



# ORIGINAL

## ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

4705

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2006 - 53859** **Date: 7/21/2006**

**Complaint Description:** 08A Rate Case Items - Opposed

**Complaint By:** **First:** marianne **Last:** Freas

**Account Name:** Herb & Marianne Freas **Home:** [REDACTED]

**Street:** [REDACTED] **Work:**

**City:** Gold Canyon **CBR:**

**State:** AZ **Zip:** 85218 **is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** [REDACTED] **Contact Phone:** [REDACTED]

**Nature of Complaint:**  
Docket No. SW 02519A-06-0015

Arizona Corporation Commission  
**DOCKETED**

JUL 21 2006

From: Marianne Freas [REDACTED]  
Sent: Thursday, July 20, 2006 1:37 PM  
To: Bradley Morton  
Subject: Gold Canyon Sewer Increase

DOCKETED BY [Signature]

RECEIVED  
2006 JUL 21 P 4: 16  
AZ CORP COMMISSION  
DOCUMENT CONTROL

Dear Mr. Morton:

We are writing in opposition of the proposed 101% increase that the Gold Canyon Sewer Corp. is requesting. We own a home in the Arroyo Vista development of Gold Canyon and plan on retiring there in a couple of years. We currently pay approximately \$340 a year for sewer at our home currently in Pennsylvania which averages out to be \$28.33 a month. It may not make a difference to add this, but we know that wages are significantly higher in Pennsylvania than in Arizona, and our sewer systems have gone through many upgrades. Therefore, I do not understand why such a large increase. With planning our retirement in Gold Canyon, we are certainly worried about being on a fixed income and being able to afford to live even a simple lifestyle. If this increase were to go through, it would be a hardship. Also, please note that as we are only able to stay at our home in Gold Canyon a few times a year, there is not much sewer service being used.

We may not be able to attend the meetings concerning our definite opposition to this increase, but would appreciate your taking our concerns into consideration.

Thank you!

Herb & Marianne Freas  
\*End of Complaint\*

**Utilities' Response:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

From: Bradley Morton  
Sent: Friday, July 21, 2006 7:57 AM  
To: 'Marianne Freas'  
Subject: RE: Gold Canyon Sewer Increase

Dear Mrs Freas,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,  
Bradley G. Morton  
\*End of Comments\*

**Date Completed:**

**Opinion No. 2006 - 53859**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53860

Date: 7/21/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Dennis

Rook

Account Name: Dennis Rook

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

From: Dennis Rook [REDACTED]

Sent: Thursday, July 20, 2006 1:52 PM

To: Bradley Morton

Subject: Rate Case Docket SW-02519A-06-0015

July 20, 2006

Arizona Corporate Commission  
Customer Services Section  
1200 West Washington St  
Phoenix, AZ 85007

To Commissioners  
Jeff Jatch-Miller, Chairman,  
William A Mundell,  
Marc Spitzer,  
Mike Gleason,  
Kristin Mayer

Subject: Rate case docket SW-02519A-06-0015 Gold Canyon Sewer Co.

This is a complaint letter.

I am appalled that our sewer company, Gold Canyon Sewer Co. is attempting to more than double our sewer rates. Yes, as with any business, they made an investment in their business. They indicated at the time they could make this investment without any increase in sewer rates. That may have been overly optimistic and a

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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rate increase may be necessary. However, it appears that Gold Canyon Sewer Co. is attempting to recover their entire investment costs in an unduly short period of time to the detriment of their customers. We are already paying rates higher than most surrounding communities. The proposed rate of \$70+/month makes our rates prohibitively high and will adversely affect our property values and our ability to pay. Who would buy into a community with utility rates that are over twice that of surrounding communities?

I'm not saying that a rate increase is not justified. My gut feeling is that Gold Canyon Sewer Co. is hoping for ultimate approval for a 30% rate increase, so they asked for 100%+. I feel they should be "rewarded" with an increase of 10% or less. This would give them a fair increase, but not the ridiculous doubling of my rate that they asked for. Thank you for your consideration.

Dennis Rook  
[REDACTED]

Gold Canyon, AZ 85218  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

From: Bradley Morton  
Sent: Friday, July 21, 2006 8:05 AM  
To: 'Dennis Rook'  
Subject: RE: Rate Case Docket SW-02519A-06-0015

Dear Mr Rook,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If you have further issues please contact me.

