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BEFORE THE ARIZONA CORPORATION COMMISSION

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**IN THE MATTER OF QWEST
CORPORATION'S COMPLIANCE WITH
§271 OF THE TELECOMMUNICATIONS
ACT OF 1996**

DOCKET NO. T-00000A-97-0238

**QWEST'S QUARTERLY REPORT
REGARDING ITS CHANGE
MANAGEMENT PROCESS**

Qwest Corporation ("Qwest") submits this Quarterly Report regarding its Change Management Process pursuant to the Arizona Corporation Commission's ("ACC") Order¹ relating to Qwest's Operational Support systems ("OSS"), which, among other things, adopted certain reporting recommendations in Staff's Supplemental Report on Qwest's Compliance with Checklist Item No. 2: Access to Unbundled Network Elements (UNEs), Change Management Process and Stand-Alone Test Environment, dated May 7, 2002 ("Staff's CMP Report"), at pp. 14-15.

In Staff's CMP Report, Staff recommended that Qwest develop a report on the effectiveness of the Re-Designed Change Management Process, to be filed with the ACC on a quarterly basis.² In accordance with that recommendation, Qwest began submitting quarterly CMP reports in August 2002, beginning with data for the second calendar quarter of 2002. The

¹ Decision No. 66224, ACC Order, *In the Matter of US WEST Communication, Inc.'s Compliance with §271 of the Telecommunications Act of 1996*, at ¶¶72, 151, and ordering paragraphs (August 28, 2003)("OSS Order").

² Staff's CMP Report at 15.

1 Commission adopted Staff's reporting recommendation in its OSS Order.³ Qwest submits this
2 report regarding events that occurred during 2nd Quarter 2006 ("2Q2006") in accordance with
3 the Commission's Order.

4 The information outlined by Staff in its recommendation is included in Exhibits A
5 through D to this report, along with additional relevant information, as described below.

6 Exhibit A, entitled Qwest Wholesale Change Management Process: CLEC and Qwest
7 Change Requests Submitted 2nd Quarter 2006 ("2Q2006"), sets forth a listing of the number of
8 CLEC and Qwest originated systems and product/process Change Requests ("CRs"), along with
9 the percentage of the total CRs submitted during the quarter by CLECs and Qwest, and a listing
10 of all of the CRs submitted during the quarter, including the date on which the change was
11 submitted, CR number, summary of the change requests, and the party that submitted the
12 change.⁴

13 During 2Q2006, CLECs submitted four systems CR, which constituted 57% of the total
14 number of systems CRs, and one product/process CRs, which constituted 33% of the
15 product/process CRs. Qwest submitted three systems CRs, which constituted 43% of the total
16 number of systems CRs, and two product/process CRs, which constituted 67% of the
17 product/process CRs.⁵

18 Exhibit B, entitled Qwest Wholesale Change Management Process: Status and
19 Disposition of Changes/2nd Quarter 2006, sets forth a summary of the current status or
20 disposition of all systems and product/process changes. These changes are listed in the
21 following order:

22 _____
23 ³ OSS Order, at ¶¶72, 151, and ordering paragraphs (August 28, 2003).

24 ⁴ Further information regarding each CR can be found using the Product/Process Interactive Reports and Systems
25 Interactive Reports on Qwest's wholesale web site. Links to those reports can be found at the following URL:
26 www.qwest.com/wholesale/changerequest.html

⁵ Section 5.4 of Qwest's Wholesale Change Management Process Document ("Wholesale CMP") provides that
Qwest must submit CRs for Level 4 product/process changes. While Qwest does not submit CRs to initiate Level
0-3 product/process changes, information regarding those changes is included in Exhibit A.

- 1 • CLEC Systems Change Requests
- 2 • CLEC Product/Process Change Requests
- 3 • Qwest Systems Change Requests
- 4 • Qwest Product/Process Change Requests and Changes

5 Within the listing of Qwest Product/Process Change Requests and Changes, Qwest Level 4
6 changes (which require a CR) are listed first, followed by an aggregate listing of Level 1-3
7 changes.⁶ For each change listed, Exhibit B contains the date on which the change was
8 submitted, the type of change or CR number, a summary of the change, the status and proposed
9 effective date, if applicable, and the party that submitted the change.

10 Exhibit C, entitled Qwest Whole Change Management Process: Summary of
11 Changes by Interface Release/2nd Quarter 2006, sets forth information regarding interface
12 changes that were implemented during 2Q2006.

13 Exhibit D contains two tables, entitled Qwest Wholesale Change Management Process:
14 Escalation Process and Qwest Wholesale Change Management Process: Dispute Resolution
15 Process, which set forth the escalations and dispute resolutions initiated during 2Q2006. These
16 tables list the issues escalated and those taken to dispute resolution, if any, along with the
17 resolution reached.

18 Finally, Qwest has also attached as Exhibit E an updated matrix that catalogues Qwest's
19 compliance with each of the sections of Qwest's Wholesale CMP⁷ to provide additional data
20 regarding the effectiveness of the CMP. The matrix shows that the core provisions of the
21 redesigned process have been in effect for over two years now and lists the timeframes and
22 Qwest deliverables in the Wholesale CMP – each of which was defined and agreed to through

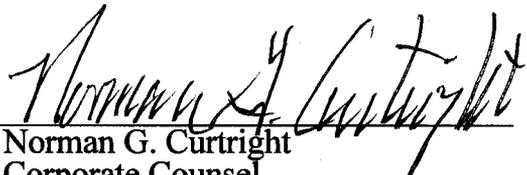
23 ⁶ Level 0 changes are defined as those that do not change the meaning of documentation, do not alter CLEC
24 operating procedures, and are effective immediately without notice. Because these changes do not require any
25 notification, web change form, or history log, they are not tracked and are not reported here.

26 ⁷ The current version of Qwest's Wholesale CMP can be found on the "What is CMP?" page of Qwest's wholesale
web site at <http://www.qwest.com/wholesale/cmp/whatiscmp.html>

1 the redesign process – along with specific information detailing Qwest’s record of compliance
2 with those obligations. Qwest’s compliance rate continues to exceed 99%.

3 RESPECTFULLY SUBMITTED this 31st day of July, 2006.

4 QWEST CORPORATION

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EXHIBIT A

**Qwest Wholesale Change Management Process: CLEC and Qwest Change Requests Submitted
2nd Quarter 2006**

	CLECs	Qwest
Number of Systems CRs:	4	3
Percentage of total Systems CRs:	57%	43%
Number of Product/Pprocess CRs:	1	2
Percentage of total Product/Pprocess CRs:	33%	67%

Systems Change Requests			
Date submitted	Change Request number	Summary of change	Submitter
4/3/2006	SCR040306-01	Add Specific Reject Codes	Qwest Corporation
5/16/2006	SCR051606-01IG	CABS BOS Version 36	Qwest Corporation
5/31/2006	SCR053106-01	IMA Change to Allow CLEC to Use Q or Z in The NSTN Field	Electric Light Wave
6/29/2006	SCR062906-01	Ability to Download IMA GUI Line Loss Notifications	Eschelon
6/29/2006	SCR062906-02	Ability to Convert FBDL Listing with Changes (FBDL ACT = V)	Eschelon
6/29/2006	SCR062906-03	Allow End State Ordering for Resale POTS Service	Eschelon
6/30/2006	SCR063006-01IG	ASOG 33 Industry Release/QORA GUI and ASR Gateway Enhancements	Qwest Corporation
Product/Pprocess Change Requests			
Date Submitted	Change Request number	Summary of change	Submitter
4/13/2006	PC041306-1CM	Eliminate duplicate work associated to Event Notification	Qwest Corporation
6/29/2006	PC062906-1	Ability to Request Dual Service on Partial Moves	Eschelon
6/30/2006	PC063006-1	TAP availability to ETC	Qwest Corporation

