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BEFORE THE ARIZONA CORPORATION C

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Arizona Corporation Commission
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DOCKET NO. T-00000A-05-0380

VALLEY TELEPHONE
COOPERATIVE, INC. AND
COPPER VALLEY TELEPHONE,
INC.'S OUTREACH PROGRAM
REPORT

**IN THE MATTER OF ADOPTING
EXPANDED ELIGIBILITY CRITERIA FOR
LIFELINE AND LINK-UP AND
CERTIFICATION, VERIFICATION AND
RECORDKEEPING REQUIREMENTS**

In Decision No. 67941, the Arizona Corporation Commission (“Commission”) ordered all Arizona Eligible Telecommunications Carriers (“ETCs”) to file a report with the Commission by June 21, 2006, which discusses each ETC’s outreach program utilizing the new Federal Communications Commission’s (“FCC”) guidelines on outreach programs and their impact on Lifeline and Link-up subscribership levels. On June 19, 2006, members of the Arizona Local Exchange Carriers Association, which included Valley Telephone Cooperative Inc. (“Valley Telephone”) and Copper Valley Telephone, Inc. (“Copper Valley”), requested a 30-day extension of time to file the required report regarding their outreach programs. The Hearing Division granted the 30-day extension. Valley Telephone and Copper Valley subsequently filed for an additional 7-day extension with no objections from Commission Staff or the Hearing Division.

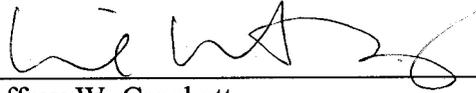
In compliance with Decision No. 67941, Valley Telephone and Copper Valley file their outreach program report, which is attached.

Snell & Wilmer

LLP
LAW OFFICES
One Arizona Center, 400 E. Van Buren
Phoenix, Arizona 85004-2202
(602) 382-6000

1 DATED this 28th day of July, 2006.

2
3 SNELL & WILMER

4 

5 Jeffrey W. Crockett
6 Marcie Montgomery
7 One Arizona Center
8 400 East Van Buren
9 Phoenix, Arizona 85004-2202
10 Attorneys for Valley Telephone Cooperative, Inc. and
11 Copper Valley Telephone, Inc.

12 ORIGINAL and 13 copies filed this
13 28th day of July, 2006, with:

14 Docket Control
15 Arizona Corporation Commission
16 1200 West Washington Street
17 Phoenix, Arizona 85007

18 COPY hand-delivered this
19 28th day of July, 2006, to:

20 Mr. Ernest G. Johnson
21 Director, Utilities Division
22 Arizona Corporation Commission
23 1200 West Washington Street
24 Phoenix, Arizona 85007

25 Mr. Richard Boyles
26 Utilities Division
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28 1200 West Washington Street
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Mr. Christopher C. Kempley
Legal Division
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1200 West Washington Street
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1 Ms. Maureen Scott
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Snell & Wilmer
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July 28, 2006

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

Re: Outreach Program Report for Valley Telephone Cooperative, Inc. and Copper Valley Telephone, Inc. (Docket No. T-00000A-05-0380)

Docket Control:

In compliance with Decision No. 67941, Valley Telephone Cooperative, Inc. and Copper Valley Telephone, Inc. submit a report summarizing their outreach methods for Lifeline and Link-Up.

Very truly yours,

Virgil Barnard

Virgil Barnard
Contracts and Compliance Manager
Valley Telecom Group

Enclosure



**OUTREACH PROGRAM REPORT FOR
VALLEY TELEPHONE COOPERATIVE, INC. AND
COPPER VALLEY TELEPHONE, INC.**

July 27, 2006

OVERVIEW

Copper Valley Telephone, Inc. ("Copper Valley") is a wholly-owned subsidiary of Valley Telephone Cooperative, Inc. ("Valley Telephone"). Both Copper Valley and Valley Telephone are members of the Valley TeleCom Group. Copper Valley and Valley Telephone are responsible for promoting the Lifeline and Link-Up programs throughout their own service territories using various outreach methodologies. Specifically, Copper Valley and Valley Telephone utilize advertisements, bill inserts, and customer service brochures to promote Lifeline and Link-Up.

OUTREACH METHODOLOGIES

Copper Valley and Valley Telephone use advertisements in regional newspapers as their primary outreach method to notify customers and potential customers about the Lifeline and Link-Up programs. Copper Valley placed an advertisement in the *Copper Era* on January 18, 2006. (See *Copper Era* advertisement attached as Exhibit A.) *Copper Era* is a local newspaper distributed in Clifton, Arizona, which is located in Copper Valley's service territory. Valley Telephone placed an advertisement in the *Arizona Range News* on January 18, 2006. (See *Arizona Range News* advertisement attached as Exhibit B.) The *Arizona Range News* is a local newspaper distributed in the surrounding areas of Willcox, Arizona that are located in Valley Telephone's service territory. Copper Valley and Valley Telephone placed a combined advertisement in the *Daily Dispatch* also on January 18, 2006. (See *Daily Dispatch* advertisement attached as Exhibit C.) The *Daily Dispatch* is a local newspaper distributed in the surrounding areas of Douglas, Arizona that are located in both Copper Valley and Valley Telephone's service territories.

