge'  
Subject: RE: Docket SW-02591A-06-0015

Dear Ms Partridge,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,  
Bradley G. Morton  
\*End of Comments\*

**Date Completed: 8/16/2006**

**Opinion No. 2006 - 54545**

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11/15/06