EXHIBIT B

**Qwest Wholesale Change Management Process: Status and Disposition of Changes
2nd Quarter 2006**

CLEC Systems Change Requests					
Date Submitted	Type of Change/CR Number	Summary of change	Status/proposed effective date	Submitter	
5/31/2006	SCR053106-01	IMA Change to Allow CLEC to Use Q or Z in the NSTN Field	Pending Prioritization	Electric Lightwave	
6/29/2006	SCR062906-01	Ability to Download IMA GUI Line Loss Notifications	Submitted	Eschlelon	
6/29/2006	SCR062906-02	Ability to Convert FBDL Listing with Changes (FBDL ACT = V)	Submitted	Eschlelon	
6/29/2006	SCR062906-03	Allow for End State Ordering for Resale POTS Service	Submitted	Eschlelon	
6/30/2006	SCR063006-011G	ASOG 33 Industry Release/QORA GUI and ASR Gateway Enhancements	Submitted	Eschlelon	
CLEC Product/Process Change Requests					
Date Submitted	Type of Change/CR Number	Summary of change	Status/proposed effective date	Submitter	
6/30/2006	PC063006-1	Ability to Request Dual Service on Partial Moves	Submitted	Eschlelon	
Qwest Systems Change Requests					
Date Submitted	Type of Change/CR Number	Summary of change	Status*/proposed effective date	Submitter	
4/3/2006	SCR040306-01	Add Product Specific Codes	Pending Prioritization	Qwest Corporation	
5/16/2006	SCR051606-011G	CABS BOS Version 46	Development	Qwest Corporation	
6/30/2006	SCR063006-011G	ASOG 33 Industry Release/QORA GUI and ASR Gateway Enhancements	Submitted	Qwest Corporation	
Qwest Product/Process Change Requests and changes					
Date Submitted	CR Number (Level 4 changes)	Summary of change	Status*/proposed effective date	Submitter	
4/13/2006	PC041306-1CM	Eliminate duplicate work associated Event Notification	Presented	Qwest Corporation	
6/29/2006	PC062906-1	Ability to Request Dual Service on Partial Moves	Submitted	Qwest Corporation	
6/30/2006	PC063006-1	Tap Availability to ETC	Submitted	Qwest Corporation	
Date Submitted	Level of Change	Summary of Change	Status/proposed effective date	Submitter	
4/3/2006	Level 2	CMP - Local Number Portability (LNP) - V40.0	4/24/2006	Qwest Corporation	

Date Submitted	Type of Change/CR Number	Summary of change	Status/proposed effective date	Submitter
4/4/2006	Level 2	CMP - Technical Publication 77350, Telecommunication Equipment Installation Guide, RG 47-0005 Form	4/25/2006	Qwest Corporation
4/5/06	Level 1	CMP - ASR Private Line and ASR LIS Trunking Denver Classes Rescheduled	04/05/06	Qwest Corporation
4/5/2006	Level 3	CMP - Unbundled Local Loop - General Information - V64.0	5/8/2006	Qwest Corporation
4/6/2006	Level 3	CMP - FINAL NOTICE NDM DialUp	4/24/2006	Qwest Corporation
4/7/06	Level 1	CMP - Multiple PCATs - Local Qwest 101 Web Based Training	04/07/06	Qwest Corporation
4/7/06	Level 1	CMP - Release of Local Qwest 101 Web-based Training	04/07/06	Qwest Corporation
4/7/06	Level 1	CMP - Service Order Activity not on LSR	04/10/06	Qwest Corporation
4/10/06	Level 1	CMP - QORA™- GUI Web Based Training (Qwest@ On-Line Request Application) Updated	04/10/06	Qwest Corporation
4/10/06	Level 1	CMP - Facility Based Directory Listing (FBDL) Web-based Training Updated	04/10/06	Qwest Corporation
4/12/06	Level 1	CMP - Multiple PCATs - Local Qwest 101 Web Based Training	04/13/06	Qwest Corporation
4/12/06	Level 1	CMP - Release of Local Qwest 101 Web-based Training - RESEND	04/12/06	Qwest Corporation
4/13/06	Level 1	CMP - Local Number Portability (LNP) Product and CEMIR (Customer Electronic Maintenance & Repair) Web-Based Training Update	04/13/06	Qwest Corporation
4/13/06	Level 1	CMP - Local Service Ordering Guidelines (LSOG) - End User (EU) V43 - Downloadable Form	04/13/06	Qwest Corporation
4/14/06	Level 1	CMP - Resale - Centrex Plus and Centron® - V20.0 - Iowa, Washington specific	04/17/06	Qwest Corporation
4/14/2006	Level 2	CMP - FINAL NOTICE and Qwest Response to Comment - Ordering Overview V107 and Migrations and Conversions V27	4/21/2006	Qwest Corporation
4/14/2006	Level 3	CMP - FINAL NOTICE - Multiple PCAT updates for CSIE Contact Information	5/1/2006	Qwest Corporation
4/14/2006	Level 3	CMP - FINAL NOTICE and Qwest Response to Comment - CSIE Contact Information	5/1/2006	Qwest Corporation
4/14/2006	Level 3	CMP - FINAL NOTICE and Qwest Response to Comment - Maintenance and Repair Overview V59.0 and Provisioning and Installation Overview V82.0	5/8/2006	Qwest Corporation
4/17/06	Level 1	CMP - Collocation - Qwest Network Interconnection Guidelines Overview - V2.0	04/18/06	Qwest Corporation

Date Submitted	Type of Change/CR Number	Summary of change	Status/proposed effective date	Submitter
4/19/06	Level 1	CMP - Multiple PCATs - Local Qwest 101 Web Based Training	04/20/06	Qwest Corporation
4/19/06	Level 1	CMP - UDIT Rename Account Maintenance Support Center (AMSC) Synchron Up	04/20/06	Qwest Corporation
4/19/06	Level 1	CMP - URL Change for Facility Based CLECs and Reseller/Unbundled Netowrk CLECs Directory Listing User Document with Redirect Link	04/19/06	Qwest Corporation
4/21/06	Level 1	CMP - Local Service Ordering Guidelines (LSOGs) Updates associated with Release 19.0 Addendum 1	04/24/06	Qwest Corporation
4/21/06	Level 1	CMP - Ordering Overview V112	04/24/06	Qwest Corporation
4/21/2006	Level 2	CMP - Resale - General -V60	5/12/2006	Qwest Corporation
4/21/2006	Level 3	CMP - FINAL NOTICE and Qwest Response to Comment - Unbundled Local Loop - General Information - V64.0	5/8/2006	Qwest Corporation
4/24/06	Level 1	CMP - BFR SR V25	04/25/06	Qwest Corporation
4/25/2006	Level 2	CMP - Change in CMP Points of Contact	5/17/2006	Qwest Corporation
4/25/2006	Level 3	CMP - Operator Services (OS) V16	6/5/2006	Qwest Corporation
4/27/06	Level 1	CMP - Multiple PCATs - Local Qwest 101 Web Based Training	04/28/06	Qwest Corporation
4/27/06	Level 1	CMP - Multiple PCATs Q101 Training	04/28/06	Qwest Corporation
4/28/06	Level 1	CMP - Accepting June Registrations	04/28/06	Qwest Corporation
4/28/06	Level 1	CMP - Facility - Based Directory Listing V16	05/01/06	Qwest Corporation
4/28/06	Level 1	CMP - Grandparented Qwest DSL Business Repair	05/01/06	Qwest Corporation
4/28/06	Level 1	CMP - Resale - Local Exchange Services - Business and Residence Plain Old Telephone Service (POTS) - V44	05/01/06	Qwest Corporation
4/28/06	Level 1	CMP - White Pages Directory Listings (WPDL) V32.0	05/01/06	Qwest Corporation
4/28/2006	Level 3	CMP - Pre-Ordering Overview V49	6/2/2006	Qwest Corporation
4/28/2006	Level 3	CMP _ Ordering Overview V113	5/31/2006	Qwest Corporation
5/1/06	Level 1	CMP - Process Clarification Meeting Resolution	05/02/06	Qwest Corporation
5/1/2006	Level 3	CMP - Customer Contacts V39	6/5/2006	Qwest Corporation
5/1/2006	Level 3	CMP - Repair Customer Contact for EEL and LMC for the 5 Eastern States	6/5/2006	Qwest Corporation
5/4/06	Level 1	CMP - Multiple PCATs - Local Qwest 101 Web Based Training	05/05/06	Qwest Corporation
5/4/2006	Level 2	CMP - Technical Escalation Contact List V12	5/25/2006	Qwest Corporation
5/5/2006	Level 3	CMP - Call Forwarding Feature PCAT MSS Updates	6/6/2006	Qwest Corporation
5/8/06	Level 1	CMP - IMA Release 19.0 Training Material Re-post	05/08/06	Qwest Corporation
5/8/06	Level 1	CMP - Pre-Ordering Overview V52	05/08/06	Qwest Corporation
5/9/06	Level 1	CMP - BFR SR V27	05/10/06	Qwest Corporation

