

E-0134A-05-0816  
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ORIGINAL



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ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

4700

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54187

Date: 8/2/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: **Walter** Last: **Goldwaite**

Account Name: America's Motel Choice

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: Business

Utility Company: **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone: [REDACTED]

Nature of Complaint:

08/01/06

Docket # E-0134A-05-0816

Caller expressed views on upcoming rate case. He states they (APS) don't deserve increase in rates. They take too much money out in profits and should squeeze their belts tighter.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

08/02/06

Closed. Sent to Docket Control.

08/02/06 Sent letter to customer as follows:

August 2, 2006

RE: ARIZONA CORPORATION COMMISSION

Dear Mr. Goldwaite:

Arizona Corporation Commission

DOCKETED

AUG -4 2006

DOCKETED BY [REDACTED] **nr**

ARIZONA CORPORATION COMMISSION  
DOCUMENT CONTROL

2006 AUG -4 A 8:12

RECEIVED

Your phone call regarding the Arizona Public Service ("APS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters and phone calls received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though

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constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,  
Trish Meeter

  
Consumer Service Specialist  
Utilities Division

\*End of Comments\*

Date Completed:

Opinion No. 2006 - 54187

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