

ORIGINAL



RECEIVED ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

4700

2006 AUG - 1 P 3:43

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

AZ CORP COMMISSION  
DOCUMENT CONTROL

Priority: Respond Within Five Days

Opinion No. 2006 - 54314

Date: 8/7/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: stuart

Thanig

Account Name: Stuart Thanig

Home: (480) 000-0000

Street: n/a

Work: Arizona Corporation Commission

City: Gold Canyon

CBR: DOCKETED

State: AZ Zip: 85218

is: AUG - 7 2006

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

DOCKETED BY [REDACTED] ne  
Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW02519A-06-0015

From: Stuart Thanig [REDACTED]  
Sent: Friday, August 04, 2006 9:25 PM  
To: aaStuart.Thanig@MSN; Bradley Morton  
Cc: Rae Colter; Rasma Ekmanis; Roberta Russell; Ron Herzog; Ron Pinkowski; Ron Wetzel; Roy Sordi; Sandy Hudyma; Sandy Mueller; sharon penrod; Sharon Victory Kiselyk; Sharon&Gary Volmer; Steve Curry; Sue Bannon; Sue&Tom McCollister; Terry&Lynn Adams; Tom & Jo Freedman; Tom Robison; Wayne Walworth; Wes Kappler  
Subject: Fw: Docket SW-02591A-06-0015

----- Original Message -----

From: Stuart Thanig  
To: bmorton [REDACTED]  
Cc: AALindaMSN Shank; Alice&Duke Watkins; Bill Vallicella; BillMaryHelen Jones; bob jenny cross; bob maxfield; Carl Mutters; Carol&Robert Meinecke; Celia Partridge; Clem Milkint; David Hudyma; De Sullivan; delmar voss; Diane Collins; Dick+Eleanor Rydin; Dorothy+Bob Homann; Dwight&Wanda Roth; Ed&Shirley Donaldson; FredJoyce Scharringhausen; Gary Hyde; George Cardinale; Grace Cooney; Jan Thimmesch; Jane DeRemer; Janet&Dick Giebel; Jeff Donahue; Jenny Crow; Jerry&Judi Clinite; Jim Robinson; JudyDon Schuyler; Karen&Jack Mutschler; Kathy Johnson; Lee&Don Juenemann; Lee&Lyle Jordan; Leonard Broz; Lori Blank; MaryKay France; Michael Cooney; Michael Lipscomb; Micheal LeRoy; Mike Cannazzaro; Molly&Robert Jaworski; Nancy Virden; Pam&Larry Ward; Pat Prince; Patricia Koreck  
Sent: Friday, 04 August, 2006 21:21  
Subject: Docket SW-02591A-06-0015

Brad Morton, ACC

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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re: Docket SW-02591A-06-0015  
Gold Canyon Sewer Company's request rate increase from \$35 to \$70/month.

This request is astronomically ridiculous & unaffordable.  
GCSC must be encouraged to practice better business judgment during their investment phases.  
Please deny this requested increase.

Thank you,  
Stuart Thanig,  
Gold Canyon resident & GCSC customer  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

From: Bradley Morton  
Sent: Monday, August 07, 2006 9:33 AM  
To: 'Stuart Thanig'  
Subject: RE: Docket SW-02591A-06-0015

Dear Mr Thanig,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,  
Bradley G. Morton  
\*End of Comments\*

**Date Completed: 8/7/2006**

**Opinion No. 2006 - 54314**

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SW 02519A-06-0015

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator:** Brad Morton

**Phone:** (602) 512-2000

**Fax:** (602) 512-2000

**Priority:** Respond Within Five Days

**Opinion No. 2006 - 54313**

**Date:** 8/7/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:** Michael

Penrod

**Account Name:** Michael & Sharon Penrod

**Home:** (480) 000-0000

**Street:** n/a

**Work:**

**City:** Gold Canyon

**CBR:**

**State:** AZ **Zip:** 85218

**is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** Mike Weber

**Contact Phone:** (623) 935-9367

**Nature of Complaint:**

Docket No. SW02519A-06-0015

From: Kinishba MSN [REDACTED]

Sent: Saturday, August 05, 2006 2:22 PM

To: Bradley Morton

Subject: Rate Increase

Brad Morton, ACC

re: Docket SW-02591A-06-0015

Gold Canyon Sewer Company's request rate increase from \$35 to \$70/month.