Date Submitted	Type of Change/CR Number	Summary of change	Status/proposed effective date	Submitter
5/10/2006	Level 2	CMP - Service Interval Guide for Resale, UNE and Interconnection Services (SIG) V67	5/31/2006	Qwest Corporation
5/11/06	Level 1	CMP - Multiple PCATs - Local Qwest 101 Web Based Training	05/12/06	Qwest Corporation
5/11/2006	Level 2	CMP - Qwest Design Services Trouble Ticket and Cause Codes Update	6/1/2006	Qwest Corporation
5/11/2006	Level 2	CMP - Technical Publication, 77355, Grounding - CO and Remote Equipment Environment	6/1/2006	Qwest Corporation
5/15/06	Level 1	CMP - Custom Ringing Service - V11.0	05/16/06	Qwest Corporation
5/16/2006	Level 3	CMP - Final Notice CMP - OrderingOverviewV113	5/31/2006	Qwest Corporation
5/17/06	Level 1	CMP - Service Interval Guide for Resale, UNE, and Interconnection Services (SIG) V68	05/18/06	Qwest Corporation
5/17/2006	Level 3	CMP - FINAL NOTICE - Operator Services (OS) V18	6/5/2006	Qwest Corporation
5/18/06	Level 1	CMP - Local Interconnection Service (LIS) Product Web-Based Training Updated	05/18/06	Qwest Corporation
5/18/06	Level 1	CMP - Resale - Local Exchange Services - Business and Residence Plain Old Telephone Service (POTS) - V45.0	05/19/06	Qwest Corporation
5/18/2006	Level 3	CMP - Final Notice - Pre-OrdOverviewV49	6/2/2006	Qwest Corporation
5/19/2006	Level 2	CMP - Directory Assistance (DA) V15	6/9/2006	Qwest Corporation
5/19/2006	Level 3	CMP - Final Notice Customer contacts V39	6/5/2006	Qwest Corporation
5/19/2006	Level 3	CMP_FINAL NOTICE - Repair Customer Contact for EEL and LMC for 5 Eastern States	6/5/2006	Qwest Corporation
5/22/2006	Level 3	CMP - FINAL NOTICE - Call Forwarding FeaturePCAT MSS Updates	6/6/2006	Qwest Corporation
5/24/2006	Level 2	CMP - Customer Contacts V42	6/14/2006	Qwest Corporation
5/25/2006	Level 2	CMP - Service Interval Guide For Resale, UNE and Interconnection Services (SIG) V69	6/15/2006	Qwest Corporation
5/30/2006	Level 3	CMP - Collocation - Qwest Premises Access Overview V2.0	6/30/2006	Qwest Corporation
5/31/06	Level 1	CMP - 3Q06 Class Offerings	05/31/06	Qwest Corporation
5/31/06	Level 1	CMP - BFR SR V28	06/01/06	Qwest Corporation
6/1/2006	Level 3	CMP - Multiple PCAT Update Held Orders to 90 Days	7/14/2006	Qwest Corporation
6/1/2006	Level 3	CMP - Multiple PCAT Update Held to 90 days	7/14/2006	Qwest Corporation
6/2/2006	Level 2	CMP - Collocation - General Information - V61.0	6/23/2006	Qwest Corporation
6/2/2006	Level 2	CMP - Shared Caged Physical Collocation - V13.0	6/23/2006	Qwest Corporation
6/2/2006	Level 3	CMP - Collocation Decommissioning Overview - V2.0	7/17/2006	Qwest Corporation
6/5/06	Level 1	CMP - Local Qwest 101 Web Based Training PCAT	06/06/06	Qwest Corporation
6/6/2006	Level 3	CMP - Provisioning and Installation Overview - V87.0	7/7/2006	Qwest Corporation

Date Submitted	Type of Change/CR Number	Summary of change	Status/proposed effective date	Submitter
6/9/2006	Level 2	CMP - Wholesale Web Home Page Redesign	6/30/2006	Qwest Corporation
6/12/2006	Level 3	CMP - Call Forwarding Feature PCAT MSS Updates	7/27/2006	Qwest Corporation
6/15/06	Level 1	CMP - BFR SR V29	06/16/06	Qwest Corporation
6/15/06	Level 1	CMP - Operator Services V19	06/16/06	Qwest Corporation
6/16/06	Level 1	CMP - Operation Support System (OSS) Site updated with XML reference	06/16/06	Qwest Corporation
6/16/2006	Level 2	FINAL NOTICE CMP - Collocation - General Information - V61.0	6/23/2006	Qwest Corporation
6/16/2006	Level 3	CMP_FINAL NOTICE - Collocation - Qwest Premises Access Overview V2.0	7/1/2006	Qwest Corporation
6/19/2006	Level 3	CMP - Expedites and Escalations V41.0	7/24/2006	Qwest Corporation
6/20/06	Level 1	CMP - Qwest Business Line Volume Purchase Plan (QBLVPP)	06/20/06	Qwest Corporation
6/20/2006	Level 3	CMP - Ordering Overview	8/4/2006	Qwest Corporation
6/21/2006	Level 3	CMP - Customer Contacts V45	8/5/2006	Qwest Corporation
6/22/2006	Level 2	CMP - Suspension of Service - V4.0	7/13/2006	Qwest Corporation
6/22/2006	Level 3	CMP - Final Notice - Provisioning and Installation	7/7/2006	Qwest Corporation
6/23/06	Level 1	CMP - QPAP V6.0	06/26/06	Qwest Corporation
6/23/2006	Level 3	CMP - Directory Assistance (DA) V16.0	8/7/2006	Qwest Corporation
6/23/2006	Level 3	CMP - Port In - V13.0	7/26/2006	Qwest Corporation
6/23/2006	Level 3	CMP - QSearch Service - V9.0	7/31/2006	Qwest Corporation
6/24/2006	Level 2	CMP - Service Interval Guide for Resale, UNE and Interconnection Service (SIG) V72	7/15/2006	Qwest Corporation
6/27/2006	Level 3	CMP - Resale - General - V63.0	8/11/2006	Qwest Corporation
6/29/2006	Level 3	Revised CMP - FINAL NOTICE - Multiple PCAT Update Held Order 90 Day	7/14/2006	Qwest Corporation
6/29/2006	Level 3	Revised CMP - FINAL NOTICE - Multiple PCAT Update Held Orders to 90 days	7/14/2006	Qwest Corporation
6/30/06	Level 1	CMP - Accepting August Registrations / Seattle ASR Class Dates Changed	06/30/06	Qwest Corporation
6/30/2006	Level 2	CMP - Web Page Updates to Training, Notices, and Forums Site (Notice and Subscribe Tool) - Consolidate navigation/remove obsolete or duplicated information	7/21/2006	Qwest Corporation
6/30/2006	Level 3	CMP - FINAL NOTICE - Collocation Decommissioning Overview - V2.0	7/17/2006	Qwest Corporation
6/30/2006	Level 3	CMP - Port in - V14.0 and Port Within V12.0	8/14/2006	Qwest Corporation
7/3/06	Level 1	CMP - Ordering Overview V120	07/05/06	Qwest Corporation
7/5/06	Level 1	CMP - Local Service Freeze V18	07/06/06	Qwest Corporation
7/13/06	Level 1	CMP - Port In - V15 and Port Within - V13.0	07/14/06	Qwest Corporation

EXHIBIT C

Qwest Wholesale Change Management Process: Summary of change by Interface release		
2nd Quarter 2006		
EXACT		
Number of CRs		
CLEC CRs	0	
Qwest CRs	0	
Change Request number	Summary	Submitter
Wholesale Billing Interface		
Number of CRs		
CLEC CRs		
Qwest CRs	1	
Change Request number	Summary	Submitter
SCR112905-01IG	CABS BOS Version 45	Qwest Corporation
ASR Gateway/QORA Release		
Number of CRs		
CLEC CRs	0	
Qwest CRs	1	
Change Request number	Summary	Submitter
SCR010506-01IG	ASOG 32 Industry Release New QORA ASR Gateway Edits	Qwest Corporation
SATE		
Number of CRs		
CLEC CRs	1	
Qwest CRs	0	
Change Request number	Summary	Submitter
SCR062905-02RG	Addition to Products Currently in the Stand Alone Test Environment (SATE)	Qwest Communications Corp (QCC)
CEMR		
Number of CRs		
CLEC CRs	0	
Qwest CRs	0	
Change Request number	Summary	Submitter
Process and Documentation		

		Number of CRs	
CLEC CRs		0	
Qwest CRs		0	
Change Request number	Summary	Submitter	
		ASR Gateway/QORA UOM	
		Number of CRs	
CLEC CRs		0	
Qwest CRs		0	
Change Request number	Summary	Submitter	
		MEDIAAC	
		Number of CRs	
CLEC CRs		0	
Qwest CRs		0	
Change Request number	Summary	Submitter	
		IMA 19.0 Release	
		Number of CRs	
CLEC CRs		4	
Qwest CRs		1	
Change Request number	Summary	Submitter	
SCR061703-01	Create new fields of OCC and OCCNA on the LSR and DL forms to identify Old Service Provider	Qwest Corporation	
SCR040204-01	PreOrder and Order Error Message When NPA NXX Does Not Belong to Qwest	AT&T	
SCR051304-01	Request for Line Loss Notification to notify CLECs if the customer was lost to a Wireless Carrier	AT&T	
SCR030405-01	Changes to Reject RT Codes	Eschelon	
SCR103102-02	Eliminate PON tracking requirement for Reserved TNs	MCI	
		Product Databases	
		Number of CRs	
CLEC CRs		0	

Qwest CRs	1		
Change Request number	Summary	Submitter	
SCR062105-01	Retirement of the Resale Product Database (RPD)	Qwest Corporation	

EXHIBIT D

Qwest Wholesale Change Management Process: Escalation Process			
2nd Quarter 2006			
Date submitted	Escalation number	Summary of escalation	Submitter
Note: Escalation detail is available at http://www.qwest.com/wholesale/cmp/escalations.html			
Qwest Wholesale Change Management Process: Dispute Resolution Process			
2nd Quarter 2006			
Date submitted	CR Number	Summary of change	Submitter
Note: Dispute detail is available at http://www.qwest.com/wholesale/cmp/dispute.html			

