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BEFORE THE ARIZONA CORPORATION COMMISSION

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IN THE MATTER OF ADOPTING)
EXPANDED ELIGIBILITY) DOCKET NO. T-00000A-05-0380
CRITERIA FOR LIFELINE AND)
LINK-UP AND CERTIFICATION,) OUTREACH PROGRAM REPORT
VERIFICATION AND RECORD-) OF FRONTIER ILECs
KEEPING REQUIREMENTS)

In compliance with Decision No. 67941, Citizens Utilities Rural Company (d/b/a Frontier Citizens Utilities Rural), Citizens Telecommunications Company of the White Mountains (d/b/a Frontier Communications of the White Mountains), and (3) Navajo Communications Company, Inc. (collectively "Frontier") hereby file Frontier's Outreach Program Report. All three of Frontier's Arizona ILECs operate exclusively in rural portions of the state, and the Arizona Corporation Commission ("Commission") has designated each an Eligible Telecommunications Carrier ("ETC").

In Decision No. 67941, the Commission ordered all Arizona ETCs to file a report by June 21, 2006, discussing each ETC's outreach programs in conformity with the new Federal Communications Commission ("FCC") guidelines and their impact on Lifeline and Link-Up subscribership levels. By Procedural Order dated June 26, 2006, this filing deadline was subsequently extended until July 21, 2006. The FCC's guidelines recommend ETCs utilize outreach materials that reach households without phone service

and target any sizeable non-English speaking populations within an ETC's service area. *Decision No. 67941 at FOF ¶ 27.* The FCC also recommended that coordination with appropriate governmental agencies and tribes that administer any of the relevant government programs may be helpful. *Id.*

Frontier's Outreach Program Report is attached.

DATED this 19th day of July, 2006.



Curt Huttzell, Ph.D.
Frontier Gov't. & External Affairs Manager
3 Triad Center, Suite 160
Salt Lake City, UT 84180

ORIGINAL and 13 copies Sent via UPS this
19th day of July, 2006, to:

Docket Control Center
Arizona Corporation Commission
1200 west Washington Street
Phoenix, Arizona 85007

Outreach Program Report
To the Arizona Corporation Commission
From the Frontier ILECs
In Compliance with Decision No. 6794,
Docket No. T-00000A-05-0380
July 21, 2006

This report pertains to three incumbent local exchange carriers ("ILECs"), which are collectively known as Frontier, that currently operate in rural portions of Arizona: (1) Citizens Utilities Rural Company, d/b/a Frontier Citizens Utilities Rural ("Frontier Rural"), Citizens Telecommunications of the White Mountains, d/b/a Frontier Communications of the White Mountains ("Frontier-WM"), and Navajo Communications Company, Inc. ("Frontier NCC"). Frontier Rural serves just over 100,000 access lines in Mohave County, including the exchanges of Kingman, Bullhead City and Lake Havasu City. Frontier-WM serves almost 40,000 lines, mostly in Navajo and Apache Counties, including the exchanges of Holbrook, Show Low, Pinetop/Lakeside, St. Johns and Snowflake. Frontier NCC serves nearly 23,000 access lines on the Arizona portion of the Navajo Reservation, including the exchanges of Tuba City, Window Rock, Fort Defiance and Ganado.

The three Arizona ILECs of Frontier have customarily relied upon advertising Lifeline and Link-Up in telephone books and newspapers as means of outreach, but Frontier NCC has long carried out a program of personal contact on the Navajo Reservation. Moreover, the three Frontier ILECs are about to launch a program designed to have public assistance agencies and charitable organizations distribute Lifeline/Link-Up promotional brochures and application forms. Nevertheless, the experience of Frontier's ILECs in the State of Utah confirms that the most effective means of outreach consists of automatic enrollment through centralized administration by a state public assistance agency.

Attached as Exhibits A through C are three pages from the telephone books of the three Arizona ILECs of Frontier. Exhibit A comes from the telephone book of Frontier Rural, Exhibit B from Frontier-WM's book, and Exhibit C from Frontier NCC's book. All three telephone books notify persons of the availability of low-income telephone assistance programs.