This request is completely unbelievable. It isn't even comprehensible if your system was working correctly, let alone that the smell issue is still not corrected. As of Thursday morning 8/3/06 we had very unpleasant smells in the pool area of MountainBrook Village.

Please deny this requested increase.

Thank you,

Michael and Sharon Penrod,

Gold Canyon resident & GCSC customer.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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From: Bradley Morton  
Sent: Monday, August 07, 2006 9:28 AM  
To: [REDACTED]  
Subject: RE: Rate Increase

Dear Mr & Mrs Penrod,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,  
Bradley G. Morton  
\*End of Comments\*

**Date Completed: 8/7/2006**

**Opinion No. 2006 - 54313**

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3W 02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Brad Morton

**Phone:** (602) [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2006 - 54316

**Date:** 8/7/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:** Tom

McCollister

**Account Name:** Tom & Sue McCollister

**Home:** (480) 000-0000

**Street:** n/a

**Work:**

**City:** Gold Canyon

**CBR:**

**State:** AZ Zip: 85218

**is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No. SW02519A-06-0015

From: Tom & Sue Mc\*Collister [REDACTED]

Sent: Saturday, August 05, 2006 3:33 PM

To: Bradley Morton

Subject: GCWWTF Case #SW-02519A-OO-0638

Gold Canyon Sewer Company, at \$35.00/mo already charges fees higher than many other sewer companies in the valley. It is unbelievable they would now ask for their rates to double!

They told Gold Canyon residents in 2003 "Higher sewer fees are not anticipated to finance the expansion".  
HOLLOW WORDS!

Many here, us included, live on fixed incomes. We hope you will look out for the rights of residents to have utility service at reasonable rates. This company should not build their company on the backs of those they serve. As this area grows and more residents come, they will have a large and growing customer base to provide the amount of income they seek.

Thank you for doing your job.

Sincerely,

Tom & Sue McCollister  
Gold Canyon Residents  
\*End of Complaint\*

**Utilities' Response:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

From: Bradley Morton  
Sent: Monday, August 07, 2006 9:37 AM  
To: 'Tom & Sue Mc\*Collister'  
Subject: RE: GCWWTF Case #SW-02519A-OO-0638

Dear Mr & Mrs McCollister,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,  
Bradley G. Morton  
\*End of Comments\*

**Date Completed: 8/7/2006**

**Opinion No. 2006 - 54316**

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54317

Date: 8/7/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: John

Vajda

Account Name: John Vajda

Home: (480) 000-0000

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW02519A-06-0015

From: John Vajda [REDACTED]  
Sent: Saturday, August 05, 2006 11:01 AM  
To: Bradley Morton  
Subject: Re: Sewer

Gold Canyon Sewer Rate Increase  
Hearing Oct 3rd 10am

----- Original Message -----

From: Bradley Morton  
To: John Vajda  
Sent: Friday, August 04, 2006 3:29 PM  
Subject: RE: Sewer

Dear Sir,

I have over 360 utility companies, which one are you speaking of ?

From: John Vajda [REDACTED]  
Sent: Friday, August 04, 2006 3:13 PM  
To: Bradley Morton  
Subject: Sewer

We are definitely against this rate increase!

\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

From: Bradley Morton  
Sent: Monday, August 07, 2006 9:42 AM  
To: 'John Vajda'  
Subject: RE: Sewer

Dear Mr Vajda,

I am in receipt of your opinion regarding The Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If you have further issues please contact me.

Sincerely,  
Bradley G. Morton  
\*End of Comments\*

**Date Completed: 8/7/2006**

**Opinion No. 2006 - 54317,**

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