EXHIBIT E

**Change Management Improvements
2nd Quarter 2006**

Process	Date Process was Baselined by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 1 Introduction and Scope</p> <p>Qwest implemented Section 1 as agreed to by the Redesign Team.</p>	<p>October 2, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting October 2-3 Final Minutes, page 4 paragraph 1.)</p>	<p>October 3, 2001</p>	<p>Qwest has complied with this process for over 56 months.</p> <p>Qwest processed 525 new OSS Interface CRs between October 3, 2001 and June 30, 2006.</p> <p>Qwest processed 296 new Product Process CRs between October 3, 2001 and June 30, 2006</p> <p>Qwest has rejected only 6 Process CRs on the grounds that they were deemed to be out of scope of the Change Management Process.</p>	<p>Supporting data can be found at the following URL: http://www.qwest.com/wholesale/cmp/changerequest.html (Select either CLEC-Qwest Change Request – Product/Process Interactive Reports or CLEC-Qwest Change Request – Systems Interactive Reports.)</p>

**Change Management Improvements
2nd Quarter 2006**

Process	Date Process was Baselined by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 2 Managing the Change Management Process</p> <p>Qwest implemented Section 2 as agreed to by the Redesign Team.</p>	<p>Varies by sub-section.</p>	<p>Qwest implemented Section 2 as specified in the Qwest's Record of Compliance column.</p>	<p>Qwest has modified the processes, as necessary, as determined by the Redesign Team.</p> <p>Qwest posts a POC list to the CMP web site.</p> <p>CMP Managers have been in place since the inception of CMP in 1999.</p> <p>CR Project Managers have been in place (fulfilling the roles and responsibilities described in the CMP) since August, 2001.</p> <p>Escalation/Dispute Resolution Managers have been in place (fulfilling the roles and responsibilities described in the CMP) since September, 2001.</p> <p>Qwest posted a CLEC comments tool to the CMP web site.</p> <p>In April 2002, CLECs and Qwest agreed to procedures to manage changes to the CMP. In June 2002, CLECs and Qwest agreed to use a CR to manage changes.</p>	<p>Supporting data can be found at the following URLs:</p> <p>http://www.qwest.com/wholesale/cmp/poc.html (CLEC-Qwest POC List)</p> <p>http://www.qwest.com/wholesale/cmp/changerequest.html (See either CLEC-Qwest Change Request – Product/Process Interactive Reports or CLEC-Qwest Change Request – Systems Interactive Reports These contain the names of the CR Project Managers assigned to each of the CRs.)</p> <p>http://www.qwest.com/wholesale/cmp/escdisp.html (See actual escalations.)</p> <p>http://www.qwest.com/wholesale/cmp/review.html (This is the tool the CLECs use to submit comments on a given PCAT or TechPub.)</p>

**Change Management Improvements
2nd Quarter 2006**

Process	Date Process was Baseline by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 3 Meetings</p> <p>Qwest implemented Section 3 as agreed to by the Redesign Team.</p>	<p>August 8, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://qwest.com/wholesale/cmp/redesign.html (see CMP Re-Design Meeting August 7 & 8 Final Minutes - 8-29-01 Attachment 9, Page 8.)</p>	<p>See Qwest's Record of Compliance column.</p>	<p>Qwest has conducted CMP monthly meetings at least once per month since the inception of Qwest's CMP in 1999. In October, 2001, CMP monthly meetings were extended to two full day sessions per the request of the CLEC participants. In March of 2005, an Exception request (PC020205-3CM) was granted to allow the CMP Product/Process and Systems Meetings to be held on the same day of each month.</p> <p>Qwest has provided meeting materials, also known as distribution packages, since the inception of Qwest's CMP in 1999. An improved distribution package format was introduced in September, 2001 for the Product and Process CMP meetings and in October 2001 for the Systems CMP meetings.</p> <p>Qwest has recorded meeting minutes since August 15, 2001 for Product and Process CMP meetings, and since September 19, 2001 for Systems CMP meetings.</p> <p>Qwest has made a number of</p>	<p>Supporting data can be found at the following URLs: http://www.qwest.com/wholesale/cmp/tmarchive.html (CMP meeting material, including dates of meetings, distribution packages and meeting minutes) http://www.qwest.com/wholesale/cmp/index.html (Qwest's CMP web site)</p>

**Change Management Improvements
2nd Quarter 2006**

			improvements to its CMP website as a result of the Redesign effort.	
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**Change Management Improvements
2nd Quarter 2006**

Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 4 Types of Change</p> <p>Qwest implemented Section 4 as agreed to by the Redesign Team.</p>	<p>September 20, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting September 18 and 20 Final Minutes, Pages 6 and 7.)</p>	<p>September 20, 2001</p>	<p>Qwest has complied with this process for over 57 months. It should be noted that there was an impasse issue relating to the definition of Regulatory CRs that was resolved on April 4, 2002. However, the team had reached agreement on the other aspects of the definition and the impasse resolution did not change the language contained in the Qwest Wholesale Change Management Process document.</p> <p>There were 4 Regulatory CRs, 0 Industry Guideline CRs, 24 CLEC Originated CRs, and 25 Qwest Originated CRs on the candidate list for the IMA 10.0 Release.</p> <p>There were 2 Regulatory CRs, 16 Industry Guideline CRs, 10 CLEC Originated CRs, and 12 Qwest Originated CRs on the candidate list for the IMA 11.0 Release. It should be noted that the 2 Regulatory CRs were for PID improvements. Effective with Qwest's IMA 12.0 Release and beyond, PID improvements will be treated as either CLEC Originated CRs or Qwest Originated CRs.</p>	<p>The CRs that were candidates for the IMA 10.0 Release, by CR type, can be found at the following URL: http://www.qwest.com/wholesale/downloads/2001/011012/Systems_Distribution_Doc.pdf (See Distribution Package for 10-18-01, Attachment E for CRs originally classified as Regulatory CRs and Attachment F for Qwest Originated and CLEC Originated CRs. NOTE: There were no industry Guideline CRs for the IMA 10.0 Release.</p> <p>The CRs that were candidates for the IMA 11.0 Release, by CR type, can be found at the following URL: http://www.qwest.com/wholesale/downloads/2002/020215/systemsfbdistpackage.pdf http://www.qwest.com/wholesale/downloads/2002/020215/systemsfbdistpackage.pdf</p>

**Change Management Improvements
2nd Quarter 2006**

		<p>There was 1 Regulatory CR, 12 Industry Guideline CRs, 34 CLEC Originated CRs, and 13 Qwest Originated CRs on the candidate list for the IMA 12.0 Release.</p> <p>There was 1 Regulatory CR, 33 CLEC Originated CRs, and 17 Qwest Originated CRs on the candidate list for the IMA 13.0 Release.</p> <p>There were 0 Regulatory CRs, 38 CLEC Originated CRs, and 15 Qwest Originated CRs on the candidate list for the IMA 14.0 Release.</p> <p>There were 0 Regulatory CRs, 38 CLEC originated CRs, and 20 Qwest originated CRs on the candidate list for the IMA 15.0 Release.</p> <p>There were 0 Regulatory CRs, 33 CLEC originated CRs, and 19 Qwest originated CRs on the candidate list for the IMA 16.0 Release.</p> <p>There were 0 Regulatory CRs, 33 CLEC originated CRs, and 8 Qwest originated CRs on the candidate list for the IMA 17.0 Release.</p>			
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**Change Management Improvements
2nd Quarter 2006**

			<p>There were 0 Regulatory CRs, 28 CLEC originated CRs, and 8 Qwest originated CRs on the candidate list for the IMA 18.0 Release.</p> <p>There were 0 Regulatory CRs, 25 CLEC originated CRs, and 3 Qwest originated CRs on the candidate list for the IMA 19.0 Release.</p> <p>There were 0 Regulatory CRs, 20 CLEC originated CRs, and 1 Qwest originated CR on the candidate list for the IMA 20.0 Release</p> <p>It should be noted that CLECs have had the ability to submit CRs since the inception of Qwest's Change Management Process f.k.a. CICMP. Between January 1, 2000 and September 30, 2001 Qwest processed and closed 68 OSS Interface CRs.</p>	
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**Change Management Improvements
2nd Quarter 2006**

Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 5</p> <p>Sections 5.1 and 5.2 CLEC-Qwest OSS Interface Change Request Initiation Process</p> <p>Qwest implemented Section 5.1 as agreed to by the Redesign Team.</p> <p>Qwest implemented the process improvements that were agreed to by the Redesign Team.</p>	<p>September 5, 2001 (Original)</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting September 5 Final Minutes, Page 4.)</p> <p>October 16, 2001 (Revised)</p> <p>Meeting minutes that reflect that the Redesign Team agreed to modify this section may be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting October 16 Final Minutes, Page 2.)</p>	<p>October 1, 2001 (Original)</p> <p>October 30, 2001 (Revised)</p>	<p>Qwest has complied with the revised process 56 months.</p> <p>Between November 1, 2001 and June 30, 2006, Qwest processed 490 new OSS Interface CRs in accordance with the CLEC-Qwest OSS Interface Change Request Initiation Process. There are up to 9 CMP milestones for each CR 1.) Send Acknowledgement; 2.) Post CR to Web; 3.) Contact CR Originator; 4.) Hold Clarification Meeting; 5.) Send Initial Qwest Response; 6.) Post Initial Qwest Response to Web; 7.) Present CR; 8.) Send Final Qwest Response, if applicable; and 9.) Post Final Qwest Response to Web, if applicable.</p> <p>For the time period specified above, Qwest is responsible for missing only 10 milestones of a possible 3928 milestones that have occurred so far. This equates to an average compliance rate of 99.74%</p> <p>Following is a description of the missed milestones:</p> <p>1.) SCR012802-1</p>	<p>Supporting data can be found at: Http://www.qwest.com/wholesale/cmp/changerequest.html (Select CLEC-Qwest Change Request – Systems Interactive Reports.)</p>

**Change Management Improvements
2nd Quarter 2006**

			<p>Milestone Missed: Initial Response Posted to Web Explanation: The initial response was sent to the CLEC on time, however, the initial response was not posted to the web until the following day. A process improvement was implemented in April, 2002 to correct this deficiency.</p> <p>2.) SCR012802-1 Milestone Missed: Final Response Issued: Explanation: The functionality originally requested is not feasible. However, Qwest agreed to conduct an ongoing analysis of issues identified by the CLECs. Therefore, a final response has not been issued and this CR has not been closed</p> <p>3.) SCR012802-1 Milestone Missed: Final Response Posted to Web. Explanation: The functionality originally requested is not feasible. However, Qwest agreed to conduct an ongoing analysis of issues identified by the CLECs. Therefore, a final response has not been issued and this CR has not been closed.</p> <p>4.) SCR012802-2 Milestone Missed: Initial Response Posted to Web Explanation: The initial response was sent to the CLEC on time,</p>	
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**Change Management Improvements
2nd Quarter 2006**

	<p>however, the initial response was not posted to the web until the following day. A process improvement was implemented in April, 2002 to correct this deficiency.</p> <p>5.) SCR062402-01 Milestone Missed: Initial Response Explanation: The initial response was not posted to until the following day.</p> <p>6.) SCR062402-01 Milestone Missed: Initial Response Explanation Posted to Web: The initial response was not posted until the following day.</p> <p>7.) SCR122002-01 Add UNE-P Centrex 21 to SATE. Milestone Missed: Acknowledgement of CR. The acknowledgement was missed by one day.</p> <p>8.) SCR122002-0 Add Service order inquiry status (SOSI) to SATE. Milestone Missed: Acknowledgement of CR. The acknowledgement was missed by one day.</p> <p>9.) SCR073003-01 IMA Add New IMA Reject Reason "Requested Product Not Available" Milestone Missed: Acknowledgement of CR was missed due to the evaluation of this CR to determine if it should be processed as a systems or Product/Process CR.</p>			
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**Change Management Improvements
2nd Quarter 2006**

			<p>10.) SCR073003-01 IMA Add New IMA Reject Reason "Requested Product Not Available "Milestone Missed: CR Posted to Web was missed due to the evaluation of this CR to determine if it should be processed as a systems or P/P CR.</p> <p>Correction: Qwest originally reported that it was responsible for missing 1 additional milestone. The milestone was missed because the CLEC did not show up for the clarification meeting so the meeting had to be rescheduled (see SCR120301-1).</p> <p>Note: Discussions to clarify Qwest-originated OSS Interface CRs are generally held informally within Qwest by the originator of the CR and the Qwest Subject Matter Experts (SMEs) before the CR is even submitted to the CMP and meeting minutes are not prepared for such discussions. After the CR is formally submitted to the CMP, it is forwarded to Qwest SMEs, who may clarify the CR (although that is usually not necessary, as clarification discussions have already been held before the CR</p>	
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**Change Management Improvements
2nd Quarter 2006**

Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 5.3 CLEC Product/Process Change Request Initiation Process</p> <p>Qwest implemented Section 5.3 as agreed to by the Redesign Team.</p> <p>Qwest implemented the process improvements that were agreed to by the Redesign Team.</p>	<p>September 5, 2001 (Original)</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting September 5 Final Minutes, Page 4.)</p> <p>October 16, 2001 (Revised)</p> <p>Meeting minutes that reflect that the Redesign Team agreed to modify this section may be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting October 16 Final Minutes, Page 2.)</p>	<p>October 1, 2001(Original)</p> <p>October 30, 2001 (Revised)</p>	<p>Qwest has complied with the revised process for 55 months.</p> <p>Between November 1, 2001 and June 30, 2006, Qwest processed 243 new CLEC Product/Process CRs in accordance with the CLEC Product/Process Change Request Initiation Process. There are up to 9 CMP milestones for each CR 1.) Send Acknowledgement; 2.) Post CR to Web; 3.) Contact CR Originator; 4.) Hold Clarification Meeting; 5.) Send Initial Qwest Response; 6.) Post Initial Qwest Response to Web; 7.) Present CR; 8.) Send Final Qwest Response, if applicable; and 9.) Post Final Qwest Response to Web, if applicable.</p> <p>For the time period specified above, Qwest is responsible for missing only 8 milestones out of a possible 2426 milestones that have occurred so far. This equates to an average compliance rate of 99.67%</p> <p>Following is a description of the missed milestones:</p> <p>PC110201-2</p>	<p>Supporting data can be found at: Http://www.qwest.com/wholesale/cmp/changerequest.html (Select CLEC-Qwest Change Request – Product and Process Interactive Reports.)</p>

**Change Management Improvements
2nd Quarter 2006**

			<p>Meeting Held Explanation: The date that the clarification meeting should have been held conflicted with the monthly CMP meetings, so the clarification meeting was held 2 days late. PC120301-5 Milestone Missed: Clarification Meeting Held Explanation: The date that the clarification meeting should have been held conflicted with the monthly CMP meetings, so the clarification meeting was held 4 days late. PC110201-1 Milestone Missed: Clarification Meeting Held Explanation: The clarification meeting was held 3 days late. PC062603-1 Milestone Missed: Send Acknowledgement Explanation: Acknowledgement was missed by 2 days.</p>	
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**Change Management Improvements
2nd Quarter 2006**

Process	Date Process was Baselined by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 5.4 Qwest Initiated Product/Process Changes</p> <p>Qwest implemented Section 5.4 as agreed to by the Redesign Team.</p> <p>Qwest implemented the process improvements that were agreed to by the Redesign Team.</p>	<p>Qwest implemented the process as agreed to in concept during the March 19 CMP Redesign Meeting.</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement in concept on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes –CMP Redesign Meeting March 18 & 19 Final Minutes, Page 10.)</p> <p>April 16, 2002 (Revised and Baselined)</p> <p>Meeting minutes that reflect that the Redesign Team agreed to modify this section may be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting April 16 Draft Minutes, Page 7.)</p>	<p>April 1, 2002 (Original)</p> <p>April 22, 2002 (Revised)</p>	<p>Qwest has complied with the original process for over 47 months and the revised process for over 51 months.</p> <p>Between April 1, 2002 and June 30, 2006, Qwest submitted 1892 new Product/Process Changes in accordance with the Qwest Product/Process Change Process.</p> <p>There are 6 CMP Notification Requirements for each Level 1 Change. Issue notice with the following: 1.) Level of disposition, 2.) Description of change 3.) Note that changes are effective immediately 4.) List no comment cycle and contact email for CMP Manager 5.) Include web notification form or redlined document, if required. 6.) Include history log, if required.</p> <p>There are 11 CMP Notification Requirements for each Level 2 Change. Issue notice with the following: 1.) Level of disposition, 2.) Description of change 3.) List of comment cycle timeframes 4.) Provide comment URL 5.) Note the proposed effective date, 6.) Link</p>	<p>Supporting data can be found at: http://www.qwest.com/wholesale/notices/cmla/ (Select Product, Process, Training, Network-Tech Pubs)</p> <p>Http://www.qwest.com/wholesale/cmp/changerequest.html (Select CLEC-Qwest Change Request – Product and Process Interactive Reports)</p>