Also attached as Exhibits D through F are three basic service advertisements that the three Frontier ILECs have placed annually in newspapers of general circulation within their service territories in Arizona. Each of the three advertisements alerts the reader to the availability of Lifeline and Link-Up. Exhibit D is the advertisement Frontier Rural placed last year in the *Kingman Prospector*, the *Kingman Daily Miner* and *Today's News Herald and Pioneer*. Exhibit E is the advertisement Frontier-WM placed last year in the *Holbrook Tribune News*, the *Wapum Saver* and the *White Mountain Independent*. Exhibit F is the advertisement Frontier NCC placed in the *Gallup Independent*,

the *Navajo Times*, the *Wampum Saver* and the *White Mountain Independent*. Since including Lifeline and Link-Up notices in basic service advertisements, Frontier Rural's Lifeline subscribership has increased from 4,090 in June of 2004 to 4,490 in May of 2006, and Frontier-WM's subscribership has increased from 929 in June of 2004 to 1,015 in May of 2006.

In addition, Frontier NCC has long utilized methods of personal contact to promote Lifeline and Link-Up. Every year Frontier NCC sets up a booth at the Navajo Nation Fair to enroll customers for Lifeline/Link-Up. The Company's customer care representatives distribute Lifeline/Link-Up applications when customers apply for service at its business office and urge customers to complete the applications before leaving the office. Company representatives also perform school orientations for all the teachers and hand out Lifeline/Link-Up applications at that time. Lifeline/Link-Up applications are also given to major customers such as the Indian Health Services and various departments of the Navajo Nation. These personal outreach efforts take advantage of the fact that Frontier NCC's customer care representatives are fluent in the Navajo language and have resulted in a Lifeline subscribership on the Navajo Reservation of 6,166 in May of 2006, and produced a penetration rate among NCC's residential subscribers of over 51%.

Starting soon Frontier's ILECs will produce Lifeline/Link-Up posters with ready-made, transparent pockets to hold subscriber application forms, and the Arizona Community Action Association has tentatively agreed to distribute the posters and forms to the offices of public and private assistance agencies in Frontier ILECs' service territories in Arizona. Attached as Exhibit G is a copy of the planned poster, and attached as Exhibit H is the application form Frontier's ILECs use in Arizona. The Frontier ILECs expect an increase in total Lifeline subscribership following the distribution of these materials and an increase in the Lifeline penetration rate among subscriber households.

Finally, the experience of Frontier ILECs in Utah attests to the efficacy of automatic enrollment and centralized administration as means of reaching out to qualified individuals and families who do not currently have telephone service. In Utah, the Department of Community and Culture ("DCC") took over responsibility for certifying Lifeline and Link-Up eligibility in October of 2005. After determining that an individual or family is eligible, DCC notifies the relevant local telephone company via electronic means. Following DCC's takeover, Lifeline subscribership within Frontier's Utah service territory jumped from 772 in October of 2006 to 1,185 in May of 2006.

EXHIBIT A

Assistance & Special Needs

Communications for the Hearing and/or Speech Impaired 711 Access



The Arizona Relay Service makes it possible for those who have difficulty understanding or being understood on the telephone to communicate fully each time they make or receive a call.

To use Relay Services, one person uses a TTY (teletypewriter) or a computer to communicate via the phone. TTYs vary, but most have screens that allow users to read what is said, and keyboards to type a response. They are typically used by people who cannot hear over the telephone, people with speech that is difficult to distinguish over the phone and by people who are deaf.

Relay Services provide a link called a Communications Assistant (CA) whose basic function is to voice exactly what the TTY user types. When the standard telephone user responds, the CA types everything that he or she hears.

The system is open 24 hours a day, 7 days a week, including holidays.

Access

- TDD Users1-800-367-8939
- Voice Users1-800-842-4681

Customer Service

- TDD1-800-347-1695
- Voice1-800-896-3686

You must provide the area code and seven digit telephone number to the Relay Service Operator.

The Relay Service Operator cannot complete calls to 9-1-1 emergency services.

The system is open 24 hours a day and is free of charge.

Low Income Assistance Plans

If you've been living without phone service because you couldn't afford it, you may be eligible for special assistance. Frontier has several plans that can help. For more information, refer to the following sections or call our Customer Service and Sales Center.

Your eligibility to participate will be verified by Frontier or a qualified state agency.

Link-up America

The Link-Up America program is a connection assistance plan which provides for the reduction of one-half of the charges associated with the connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

1. You must meet the eligibility requirement for Lifeline telephone service.
2. It applies only for a single telephone line at your principal place of residence.
3. You are not a dependent for federal income tax purposes, unless you are more than 60 years of age.