Copper Valley and Valley Telephone also utilize bill inserts to inform their customers about Lifeline and Link-Up. The bill inserts are in English and Spanish. Copper Valley and Valley Telephone mailed bill inserts in January 2006 that offered eligible customers discounts on local phone service. Both English and Spanish bill inserts were distributed to every customer. (See January 2006 bill inserts attached as Exhibit D.)

In addition to the efforts above, the Valley TeleCom Group prepared a Lifeline and Link-Up brochure for Copper Valley and Valley Telephone that is available in English and Spanish. The brochure is similar to the bill inserts attached. New customers of Copper Valley and Valley Telephone receive the Lifeline and Link-Up brochure along with other



**OUTREACH PROGRAM REPORT FOR
VALLEY TELEPHONE COOPERATIVE, INC. AND
COPPER VALLEY TELEPHONE, INC.**

(CONTINUED)

welcome materials soon after the customers sign-up for new service with either company. Most of Copper Valley and Valley Telephone's customers sign-up for telephone service over the phone. This brochure is also sent out to all who inquire about low-income assistance.

Copper Valley and Valley Telephone plan to continue these outreach methodologies because they are effective tools that notify low-income residents about affordable phone service.

IMPACT ON ENROLLMENT

Lifeline enrollment has increased in both service territories of Copper Valley and Valley Telephone. From August 1, 2005 to June 1, 2006, Copper Valley's Lifeline enrollment increased from 239 customers to 256 customers. During this same time, Valley Telephone's Lifeline enrollment increased from 133 customers to 148 customers. Simultaneously, 69 new Copper Valley customers and 3 new Valley Telephone customers established phone service for the first time through the Link-Up program.

EXHIBIT A

...also said she was upset that parents were banned from attending high school girls volleyball practice. She said it was

website.

COPPER VALLEY TELEPHONE COOPERATIVE, INC. Low Income Assistance Programs Lifeline / Link-Up

What is Lifeline?

Lifeline Assistance reduces an eligible residential customer's monthly rates for local service. Valley Telephone Cooperative, Inc. is participating in this program to increase the availability of telecommunications services to residential consumers in its serving areas.

Who is eligible?

Customers must participate in one of the following programs to be eligible for Lifeline: Medicaid, Food Stamps, Supplemental Income (SSI), Federal Public Housing Assistance or Section 8 (Federal Housing Assistance Program administered by the Department of Urban Development), or Low Income Home Energy Assistance Program (LIHEAP).

Customers must also be willing to sign a document certifying under penalty of perjury that they are receiving benefits from one of the programs listed above.

What are the benefits?

These customers are eligible to receive:

- ◆ Toll Restriction at No Charge.
- ◆ Local service deposit waived (upon request of Toll Restriction Service).
- ◆ A monthly Federal Subscriber Line Change Credit up to \$6.50.
- ◆ A monthly credit for Residential Local Service up to \$1.75.
- ◆ Federal Universal Service Charge (FUSC) credit of \$0.46.

What is Link-Up?

Link-Up reduces an eligible residential customer's service connection charges. Valley Telephone Cooperative, Inc. is participating in this program to increase the availability of telecommunications services to residential customers in its serving areas.

Who is Eligible?

The eligibility requirements as stated above will also be required for Link-Up services.

What are the Benefits?

All eligible customers receive a onetime, non-recurring credit for half of the service connection charges up to \$30.00. This is available on the installation of a single residential access line at the principal residence of the eligible customer.

For more information on either Lifeline or Link-Up programs call 800-421-5711 or 520-384-2231.

COPPER VALLEY TELEPHONE, INC.

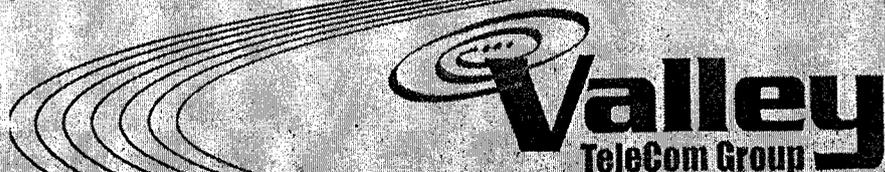
218 N. Coronado Blvd.

Clifton, AZ 85533

888-271-2881 | 928-865-2881

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EXHIBIT B

VALLEY TELEPHONE COOPERATIVE, INC. Low Income Assistance Programs Lifeline / Link-Up

What is Lifeline?

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What is Link-Up?

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What are the Benefits?

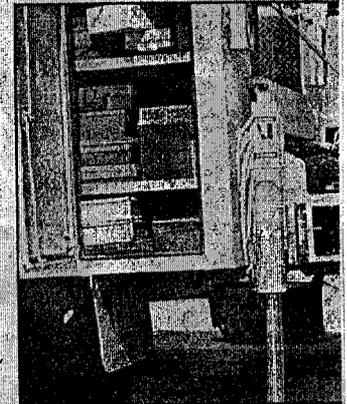
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For more information on either Lifeline or Link-Up programs call 800-421-5711 or 520-384-2231.