Sincerely,  
Bradley G. Morton  
\*End of Comments\*

**Date Completed: 7/21/2006**

**Opinion No. 2006 - 53860**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2006 - 53861**Date:** 7/21/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** R.T.**Kerr****Account Name:** R.T. Kerr**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. SW 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES!!!

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per

month. GCWWTF Case Docket No. SW-02519A-OO-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But---does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

Gold Canyon Property Owner

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

From: [Bradley Morton]

Sent: [Friday, July 21, 2006 8:11 AM]

Subject: [REDACTED]

Dear R.T. Kerr,

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,  
Bradley G. Morton  
\*End of Comments\*

**Date Completed: 7/21/2006**

**Opinion No. 2006 - 53861**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53858

Date: 7/21/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Jim

Rapinac

Account Name: Jim Rapinac

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

[REDACTED]  
Sent: Wednesday, July 19, 2006 2:42 PM

[REDACTED]  
Subject: Gold Canyon Sewer Co.

Mr. Morton;

In reference to the Gold Canyon Sewer Company proposed rate increase, I offer the following comments:

The GC Sewer rates have always been higher than other sewer charges in the South East Valley including Apache Junction. During our 10+ years in MountainBrook Village we have seen the rate gradually increase to the present level of \$35.00 a month.

To those of us living on a fixed income, the proposed rate increase to over \$70.00 per month is not justifiable. Approval of the requested increase would impose a financial hardship on many Gold Canyon residents. We acknowledge that a modest monthly rate increase should be considered by the Arizona Utilities Division Consumer Services based on increased operating costs and an independent financial audit of company financial statements and operating costs over at least 4 years.

We trust that you will address the above concerns and comments at all future hearings on this matter.

Sincerely;

Jim Rapinac, Homeowner

[REDACTED]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

From: Bradley Morton

Sent: Friday, July 21, 2006 7:42 AM

  
Subject: RE: Gold Canyon Sewer Co.

Dear Mr Rapinac,

I am in receipt of your opinion regarding the Gold canyon Sewer rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If other issues, please contact me.

Sincerely,

Bradley G. Morton  
\*End of Comments\*

**Date Completed: 7/21/2006**

**Opinion No. 2006 - 53858**

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**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2006 - 53864**Date:** 7/21/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** John A.

Decker

**Account Name:** John A. & Lola Decker**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. SW 02519A-06-0015

[REDACTED]

Phone [REDACTED]

July 18, 2006  
 The Arizona Corporation Commission  
 1200 W Washington Street  
 Phoenix, AZ 85007  
 ATFN: COMMISSIONERS  
 Jeff Hatch-Miller, Chm.  
 William A. Mundell  
 Marc Spitzer  
 Mike Gleason  
 Kristin A. Mayer  
 RATE INCREASE CASE  
 DOCKET NO. SW-02519A-06-0015

As residents of Gold Canyon, AZ, we would like to protest the preposterous rate increase proposed by the Gold Canyon Sewer Company (GCSC). This more than double rate increase would propose a significant problem for us as we live on a fixed income. With their recent expansion, GCSC still has not resolved the odor problem as they promised to do without a rate change. There has been no significant change in sewer service to warrant the increase. We request you set a controlled minimal increase if you find a need for a rate change.

Respectfully,

John A. Decker/Lola Decker  
 \*End of Complaint\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

Called consumer, explaining docketing and rate case process.  
\*End of Comments\*

**Date Completed:** 7/21/2006

**Opinion No.** 2006 - 53864

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53865 Date: 7/21/2006

Complaint Description: 08A Rate Case Items - Opposed

First: Last:

Complaint By: Gene S. Green

Account Name: Gene S. Green Home: [REDACTED]

Street: [REDACTED] Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

GENE S. GREEN

[REDACTED]

Jeff Hatch-Miller  
Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007

Dear Mr. Hatch-Miller:

I would like to register my objection to Gold Canyon Sewer Company's proposal to double its monthly residential charges to \$70.

I have not received any information from the company as to additional benefits that warrant this extreme increase in its fee. I am aware it has upgraded its faclls, but don't believe this justifies doubling the fees to residents.

I hope the company is taking the traditional DoD approach to budgeting, i.e., ask for \$100 billion when It needs \$50 billion and congress eventually gives it \$60 billion. Please take my objection under serious consideration.

Cordially,  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer, explaining docketing and rate case process.  
\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 7/21/2006

Opinion No. 2006 - 53865

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