For more information regarding Link-Up America, call our Customer Service and Sales Center.

Medical Hardship

If you are unable to pay your bill and a medical emergency exists in your household, we can help you. If you file a medical certificate with us, signed by your doctor or an official of your local board of health, on their official stationery, we will continue your service for 30 days.

This certificate can be renewed, but to do this your doctor or official of your local board of health must explain the medical emergency or why service is needed AND you must explain why you are unable to pay your telephone bills. We will not terminate your service during this emergency, but you are still responsible for your bills.

Operator Assistance

For TTY users requiring Operator Assistance for directory assistance, third number billing, person-to-person, collect calls, busy line verification and line interruption:

- TTY Users1-800-855-1155

Services for the Disabled

We offer a variety of special services and equipment for our disabled customers. For more information:

- Voice Users1-800-921-8101

If we do not have the special type of equipment you require, you should refer to "Telephone Equipment and Systems" in the Yellow Pages.

Special Rates

Persons with qualifying disabilities, such as physical or visual impairments, may be exempt from directory assistance charges and/or eligible for special rates on direct-dial or station-to-station calls outside of your local calling area. For more details call us at:

- Voice Users1-800-921-8101
- TDD/TTY711

EXHIBIT B

Assistance & Special Needs

Communications for the Hearing- and/or Speech-Impaired 711



The Arizona Relay Service makes it possible for those who have difficulty understanding or being understood on the telephone to communicate fully each time they make or receive a call.

To use Relay Services, one person uses a TTY (teletypewriter) or a computer to communicate via the phone. TTYs vary, but most have screens that allow users to read what is said, and keyboards to type a response. They are typically used by people who cannot hear over the telephone, people with speech that is difficult to distinguish over the phone and by people who are deaf.

Relay Services provide a link called a Communications Assistant (CA) whose basic function is to voice exactly what the TTY user types. When the standard telephone user responds, the CA types everything that he or she hears.

The system is open 24 hours a day and is free of charge.

TDD/TTY Users dial1-800-367-8939

Voice Users dial1-800-842-4681

Low Income Assistance Plans

If you've been living without phone service because you couldn't afford it, you may be eligible for assistance. Frontier has several plans that can help. For more information, refer to the following sections or call our Customer Service and Sales Center.

Link-Up America

The Link-Up America program is a connection assistance plan that provides for the reduction of one-half of the charges associated with the connection of telephone service, up to \$30.00, subject to the following eligibility criteria.

- You must meet the eligibility requirement for Lifeline telephone service.
- It applies only for a single telephone line at your principal place of residence.
- You are not dependent for federal income tax purposes, unless you are more than 60 years of age.

Medical Hardship

If you are unable to pay your bill and a medical emergency exists in your household, we can help you. If you file a medical certificate with us, signed by your doctor or an official of your local board of health, on official stationery, we will continue your service for 30 days.

This certificate can be renewed, but to do this your doctor or official of your local board of health must explain the medical emergency or why service is needed AND you must explain why you are unable to pay your telephone bills. We will not terminate your service during this emergency, but you are still responsible for your bills.

Operator Assistance

For TDD/TTY users requiring Operator Assistance for directory assistance, third-number billing, person-to-person, collect calls, busy line verification and line interruption:

TDD/TTY Users1-800-855-1155

Billing1-800-735-2939

Services for the Disabled

We offer a variety of special services and equipment for our disabled customers. For more information:

Voice Users1-800-921-8101

If we do not have the special type of equipment you require, you should refer to "Telephone Equipment and Systems" in the Yellow Pages.

Special Rates

Persons with qualifying disabilities, such as physical or visual impairments, may be exempt from directory assistance charges and/or eligible for special rates on direct-dial or station-to-station calls outside of your local calling area. For more details call us at:

Voice Users1-800-921-8101

EXHIBIT C

Products & Services

Call Center 1-800-871-5581

www.FrontierOnline.com

How to Reach Us

To Pay Bill

A self addressed return envelope is enclosed with each bill. If bill is misplaced, write your telephone number, including your area code on the check.

