

E-01345A - 05-0816



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**ORIGINAL**  
**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

UTC8

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54315

Date: 8/7/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: June Last: Finman

Account Name: June Finman

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

08/07/06 Customer called to complain that she feels she is paying too much for her electricity. She said that she is on the equalizer plan and out of credits and never realized how expensive the services were. She said why should they charge a state tax, county tax and a city tax. She said that APS should have to pay something for the cost of doing business and she wish she had a choice to get electricity from somewhere else.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

08/07/06 I thanked the customer for sharing her opinion and explained that it would be entered in the docket and the commissioners would have an opportunity to review her comments before making a decision. I explained the website and the ability to listen to the meeting.

\*End of Comments\*

Date Completed: 8/7/2006

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Arizona Corporation Commission  
**DOCKETED**

AUG -7 2006

DOCKETED BY [Signature]

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