**Change Management Improvements
2nd Quarter 2006**

			<p>to Document Review web site, if required; 7.) Post documentation on to the Document Review web site, if required; 8.) Include web notification form or redlined document, if required; 9.) Include history log, if required; 10.) Response to CLEC comments, if applicable. 11.) Final notification, if applicable.</p> <p>There are 11 CMP Notification Requirements for each Level 3 Change. Issue notice with the following: 1.) Level of disposition, 2.) Description of change 3.) List of comment cycle timeframes 4.) Provide comment URL 5.) Note the proposed effective date, 6.) Link to Document Review web site, if required; 7.) Post documentation on to the Document Review web site, if required; 8.) Include web notification form or redlined document, if required; 9.) Include history log, if required; 10.) Response to CLEC comments, if applicable. 11.) Final notification.</p> <p>There are 9 CMP milestones for each Level 4-Change Request Change 1.) Send Acknowledgement; 2.) Post CR to Web; 3.) Contact CR Originator; 4.) Hold</p>	
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**Change Management Improvements
2nd Quarter 2006**

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**Change Management Improvements
2nd Quarter 2006**

			<p>for missing 2 Level 4-CR milestones out of a possible 965 milestones that have occurred so far. This equates to an average compliance rate of 99.79%</p> <p>Qwest is responsible for missing only 20 Level 1-4 CMP Notification Requirements out of a possible 13371 that have occurred so far. This equates to an average compliance rate of 99.85%.</p> <p>Following is a description of the missed Level 4 CR milestones:</p> <p>1.) PC100202-1 Milestone Missed: Initial Response posted to the web Meeting Held Explanation: Date missed due to a posting error</p> <p>2.) PC101802-2IG Milestone Missed: Initial Response posted to the web Meeting Held Explanation: Date missed due to a posting error</p> <p>Following is a description of the missed notification milestones:</p> <p>1.) Notification number: PROS.04.03.02.F.00415.Billing _Output. No level.</p> <p>2.) Notification number: PROS.04.03.02.F.00415.Billing _Output. No comment cycle explanation.</p> <p>3.) Notification number:</p>	
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**Change Management Improvements
2nd Quarter 2006**

			<p>PROS.04.04.02.F/00418.Service _Managers. No levelPROS.04.04.02.F/00418.Se rvice_Managers. No comment cycle explanation. 4.) Notification number: TRNG.04.23.02.F.02166.May_T RNG_Schedule. No level 5.) Notification number TRNG.04.23.02.F.02166. May_TRNG_Schedule. No comment cycle explanation 6.) Notification number: TRNG.04.03.02.F.02167.2Q02_ Update. No level 7.) Notification number: TRNG.04.03.02.F.02167.2Q02_ Update. No comment cycle explanation. 8.) Notification number: NETW.04.19.02.R. 01810.#77405_D. Delay in response to comments. 9.) Notification number: NETW.04.19.02.R. 01810.#77405_D. Delay in final notification. 10.) Notification number: PROD.06.25.03.F.03440.Resale _General_V26. Notification not sent prior to actual effective date. NOTE: This miss was inadvertently left off of the 2Q03 report. 11.) Notification number: PROD.11.10.03.F.01035.Resale GeneralV35. Notifications not</p>
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			<p>sent prior to actual effective date.</p> <p>12.) Notification number: PROD.11.17.03.F.1071.Grandpa rentMS_NE_IA. Notifications not sent prior to actual effective date.</p> <p>13.) Notification number: PROD.01.06.04.F.01223.PCAT_Updates. Notification not sent prior to actual effective date.</p> <p>14.) Notification number: PROS.12.05.03.F.01131.Provisi oningV29. Notifications not sent prior to actual effective date. NOTE: This accounts for two misses – Initial and Final.</p> <p>15.) Notification number: PROS.03.31.04.F.01528.PCAT_Updates. Notification not sent prior to actual effective date.</p> <p>16.) Notification number: PROS.07.28.04.F.01932.Interce ptCLEC_CustCall. Notification not sent prior to actual effective date.</p> <p>17.) Notification number: NETW.03.09.06.F.03763.Tech_Pub_77368_Issue. Notification not sent prior to actual effective date.</p> <p>18.) Notification number: NETW.04.04.06.F.03829.RG47-0005_TechPub_77350. Notification not sent prior to actual effective date.</p> <p>19.) Notification number:</p>	
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Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 5.5 Postponement</p> <p>Qwest implemented Section 5.5 as agreed to by the Redesign Team.</p>	<p>June 5, 2002</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://qwest.com/wholesale/cmp/redesign.html (see CMP Redesign Meeting Minutes for June 5-6)</p>	<p>June 19, 2002</p>	<p>This process has been in place for over 52 months. During this time, the Postponement Process has not been evoked.</p>	

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Process	Date Process was Baselined by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 6 OSS Interface Release Calendar</p> <p>Qwest implemented Section 6 as agreed to by the Redesign Team.</p>	<p>October 16, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting October 16 Final Minutes, Page 3.)</p>	<p>November, 2001</p>	<p>Qwest has complied with the improved OSS Interface Release Calendar for 55 months.</p> <p>The previous Calendar already provided OSS Release information, but was improved with the inclusion of additional customer facing system information.</p> <p>The revised OSS Interface Release Calendar was posted on the web in November 2001. Quarterly updates were posted on the web in January 2002, April 2002, July 2002, October 2002, January 2003, April 2003, July 2003, September 2003, December 2003, January 2004, April 2004, July 2004, October 2004, December 2004, March 2005, June 2005, September 2005, December 2005, March 2006, & April 2006.</p>	<p>The current view of Qwest's OSS Interface Release Calendar can be found at the following URL: http://www.qwest.com/wholesale/cmp/osscalendar.html</p>

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Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 7 Introduction of a New OSS Interface</p> <p>Section 7.1 Introduction of a New Application to Application Interface</p>	<p>November 1, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting November 1 Final Minutes, Page 11.)</p>	<p>November, 2001.</p>	<p>Qwest introduced a new OSS Interface (ASR Pre-Order via XML) on October 29, 2003. There are 8 CMP milestones for the introduction of a new OSS Interface: 1.) Release Notification; 2.) CLEC Comments and Qwest Response; 3.) Implementation Plan review meeting; 4) Draft Technical Specifications issued; 5.) Walk through of Draft Technical Specifications; 6.) CLEC Comments and Qwest Response; 7.) Final Technical Specifications; and 8.) Release into Production. Qwest is 100% in compliance with all milestones</p>	

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Process	Date Process was Baselined by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 7.2 Introduction of a New GUI</p> <p>Qwest implemented Section 7 as agreed to by the Redesign Team.</p>	<p>November 1, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting November 1 Final Minutes, Page 11.)</p>	<p>November, 2001</p>	<p>Qwest introduced a new GUI (FORCAST) on March 8, 2002. There are 6 CMP milestones for the introduction of a new GUI: 1.) Release Notification; 2.) Issue Draft Release Notes, 3.) Interface Overview; 4.) CLEC Comments and Qwest Response; 5.) Final Notification; and 6.) Deployment. Qwest demonstrated 100% compliance with these milestones.</p> <p>Qwest introduced a new GUI (QORA) on November 3, 2003. There are 6 CMP milestones for the introduction of a new GUI: 1.) Release Notification; 2.) Issue Draft Release Notes, 3.) Interface Overview; 4.) CLEC Comments and Qwest Response; 5.) Final Notification; and 6.) Deployment. Qwest demonstrated 100% compliance with these milestones.</p> <p>Qwest demonstrated 100% compliance with these milestones. Qwest is in compliance with the milestones.</p> <p>Qwest introduced a new Interface (QORA - UOM) on October 10, 2005. There are 6 CMP milestones for the introduction of a new GUI: 1.) Release Notification; 2.) Issue Draft Release Notes, 3.)</p>	<p>Supporting data can be found at the following URL: http://www.qwest.com/wholesale/notices/cnla/bysubcat/1,1834,38,00.html</p>

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Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 8.0 Change to Existing OSS Interfaces</p> <p>Qwest implemented Section 8.0 as agreed to by the Redesign Team.</p>	<p>November 1, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting November 1 Final Minutes, Page 8.</p>	<p>See Qwest's Record of Compliance column.</p>	<p>Qwest agreed to implement no more than 3 major IMA releases and 3 IMA point releases within a calendar year. Qwest has complied with this process for over 4 years.</p> <p>In 2001, Qwest implemented 2 major and 3 point releases. In 2002, Qwest implemented 3 major and 2 point releases.</p> <p>Qwest agreed to support the previous major IMA release for 6 months after the subsequent major IMA EDI (i.e., application to application) release has been implemented. Qwest has complied with this process for over 3 years.</p> <p>IMA Release 6.0 was implemented December 8, 2000 and IMA Release 5.0 was retired June 8, 2001.</p> <p>IMA Release 7.0 was implemented April 22, 2001 and IMA Release 6.0 was retired December 7, 2001. (Qwest exceeded its commitment to the CLECs.)</p> <p>IMA Release 8.0 was</p>	