Make check payable to Frontier, and mail to:

Frontier
P.O. Box 20560
Rochester, NY 14602-0560

To pay in person, bring payment to:

Frontier
Highway 264
St. Michaels, AZ 86511

Business Customers

8:00 AM - 5:00 PM
Open Monday - Friday, except holidays

New, Change or Remove Service, Moving Telephone Equipment and Write Page Listings

Toll-Free 1-800-871-5581

Residential Customers

8:00 AM - 5:00 PM Central Time
Open Monday - Friday, except holidays

New, Change or Remove Service, Moving Telephone Equipment and Write Page Listings

Toll-Free 1-800-871-5581

Customer Satisfaction

If you have a question about your service or bill, call Frontier at 1-800-871-5581. If you experience a problem, ask to speak with a supervisor or write:

Frontier
P.O. Box 6000
Window Rock, AZ 86515

Buried Cable

Call 48 hours before you dig

1-800-871-5581

Directories

Additional Frontier Directories 1-800-871-5581

Additional Non-Frontier Directories

Toll-Free 1-800-900-7524

Directory Assistance

24 hours a day

Local Calls 1-411

Long distance within area code

1-(your area code)-555-1212

Long distance outside area code

1-(area code)-555-1212

Toll-Free numbers 1-800-555-1212

Internet

(Not Available in All Areas)

Residential and Business Service 1-800-871-5581

Technical Support (24 hours) 1-800-652-3065

Web Site www.FrontierOnline.com

Amoyance Call Bureau 1-800-236-5698

8:30 AM - 4:30 PM, Monday - Friday

Repair Service

Reports taken 24 hours a day

Local Service: 1-511 or 1-800-871-5581

Toll-Free

Frontier Long Distance: 1-800-308-6527



TTV/TDD (Telecommunications Device for the Deaf)
Arizona Relay Center

TTY/TDD Users & Voice 711 or 1-800-346-4128

Operator Assistance 1-800-655-1155

Yellow Page Advertising and Listings

L. M. Berry and Company - Publisher

Customer Service 1-800-326-2790

Sales Office 1-888-288-1385

Assistance & Special Needs

Communications for the Hearing and/or Speech-Impaired

Telephone communication for the hearing/speech-impaired is simpler with Arizona Relay Service, which allows telephone communication between a hearing/speaking person and a hearing/speech-impaired individual who uses a Telecommunications Device for the Deaf (TDD/TTY). Specially trained operators relay conversations simultaneously between the TDD/TTY user and the speaking party.

Calls may be placed 24 hours a day, 7 days a week, including holidays.

TDD/TTY Users 711 or 1-800-346-4128

Voice Users 1-800-346-4128

You must provide the area code and seven digit telephone number to the Relay Service Operator.

Low Income Assistance Plans

You may qualify for special assistance. If you've been living without phone service because you couldn't afford it, you may be eligible for assistance. Frontier has several plans that can help. For more information, refer to the following sections or call our Customer Service and Sales Center. Additional discounts are available to qualified individuals residing on tribal lands.

Link-Up America

The Link-Up America program is a connection assistance plan which provides for the reduction of one-half of the charges associated with the connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- You must meet the eligibility requirement for Lifeline telephone service.
- It applies only for a single telephone line at your principal place of residence.
- You are not a dependant for federal income tax purposes, unless you are more than 60 years of age.

Additional discounts are available to qualified individuals residing on tribal lands.

For more information regarding Link-Up America, call our Customer Service and Sales Center.

Medical Hardship

If you are unable to pay your bill and a medical emergency exists in your household, we can help you. If you file a medical certificate with us, signed by your doctor or an official of your local board of health, on their official stationery, we will continue your service for 30 days.

This certificate can be renewed, but to do this your doctor or official of your local board of health must explain the medical emergency or why service is needed AND you must explain why you are unable to pay your telephone bills. We will not terminate your service during this emergency, but you are still responsible for your bills.

Operator Assistance

For TDD/TTY users requiring Operator Assistance for directory assistance, third number billing, person-to-person, collect calls, busy line verification and line interruption:

TDD/TTY Users Dial 1-800-855-1155

Services for the Disabled

We offer a variety of special services and equipment for our disabled customers. For more information:

Voice Users 1-800-871-5581

If we do not have the special type of equipment you require, you should refer to "Telephone Equipment and Systems" in the Yellow Pages.

