



ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53985

Date: 7/26/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Audrey

Last: Wheeler

Account Name: Audrey Wheeler

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: [REDACTED] Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

07/25/06 DOCKET # E-01345A-05-0816

Caller is opposing the rate increase because they have had too many already, the CEO is receiving too many dividends and the company is not keeping up with repairs to their equipment.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

07/26/06 SENT LETTER AS FOLLOWS:

July 26, 2006

RE: ARIZONA PUBLIC SERVICE COMPANY

Dear Ms. Wheeler:

Your telephone call regarding the Arizona Public Service Company ("APS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters and phone calls received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Arizona Corporation Commission
DOCKETED

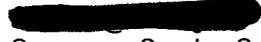
JUL 26 2006

DOCKETED BY [REDACTED] *ne*

RECEIVED
2006 JUL 26 P 2:09
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Trish Meeter


Consumer Service Specialist
Utilities Division

End of Comments

Date Completed: 7/26/2006

Opinion No. 2006 - 53985
