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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

LTCO

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53795

Date: 7/18/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Paul Last: Henderson

Account Name: Paul & Darlene Henderson **Home:** [REDACTED]

Street: [REDACTED] **Work:**

City: Gold Canyon **CBR:**

State: AZ **Zip:** 85218 **is:**

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

Paul Henderson
Darlene Henderson
[REDACTED]
Gold Canyon AZ 85218
[REDACTED]

July 16, 2006
Jeff Hatch-Miller, Chairman
William A. Mundell
Marc Spitzer
Mike Gleason
Kristin A. Mayes
COMPLAINT

Arizona Corporation Commission
DOCKETED

JUL 19 2006

DOCKETED BY [REDACTED] NR

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 JUL 19 A 9:22

RECEIVED

This is reference to the proposed rate (from \$35 to \$70 a month) hike by Gold Canyon Sewer Company. Their proposed hike is preposterous. When our monthly bill increased in 2002, we were told it was to cover the costs of renovations to eliminate the foul order caused by their plant We were assured then that we would not have our rates increased again due to their modifications. Now the Gold Canyon Sewer Company is asking for our rates to be doubled. The odor is still present and there has been no apparent change in our services. Mountainbrook is an adult community with almost all of the 1600 homes occupied by one or two people. At least 50% of the residents leave for three to six months each year, yet their sewer bills remain at \$35 a month. We are aware that a business must make a profit but to ask for our rates to double just makes no sense. We are at their mercy for their services so I guess the sewer company feels justified in price gauging us seniors. An unfair increase such as the one proposed will create a financial burden on many of our residents. Please look at their request closely and do not allow the Gold Canyon Sewer Company to increase our rates any more than a necessary small percentage.

Darlene Henderson
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer and confirmed opinion received and explained docket procedure and rate case process.
End of Comments

Date Completed: 7/18/2006

Opinion No. 2006 - 53795

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton **Phone:** [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53794 **Date:** 7/18/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: **First:** Martin J. **Last:** Sinnott

Account Name: Martin J. & Roberta F. Sinnott **Home:** [REDACTED]

Street: [REDACTED] **Work:** [REDACTED]

City: Gold Canyon **CBR:** [REDACTED]

State: AZ **Zip:** 85218 **is:** [REDACTED]

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES!!!

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month. ..GCWWTF Case Docket No. SW-02519A-OO-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But---does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

Gold Canyon Property Owner

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: []Bradley Morton
Sent: []Tuesday, July 18, 2006 3:48 PM

[REDACTED]
Subject: []Gold Canyon Sewer Company

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dear Mr Sinnott,

I am in receipt of your opinion regarding the Gold Canyon sewer Company rate case and I will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 7/18/2006

Opinion No. 2006 - 53794