Special Rates

Persons with qualifying disabilities, such as physical or visual impairments, may be exempt from directory assistance charges and/or eligible for special rates on direct-dial or station-to-station calls outside of your local calling area. For more details call us at:

Voice Users 1-800-871-5581



EXHIBIT D

Frontier, a Citizens Communications Company, is a community telecommunications service provider that offers basic and enhanced services at reasonable rates within its serving areas. Basic services are offered at the following rates:

Single Party Residence Service- Monthly	\$ 9.40
Single Party Business Service - Monthly	\$ 21.67
FCC Authorized Line Charge- Single Line	\$ 6.50
FCC Authorized Line Charge - Additional Line	\$ 7.00
FCC Authorized Line Charge -Additional Bus Line	\$ 9.20
Directory Assistance	\$ 0.25
Touch Tone Service	\$ 1.36
Toll Blocking	\$ 5.30
Emergency 911 Services	Charge varies based on location
Emergency 911 Calls	No charge for calls to 911

Low-income individuals eligible for Lifeline and Link-Up telephone assistance programs may be eligible for discounts off these basic local service charges through Federal and state-specified telephone assistance plans. Eligibility will be verified by Frontier or an authorized agency of the state.

Basic services are offered to all consumers in the Frontier territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at 800-921-8101 for further information.

www.FrontierOnline.com
AZ-RU 2005

frontier[®]
A Citizens Communications Company

EXHIBIT E

Frontier, a Citizens Communications Company, is a community telecommunications service provider who offers basic and enhanced services at reasonable rates within its serving areas. Basic services are offered at the following rates:

Single Party Residence Service- Monthly	\$ 15.80
Single Party Business Service – Monthly	\$ 35.10
Federal Subscriber Line Charge- Single Line (Residential & Business) – Monthly	\$ 6.50
Federal Subscriber Line Charge- Non Primary (Residence) – Monthly	\$ 7.00
Federal Subscriber Line Charge- Multi Line (Business) – Monthly	\$ 9.20
Directory Assistance	\$ 0.50 / call after initial 2 calls
Touch Tone Service	\$ 0.50
Toll Blocking	\$ 3.00
Emergency 911 Services	Charge varies based on location
Emergency 911 Calls	No charge for calls to 911

Low-income individuals eligible for Lifeline and Link-Up telephone assistance programs may be eligible for discounts off these basic local service charges through Federal or state-specified telephone assistance plans. Eligibility will be verified by Frontier or an authorized state agency.

Basic services are offered to all consumers in the Frontier territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at 800-921-8101 for further information.

www.FrontierOnline.com
AZ WHITE MTN 2005

frontier
A Citizens Communications Company

EXHIBIT F

Frontier Navajo Communications, a Citizens Communications company, is a community telecommunications service provider that offers basic and enhanced services at reasonable rates within its serving areas. Basic services are offered at the following rates:

	New Mexico	Arizona	Utah
Single Party Residence Service	\$ 14.40 / mo.	\$ 15.90 / mo.	\$ 15.90 / mo.
Single Party Business Service	\$ 51.95 / mo.	\$ 57.15 / mo.	\$ 57.15 / mo.
Federal Subscriber Line Charge- Single Line (Residential & Business)	\$ 6.50 / mo.	\$ 6.50 / mo.	\$ 6.50 / mo.
Federal Subscriber Line Charge- Non Primary (Residential)	\$ 7.00 / mo.	\$ 7.00 / mo.	\$ 7.00 / mo.
Federal Subscriber Line Charge- Multi Line (Business)	\$ 9.20 / mo.	\$ 9.20 / mo.	\$ 9.20 / mo.
Local Directory Assistance	1st 2 listings No Charge	1st 3 listings No Charge	1st 3 listings No Charge
Local Directory Assistance (Additional listings)	\$ 0.20 / listing	\$ 0.20 / listing	\$ 0.25 / listing
Residential Touch Tone Service	\$ 1.20 / mo.	\$ 1.20 / mo.	\$ 1.20 / mo.
Business Touch Tone Service	\$ 2.25 / mo.	\$ 2.25 / mo.	\$ 2.25 / mo.
Residential Toll Blocking	\$ 3.50 / mo.	\$ 3.50 / mo.	\$ 3.50 / mo.
Business Toll Blocking	\$ 6.00 / mo.	\$ 6.00 / mo.	\$ 6.00 / mo.
Emergency 911 Services	No Charge	No Charge	No Charge

Low-income individuals eligible for Lifeline and Link-Up telephone assistance programs may be eligible for discounts off these basic local service charges through state-specified telephone assistance plans. In addition, individuals living on tribal lands may qualify for additional benefits and discounts. Eligibility to participate in these programs will be verified by Frontier Navajo Communications or an authorized state agency.

