

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53555

Date: 7/11/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Darrell D.

Tilus

Account Name: Darrell D. Tilus

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

Arizona Corporation Commission
DOCKETED

JUL 11 2006

From: Darrell D Tilus [REDACTED]
Sent: Monday, July 10, 2006 11:38 AM
To: Bradley Morton
Subject: Gold Canyon Sewer Rate Increase

DOCKETED BY [REDACTED] *NR*

Gold Canyon Sewer Rate Increase, Reference Docket No. SW-025191-00-068

Mr Brad Morton

I must strongly oppose the increase in the sewer rate proposed by the Gold Canyon Sewer Corporation. Doubling of the rate from \$35 per month to over \$70 a month is unconscionable. No other town or area in the Valley pays this much. Gold Canyon Sewer had assured the residences that it serves that the upgrade costs would not be passed on and that the improvements would eliminate the odor. The obscene increase and the fact that the odor from the facility can still be detected indicates to me that the Arizona Commerce Commission must not only reject the increase that the GC Sewer Corporation is requesting but that an investigation of the upgrade be initiated.

Darrell D. Tilus
[REDACTED]
Gold Canyon, AZ 85218
[REDACTED]
ddtaz@juno.com
End of Complaint

Utilities' Response:

RECEIVED
2006 JUL 11 A 9:26
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Tuesday, July 11, 2006 8:00 AM
To: 'Darrell D Tilus'
Subject: RE: Gold Canyon Sewer Rate Increase

Dear Mr Tilus,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further concerns.

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 7/11/2006

Opinion No. 2006 - 53555

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2006 - 53556**Date:** 7/11/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Andria

Howe

Account Name: Andria Howe**Home:** (480) 000-0000**Street:** n/a**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

From: Andria Howe [REDACTED]
 Sent: Monday, July 10, 2006 11:52 AM
 To: Bradley Morton
 Subject: Docket #SW-025191-00-068

Dear Mr. Morton,

I am writing in reference to the proposed Gold Canyon Sewer rate increase from \$35 to \$70.34/month. I am sure I do not have to tell you how it would effect the retired residents of Gold Canyon. What you are unaware of is how it truly effects the working residents.

My husband and I are both school teachers and are on a fixed income as well. We moved to Gold Canyon because it was what we could afford. The increase is insane. To double the price of sewer? A form of service that we need. It is not cable television which is a luxury in my opinion and you do not have to have.

We bust our humps everyday and to have this rate is criminal.

Sincerely,
 Andria Howe
 End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Tuesday, July 11, 2006 8:05 AM
To: 'Andria Howe'
Subject: RE: Docket #SW-025191-00-068

Dear Mrs Howe,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 7/11/2006

Opinion No. 2006 - 53556

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53557

Date: 7/11/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mary Jo

McMorris

Account Name: Mary Jo McMorris

Home: (480) 000-0000

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

From: mary jo mcmorris [REDACTED]
Sent: Monday, July 10, 2006 4:43 PM
To: Bradley Morton
Subject: Docket No. SW-025191-00-068

Dear Mr. Morton,

As a resident of Gold Canyon I must let you know that I protest the proposed increase to Gold Canyon's sewer rate. Living on a fixed income I will find it difficult to handle this increase in our budget.

No other company has requested such an outrageous demand of its customers that I can recall in recent history.

Please reconsider. I will be attending the hearing on October 3rd to join my neighbors in the protest.

Sincerely,
Mary Jo McMorris
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Tuesday, July 11, 2006 8:11 AM
To: 'mary jo mcmorris'
Subject: RE: Docket No. SW-025191-00-068

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Dear Ms McMorris,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it is part of the rate case and the Commissioners will be aware of your concerns. If you have further issues please contact me.

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 7/11/2006

Opinion No. 2006 - 53557

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53517 Date: 7/10/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Ward Last: Lorang

Account Name: Ward & Terri Lorang Home: [REDACTED]

Street: [REDACTED] Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Mike Weber Contact Phone: (623) 935-9367

Nature of Complaint:
Docket No SW 02519A-06-0015

From: WARD LORANG [REDACTED]
Sent: Sunday, July 09, 2006 9:03 AM
To: Bradley Morton
Subject: Against Gold Canyon Sewer Rate Hike

Brad Morton,

I am writing to let my voice and vote be heard. Who gets a 100% raise these days? If my family along with all families in Gold Canyon were to get that kind of pay raise, we may be in favor of the increase, although unlikely. It is unheard of for any company to give or get the amount the Gold Canyon Sewer Company is proposing. I am very much AGAINST the Company doubling our monthly rate.

Thank you for your time,

Ward and Teri Lorang
[REDACTED]
Gold Canyon, AZ 85218
[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Monday, July 10, 2006 8:36 AM
To: 'WARD LORANG'
Subject: RE: Against Gold Canyon Sewer Rate Hike

Dear Mr Lorang,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it is part of the case and the Commissioners are aware of your concerns. If you have further issues please contact me.

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 7/10/2006

Opinion No. 2006 - 53517

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2006 - 53518**Date:** 7/10/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Dorothy R

Reynolds

Account Name: Dorothy R. Reynolds**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

From: Reynolds, Dorothy [REDACTED]

Sent: Monday, July 10, 2006 7:25 AM

To: Bradley Morton

Subject: Reference Docket No. SW-025191-00-068

Importance: High

I recently moved to Arizona from Illinois and received my first sewer bill from Gold Canyon Sewer for \$35.00 a month. I used to pay \$21.00 every two months in Illinois (\$10.50 per month)! I think \$35.00 a month is extremely high!

Then I received my first issue of 'The Gold Canyon Ledger' and I read the article concerning the proposed Gold Canyon Sewer rate increase from \$35 to \$70.34 per month. This is absolutely ridiculous!

I am a single woman with an average paying job, but this increase would mean I would not be able to pay all of my other bills in full each month, buy food, or buy gas to go to and from work, and I would eventually get further and further into debt. I don't know how the older, retired, or disable individuals will be able to pay these increased sewer bills and still have money to eat and live.

Please do not support this increase - \$35 per month is already higher than any of the neighboring East Valley areas and in many cases this rate is considerably higher and occasionally almost double what other sewer companies charge!

Thank you, in advance, for your time and consideration.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dorothy R. Reynolds
[REDACTED]
Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Monday, July 10, 2006 8:50 AM
To: 'Reynolds, Dorothy'
Subject: RE: Reference Docket No. SW-025191-00-068

Dear Ms Reynolds,

I am in receipt of your opinion regarding Gold Canyon Sewer Company rate case and I will docket it so it is part of the rate case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 7/10/2006

Opinion No. 2006 - 53518

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Brad Morton

Phone: () [REDACTED] [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53516

Date: 7/10/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Joe

Knowles

Account Name: Joe Knowles

Home: (480) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

From: Joe Knowles [REDACTED]
Sent: Friday, July 07, 2006 5:26 PM
To: Bradley Morton
Subject: Gold Canyon Sewer Rate increase.

Hi,
My name is Joe Knowles, I live at Montesa Lot # 42, Gold Canyon. I would like to voice a protest to the high increase in Sewer charges. I lost my wife last Nov. and I live alone and am trying to keep my financial life where it should be. I am 70 years old and would appreciate that they not increase the sewer cost.

thank you for all your help.
Joe Knowles
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Monday, July 10, 2006 8:28 AM
To: 'Joe Knowles'
Subject: RE: Gold Canyon Sewer Rate increase.

Dear Mr Knowles,

I am in receipt of your opinion regarding the Gold Canyon sewer rate Case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 7/10/2006

Opinion No. 2006 - 53516