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			<p>for over 2 years. (See release dates above.) In the instance, with IMA 13.0 QWEST issued CR# SCR010203-01EX Exception request to change the IMA 13.0 Timeline. This change was voted on and unanimously approved.</p> <p>IMA Release 14.0 was implemented December 8, 2003 and IMA 13.0 was retired on August 4, 2004.</p> <p>IMA Release 15.0 was implemented April 19, 2004 and IMA 14.0 was retired on December 12, 2004</p> <p>IMA 16.0 was implemented October 18, 2004 and IMA 15.0 was retired on April 11, 2005</p> <p>IMA 17.0 was implemented April 11, 2005 and IMA 16.0 will retire December 10, 2005.</p> <p>IMA 18.0 was implemented October 17, 2005 and IMA 17.0 will retire on June 10, 2006.</p> <p>IMA 19.0 was implemented on April 10, 2006 and IMA 18.0 will retire on October 10, 2006</p>	
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Process	Date Process was Baseline by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 8.1 Application to Application Interface</p> <p>Qwest implemented Section 8.1 as agreed to by the Redesign Team.</p>	<p>November 1, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting November 1 Final Minutes, Page 8.</p>	<p>November, 2001</p>	<p>Qwest introduced Changes to an Existing OSS Interface – Application to Application Interface for IMA 10.0 on April 4, 2002, IMA 11.0 on November 18, 2002, IMA 12.0 on April 7, 2003, IMA 13.0 on August 4, 2003, IMA 14.0 on December 4, 2003, IMA 15.0 on April 19, 2004, IMA 16.0 on October 18, 2004, IMA 17.0 on April 10, 2005, IMA 18.0 on October 17, 2005, IMA 19.0 on April 10, 2006.</p> <p>There are 6 CMP milestones for changes to an existing application to application interface: 1.) Draft Interface Technical Specifications; 2.) Walk-through of Draft Interface Technical Specifications; 3.) Qwest Response to CLEC Comments; 4.) Final Interface Technical Specifications; 5.) Joint Testing; and 6.) Deployment. Qwest demonstrated 100% compliance with these milestones for IMA 10.0, IMA 11.0, IMA 12.0, IMA 13.0, IMA 14.0, IMA 15.0, IMA 16.0, IMA 17.0 and IMA 18.0 and IMA 19.0.</p>	<p>Supporting data can be found at the following URL: http://www.qwest.com/wholesale/notices/cnla/bysubcat/1,1834,56,00.html</p>

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Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 8.2 Graphical User Interface</p> <p>Qwest implemented Section 8.2 as agreed to by the Redesign Team.</p>	<p>November 1, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting November 1 Final Minutes, Page 8.</p>	<p>November, 2001</p>	<p>Qwest introduced changes to an existing OSS Interface – GUI (CEMR) on April 7, 2002, November 3, 2002, March 17, 2003, April 14, 2003, August 18, 2003, December 15, 2003, April 5, 2004, June 28, 2004, December 13, 2004, March 27, 2005, July 19, 2005, and December 10, 2005. (MEDIAAC) June 27, 2005 and December 12, 2005.</p> <p>IMA-GUI 10.0 Release on April 4, 2002, IMA-GUI 11.0 on November 18, 2002, IMA-GUI 12.0 on April 7, 2003, IMA-GUI 13.0 on August 4, 2003, IMA GUI 14.0 on December 8, 2003, IMA GUI 15.0 on April 19, 2004, IMA GUI 16.0 on October 18, 2004, IMA GUI 17.0 on April 11, 2005, IMA GUI 18.0 on October 17, 2005 and IMA GUI 19.0 on April 10, 2006.</p> <p>There are 4 CMP milestones for changes to an existing GUI: 1.) Draft GUI Release Notice; 2.) Qwest Response to CLEC Comments; 3.) Final Interface Release Notice; and 4.) Deployment. Qwest demonstrated 100% compliance</p>	<p>http://www.qwest.com/wholesale/notices/cnla/bysubcat/1,1834,45,00.html (See CEMR Release 1.03.06 notices.0</p>

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Process	Date Process was Baselined by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 9 Retirement of Existing OSS Interface</p>	<p>November 1, 2001</p> <p>Meeting minutes that reflect that the Redesign Team discussed this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting November 1 Final Minutes, Page 12. Although the minutes do not specifically reflect that agreement was reached, the process was incorporated in the Qwest Wholesale Change Management Process document, which is indicative of acceptance.</p>	<p>November, 2001.</p>	<p>Qwest implemented a Retirement of an Existing OSS Interface – Graphical User Interface (CTAG) on July 22, 2002.</p> <p>Qwest implemented a Retirement of an Existing OSS Interface – TELIS on August 1, 2004.</p> <p>Qwest implemented the Retirement of the Interoperability Environment on June 27, 2005</p> <p>Qwest implemented the Retirement of the Resale Product Database (RPD) on April 29, 2006.</p> <p>There are 5 CMP milestones for retirement of an existing Graphical User Interface: 1.) Initial Retirement Notice; 2.) Qwest Response to CLEC Comments; 3.) Establish comparable functionality; 4.) Final Retirement Notice; 5.) Retirement.</p> <p>Qwest demonstrated 100% compliance with these milestones.</p>	<p>Supporting data can be found at the following URL: http://www.qwest.com/wholesale/notices/cnla/bysubcat/1,1834,38,00.html</p>

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Process	Date Process was Baselined by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 10 Prioritization</p> <p>Qwest implemented Section 10 and subsequent modifications to it as agreed to by the Redesign Team.</p>			<p>The CLECs have been able to prioritize CRs as described below:</p> <p>There were 4 Regulatory CRs, 0 Industry Guideline CRs, 24 CLEC Originated CRs, and 25 Qwest Originated CRs on the candidate list for the IMA 10.0 Release. The CLECs prioritized everything except the Regulatory CRs in August 2001 and again in October/November 2001.</p> <p>There were 2 Regulatory CRs, 16 Industry Guideline CRs, 10 CLEC Originated CRs, and 12 Qwest Originated CRs on the candidate list for the IMA 11.0 Release. It should be noted that the 2 Regulatory CRs were for PID improvements. The CLECs prioritized everything except the Regulatory CRs. Effective with Qwest's IMA 12.0 Release and beyond, PID improvements will be treated as either CLEC Originated CRs or Qwest Originated CRs.</p> <p>There was 1 Regulatory CR, 12 Industry Guideline CRs, 34 CLEC Originated CRs, and 13 Qwest Originated CRs on the</p>	<p>The CRs that were candidates for the IMA 10.0 Release, by CR type, can be found at the following URL: http://www.qwest.com/wholesale/downloads/2001/011012/System_Distribution_Doc.pdf (See Distribution Package for 10-18-01, Attachment E for CRs originally classified as Regulatory CRs and Attachment F for Qwest Originated and CLEC Originated CRs. NOTE: There were no industry Guideline CRs for the IMA 10.0 Release.</p> <p>The CRs that were candidates for the IMA 11.0 Release, by CR type, can be found at the following URL: http://www.qwest.com/wholesale/downloads/2001/011012/System_Distribution_Doc.pdf (See Distribution Package for 10-18-01, Attachment E for CRs originally classified as Regulatory CRs and Attachment F for Qwest Originated and CLEC Originated CRs. NOTE: There were no industry Guideline CRs for the IMA 10.0 Release.</p>

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			<p>candidate list for the IMA 12.0 Release.</p> <p>There was 1 Regulatory CR, 33 CLEC Originated CRs, and 17 Qwest Originated CRs on the candidate list for the IMA 13.0 Release.</p> <p>There were 0 Regulatory CRs, 38 CLEC Originated CRs, and 15 Qwest Originated CRs on the candidate list for the IMA 14.0 Release.</p> <p>There were 0 Regulatory CRs, 38 CLEC originated CRs, and 20 Qwest originated CRs on the candidate list for the IMA 15.0 Release.</p> <p>There were 0 Regulatory CRs, 33 CLEC originated CRs, and 19 Qwest originated CRs on the candidate list for the IMA 16.0 Release.</p> <p>There were 0 Regulatory CRs, 33 CLEC originated CRs, and 8 Qwest originated CRs on the candidate list for the IMA 17.0 Release.</p> <p>There were 0 Regulatory CRs, 28 CLEC originated CRs, and 6 Qwest originated CRs on the candidate list for the IMA 18.0</p>	
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			<p>Release.</p> <p>There were 0 Regulatory CRs, 25 CLEC originated CRs, and 3 Qwest originated CRs on the candidate list for the IMA 19.0 Release.</p> <p>There are 0 Regulatory CRs, 20 CLEC originated CRs, and 1 Qwest originated CR on the candidate list for the IMA 20.0 Release</p>	
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Process	Date Process was Baselined by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 11 Application-to-Application Interface Testing</p> <p>Qwest implemented Section 11 as agreed to by the Redesign Team.</p>	<p>February 7, 2002</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://qwest.com/wholesale/cmp/redesign.html (see CMP Redesign Meeting February 5 - 7 Final Minutes - 03/12/02, Page 14, Paragraph 2.)</p>	<p>February, 2002</p>	<p>Although through the Redesign process the team agreed to the improved process for interface testing, it should be noted that SATE has been available to the CLECs since August 2001 and was used by CLECs to migrate their systems to the IMA 8.0 Release and later releases.</p>	