Basic services are offered to all consumers in the Frontier Navajo Communications territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at 800-871-5581 for further information.

www.FrontierOnline.com
NAVAJO NM AZ UT 2005

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A Citizens Communications Company

EXHIBIT G

LIFELINE PROVIDES LOW-COST FRONTIER TELEPHONE SERVICE.

You may be eligible for discounts just for participating in government assistance programs.



YOU MAY BE ELIGIBLE FOR LOW-COST FRONTIER TELEPHONE SERVICE.

Special *LifeLine* discounts for Frontier customers
It's easy to apply—see inside!



frontier
COMMUNICATIONS SOLUTIONS

Please visit frontier.com for more details and offers.

Frontier is pleased to tell you about *LifeLine* and *Link-Up* discount programs.

- *LifeLine* provides low-cost monthly phone service to customers that meet eligibility criteria.
- *Link-Up* discounts on the installation of phone service are also available.

Enrolling is fast and easy! There is nothing additional to buy. It's just additional savings from your local phone company, Frontier.

So, why wait?

Take a brochure or call
1-800-730-2113
for more information.
IT'S FAST & EASY!

frontier
COMMUNICATIONS SOLUTIONS

EXHIBIT H

Lifeline/Linkup Discount Application - Arizona
(Please Print)

Date _____

Name: Last _____ First _____ Middle _____

Address: Street _____ City _____ State: _____ Zip _____

Tel. # if you have service (MUST be in your name)
(____) - _____
area code + seven digit number (REQUIRED)

Tel. # where you can be reached:
(____) - _____
area code + seven digit number

Telephone Company _____ No. of people living in your household _____ (REQUIRED)

1. I am currently participating in the following program(s): Check all that apply.

- | | |
|---|---|
| <input type="checkbox"/> Medicaid/Medical Assistance | <input type="checkbox"/> Food Support (food stamps) |
| <input type="checkbox"/> Federal Public Housing Assistance | <input type="checkbox"/> Supplemental Security Income (SSI) |
| <input type="checkbox"/> National School Lunch Program's free lunch program | <input type="checkbox"/> Low-Income Home Energy Assistance Program (LIHEAP) |
| <input type="checkbox"/> Temporary Assistance for Needy Families (TANF) | <input type="checkbox"/> KidsCare |

2. I live on or near a Federally recognized Tribal Lands (reservation, pueblo or colony) and participate in the following program(s): Check all that apply.

- Tribally administered Temporary Assistance for Needy Families (TANF)
- Bureau of Indian Affairs General Assistance
- Head Start (for those meeting income qualifying standard)
- Tribal National School Free Lunch Program

3. I do not participate in any programs listed in #1 or #2 and my household income is at or below 150% of Federal Poverty Guideline. For verification, please identify and include copies of one of the documents below:

- | | |
|--|--|
| <input type="checkbox"/> Last year's State, Federal or Tribal Tax Return | <input type="checkbox"/> Current annual income statement from employer |
| <input type="checkbox"/> 3 consecutive months of most recent paycheck stub | <input type="checkbox"/> Social Security Benefits Statement |
| <input type="checkbox"/> Veterans Administration Benefits Statement | <input type="checkbox"/> Retirement/Pension Benefits Statement |
| <input type="checkbox"/> Unemployment/Workmen's Compensation Statement | <input type="checkbox"/> Divorce Decree |
| <input type="checkbox"/> Child Support Document | <input type="checkbox"/> Other |

4. Self Certification

I agree to notify the telephone company when I no longer participate in any of the above qualifying programs. I certify under penalty of perjury the above information is true. I have read the information on this application, and understand I must participate in one of the above programs or household income is at or below 150% of Federal Poverty Guideline, in order to receive telephone service discounts on my primary residential line.

Applicant Signature

Social Security Number (applicant)

Date

I am an "Authorized Representative" for this applicant and am submitting this form on behalf of this customer. I am willing to assist this applicant in seeking telephone service discounts.

Print "Authorized Representative" Name

Signature (Authorized. Rep)

Daytime Phone Number

Date

Complete Application → Attach Supporting Documents

Mail to:

Frontier Communications
PO Box 3609
Kingman, AZ 86402-3609
Phone: 1-800-921-8101

or

Fax to: 1-888-352-4408