VALLEY TELEPHONE COOPERATIVE, INC.
752 E. Maley St.
Willcox, AZ 85643
800-421-5711 | 520-384-2231
Mon - Fri 8 am to 5 pm



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EXHIBIT C

FARMERS
Insurance
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 520.364.3446

...ants at 5:30 p.m. tonight,
 Wednesday, January 18, 2006 in
 the school cafeteria.

CBP officers also apprehended
 14 people with warrants for their
 arrest.

recovered one stolen vehicle,
 stopped three attempts at smug-
 gling people into the country, and
 one attempt to smuggle in unde-
 clared medication.

U.S. Customs and Border Pro-
 tection (CBP) is the unified bor-
 der agency within the Depart-
 ment of Homeland Security
 charged with the management,
 control, and protection of our Na-
 tion's borders at and between the
 official ports of entry. CBP is
 charged with keeping terrorists
 and terrorist weapons out of the
 country while enforcing hun-
 dreds of U.S. laws.

COPPER VALLEY TELEPHONE COOPERATIVE, INC.

Low Income Assistance Programs

Lifeline / Link-Up

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What are the Benefits?

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 218 N. Coronado Blvd.
 Clifton, AZ 85533
 928-865-2881 | 888-271-2881
 Mon - Fri 9 am to 5 pm

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EXHIBIT D

Statement of Participation

Please read the following before signing this agreement.

In order to reduce residential rates for our customers, Copper Valley Telephone is participating in Lifeline and LinkUp assistance. We wish to increase the availability of our telecommunications service to all qualified residential consumers in our service areas through this program. Customers eligible for Lifeline and/or LinkUp receive:

- Toll Restriction at no charge.
- Local Service deposit waived (upon request of toll restriction service).
- A monthly Federal Subscriber Line Charge Credit up to \$6.00.
- A monthly credit to residential local service up to \$1.75.
- FUSC, Federal Universal Service Charge, credit of 46 cents.

I receive benefits from one (1) or more of the following programs which qualifies me for participation in Lifeline and LinkUp assistance (check all that apply):

Medicaid Food Stamps Supplemental Security Income Federal Public Housing Assistance
 Section 8 - Federal Housing Assistance Program Low Income Home Energy Assistance Program (LIHEAP)

I understand the benefits offered to me under this program, as well as its limitations. Furthermore, I promise to notify Valley Telephone Cooperative, Inc. immediately should I cease to participate in any of the listed programs. This is available on the installation of a single residential access line at the principal residence of the eligible customer.

I swear under penalty of perjury that the information I have provided above is accurate and true to the best of my knowledge.

 Print Full Name

 Phone Number

 Signature

 Date

Valley Telephone, Inc. 1-800-421-5711

Statement of Participation

Please read the following before signing this agreement.

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I swear under penalty of perjury that the information I have provided above is accurate and true to the best of my knowledge.

Print Full Name

Phone Number

Signature

Date

Copper Valley Telephone 1-888-271-2881

Declaración de Participación

Por favor lea lo siguiente antes de firmar este acuerdo.

Para reducir las tarifas residenciales de nuestros clientes, Copper Valley Telephone está participando en Asistencia Lifeline y LinkUp. Deseamos incrementar la disponibilidad de nuestros servicios de telecomunicación a todos los clientes residenciales calificados en nuestras áreas de servicio a través de este programa. Los clientes elegibles para Lifeline y/o LinkUp reciben.

- Restricción de Cobro sin ningún costo.
- Dispensa del depósito de servicio residencial local hasta de \$1.75.
- Un Crédito mensual de Cargo de Línea de Suscriptor Federal de hasta \$6.50.
- Un crédito mensual sobre el servicio residencial local hasta de \$1.75.
- Crédito FUSC, Cargo de Servicio Universal Federal, de 46¢.

Yo recibo beneficios de uno (1) o más de los siguientes programas que me califican para participar en asistencia Lifeline y LinkUp (marque todos los que se aplican):

Medicaid Estampillas para Alimentos Ingreso Suplementario de Seguridad (SSI) Asistencia Federal para Vivienda Pública
 Sección 8 - Programa Federal de Asistencia para Vivienda Programa de Asistencia para Energía Doméstica para Bajos Ingresos (LIHEAP)

Entiendo los beneficios que me son ofrecidos bajo este programa, así como sus limitaciones. Es más, prometo notificar a Copper Valley Telephone de inmediato si yo dejara de participar en cualquiera de los programas anteriores. Esto está disponible en la instalación de una línea única de acceso residencial en la residencia principal del cliente elegible.

Juro bajo pena de perjurio que la información que he proporcionado arriba es exacta y verdadera a mi mejor saber.

Nombre Completo en Letra de Molde.

No. de Teléfono

Firma

Fecha

Copper Valley Telephone 1-888-271-2881

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 Estampillas para Alimentos
 Ingreso Suplementario de Seguridad (SSI)
 Asistencia Federal para Vivienda Pública
 Sección 8 - Programa Federal de Asistencia para Vivienda
 Programa de Asistencia para Energía Doméstica para Bajos Ingresos (LIHEAP)

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