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Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 12 Production Support</p> <p>Qwest implemented Section 12 as agreed to by the Redesign Team.</p>	<p>December 10, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://qwest.com/wholesale/cmp/redesign.html (see CMP Redesign Meeting December 10-11 Final Minutes, Page 7.)</p>	<p>February 2002</p>	<p>Qwest has complied with this process for nearly 46 months.</p> <p>Between February 2, 2002 and June 30, 2006, there were 243 planned outages. Qwest missed the notification interval 1 time on March 31, 2003. (SYST.03.31.03.F.04282.SchdID wnTmMAEDIGUI)</p> <p>Qwest has demonstrated 99.58% compliance with this process.</p> <p>It has been Qwest's practice, prior to the Redesign effort, to conduct post-deployment meetings.</p> <p>Between February 1, 2002 and June 30, 2006 Qwest processed 47 Severity 1s, 2704 Severity 2s, 11107 Severity 3s, and 97 Severity 4s.</p> <p>Correction: Qwest previously reported 3 Severity 4's. These Severity 4's were resolved and closed during the initial help desk contact, and therefore not subject to the Production Support Process.</p> <p>On June 18, 2002, CLECs and Qwest agreed to processes for</p>	<p>Supporting data can be found at the following URL: http://www.qwest.com/wholesale/notices/cnla/bysubcat/1,1834,38,00.html (See Planned Outage notification type.)</p> <p>Supporting data can be found at the following URL: http://www.qwest.com/wholesale/notices/cnla/bysubcat/1,1834,56,00.html (See 3/27 Release Notice SYST.03.27.02.F.04001.IMA_Rlse_9_01.doc</p>

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			<p>Product/Process production support. Qwest implemented this process on July 15, 2002.</p> <p>During the third quarter of 2005, it was determined that there was no Event Notification generated for a DUF problem that occurred in 2004. The problem was identified by Qwest 2nd quarter 2004 and corrected within 4th quarter 2004. There were no CLECs that reported the problem. No CLEC coding changes were required.</p> <p>Note: In the process of preparing the reply comments for the OSS Declaration in the FCC 271 proceedings, Qwest discovered that a number of event notifications that were required to be issued by the CMP Framework had not been issued, even though the underlying defects had been corrected. After investigating the reasons for the non-issuance of these notifications, it became apparent that there was confusion among some members of the Qwest IT Staff. Once it identified the missing event notification problem and its cause, Qwest promptly issued clarifying instructions to the IT Staff so that going forward there</p>	
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Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 13 Training Qwest implemented Section 13 as agreed to by the Redesign Team.</p>	<p>May 2, 2002 Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://Qwest.com/wholesale/cmp/redesign.html (see CMP Redesign Meeting May 1-2, Page 11)</p>		<p>Although the Redesign Team agreed to the documented process for training, it should be noted that Qwest has provided training on OSS Interfaces and Product/Process changes since the beginning of 2000.</p>	<p>Supporting data can be found at the following URL: http://www.qwest.com/wholesale/training/index.html</p>

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Process	Date Process was Baselined by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 14 Escalation Process</p> <p>Qwest implemented Section 14 as agreed to by the Redesign Team.</p>	<p>September 20, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://qwest.com/wholesale/cmp/redesign.html (See CMP Re-Design Meeting Sept. 18 & 20 Final Minutes – 10/10/01, Page 3.)</p>	<p>November 16, 2001</p>	<p>Qwest has complied with the Escalation Process for 46 months</p> <p>Between November 16, 2001 and June 30, 2006 Qwest processed 22 OSS Interface escalations and 16 Product/Process escalations in accordance with the CMP Escalation Process. There are 8 CMP milestones for each escalation: 1.) Monitor Escalation; 2.) Validate Escalation; 3.) Acknowledge Escalation; 4) Post Escalation to Web; 5.) Notify CLECs of Escalation 6.) Monitor for Participation; 7.) Qwest Binding Position; and 8.) Monitor for CLEC Response. Qwest is responsible for missing 1 milestone out of a possible 304 milestones. This equates to an average compliance rate of 99.67%</p> <p>In accordance with the CMP, Qwest must post an escalation on the web within 1 business day of receipt of the complete escalation. Qwest missed this milestone by 1 day for PC102301-2-E02.</p>	<p>Supporting data can be found at: Http://www.qwest.com/wholesale/cmp/index.html (See Escalations and Disputes</p> <ul style="list-style-type: none"> - Initiation - Ongoing - Archive

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Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 15 Dispute Resolution</p> <p>Qwest implemented Section 15 as agreed to by the Redesign Team.</p>	<p>September 20, 2001</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://QWEst.com/wholesale/cmp/p/redesign.html (see CMP Re-Design Meeting Sept. 18 & 20 Final Minutes - 10-10-01, Page 5.)</p>	<p>November 16, 2001</p>	<p>This process has been in place for 53 months, but has not been invoked since agreement on the Dispute Resolution tool may be found on Qwest's CMP web site.</p> <p>On November 24, 2004, Qwest processed 1 Product/Process dispute in accordance with the CMP Dispute Process.</p> <p>On October 20, 2005, Qwest processed 1 System dispute in accordance with the CMP Dispute Process.</p> <p>There is one milestone for each dispute</p> <p>1) Acknowledge receipt of the complete Dispute Resolution e-mail within one (1) business day.</p> <p>Qwest demonstrated 100% compliance with this milestone.</p>	<p>Supporting data can be found at: http://qwest.com/wholesale/cmp/escdisp.html</p> <p>See Escalations and Disputes</p> <ul style="list-style-type: none"> - Initiation - Ongoing - Archive

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Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 16 Exception Qwest implemented Section 16 as agreed to by the Redesign Team.</p>	<p>June 6, 2002 Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://qwest.com/wholesale/cmp/redesign.html (see CMP Redesign Meeting Minutes for June 5-6)</p>	<p>June 19, 2002 (original)</p>	<p>This process has been in place for over 45 months. During this time, Qwest has received 26 Exception requests. There are 6 CMP milestones for the Exception process: 1.) Acknowledge receipt of Exception submission; 2.) Issue Notification of pre-meeting; 3.) Conduct pre-meeting; 4.) Issue vote notification and ballot; 5) Conduct vote; 6.) Post disposition notification and tally form. Qwest is responsible for missing 2 milestones out of a possible 156 milestones. This equates to an average compliance rate of 98.71%.</p> <p>Following is a description of the missed notification milestones:</p> <ol style="list-style-type: none"> 1) CR Number: SCR041703-04EX (MCI exception) Milestone missed: The disposition notification and tally form were not posted on time. 2) CR Number: SCR041703-04EX (Qwest exception) Milestone missed: The disposition notification and tally form were not posted on time. 	<p>Supporting data can be found at: http://www.qwest.com/wholesale/cmp/teammeetings.html and http://www.qwest.com/wholesale/notices/cnla/</p>

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				Note: Through the Redesign Process on September 12, 2002, the milestones were amended to require a pre-meeting for all Exception Requests.	
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Process	Date Process was Baseline by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 17 Voting</p> <p>Qwest implemented Section 17 as agreed to by the Redesign Team.</p>	<p>July 10, 2002</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://qwest.com/wholesale/cmp/redesign.html (see CMP Re-Design Meeting Minutes for July 10)</p>	<p>July 17, 2002</p>	<p>This process has been in place for over 46 months. During this time, Qwest has conducted 43 votes. There are 3 CMP milestones for the Voting process: 1.) Issue Notification of a vote; 2.) Issue Notification of vote result; 3.) Post vote result and meeting minutes. Qwest is responsible for missing 2 milestones out of a possible 127 milestones. Qwest has demonstrated 98.42 % compliance with these milestones.</p> <p>Following is a description of the missed notification milestones:</p> <p>1.) CR Number: SCR041703-04EX (MCI exception) Milestone missed: The disposition notification and tally form were not posted on time.</p> <p>2.) CR Number: SCR041703-04EX (Qwest exception) Milestone missed: The disposition notification and tally form were not posted on time.</p>	<p>Supporting data can be found at: http://www.qwest.com/wholesale/cmp/teammeetings.html and http://www.qwest.com/wholesale/notices/cnla/</p>

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2nd Quarter 2006**

Process	Date Process was Baseline'd by the Redesign Team	Date Process was Implemented	Qwest's Record of Compliance	Supporting References
<p>Section 18 Oversight Review Process</p> <p>Qwest implemented Section 18 as agreed to by the Redesign Team.</p>	<p>September 13, 2002</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement on this section of the Qwest Wholesale Change Management Process document can be found at the following URL: http://qwest.com/wholesale/cmp/redesign.html (see CMP Redesign Meeting Minutes for September 12-13)</p>	<p>September 18, 2002</p>	<p>This process has been in place for over 45 months. During this time, 7 referrals have been made to the Oversight Review Committee.</p>	<p>Qwest developed a web site to manage requests and information relating to the Oversight Review Process. This web site is located at: http://www.qwest.com/wholesale/cmp/coc.html</p>