

SW-02361A-05-0657

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Trisha Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53269 Date: 6/26/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: David L Last: Goodman

Account Name: [REDACTED] Home: (000) 000-0000

Street: [REDACTED] Work:

City: [REDACTED] CBR:

State: [REDACTED] Zip: [REDACTED] is:

Utility Company: Black Mountain Sewer Corporation

Division: sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:
06/26/06 CORRESPONDENCE

Docket # SW-02361A-05-0657
[REDACTED]

Consumer Services Division
Arizona Corporation Commission-Utilities Division
1200 West Washington Street
Phoenix, AZ 85007

June 19, 2006
Re: Docket # SW-02361A: Request from Black Mountain Sewer Corporation for a 13.52% Rate Increase

RECEIVED
2006 JUN 29 A 11: 05
AZ CORP COMMISSION
DOCUMENT CONTROL

Dear Members of the Commission:

The purpose of this letter is to oppose the granting of any rate increase to the Black Mountain Sewer Company until such time as they address and remedy a number of problems with their system. During the past two years we have noticed a sewage odor near our home on a number of occasions. In addition several of our friends and neighbors have experienced raw sewage either overflowing from sewer lines and/or backing up in to individual homes. Before consideration is given to the approval of a rate increase, I would ask that the company be required to solve their ongoing operating problems.

Mailing Address— [REDACTED]
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

06/26/06

Docket #SW 02361A- 05-0657

June 27, 2006

RE: BLACK MOUNTAIN SEWER CORPORATION

Dear Mr. Goodman:

Your letter regarding the Black Mountain Sewer Corporation ("BMSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the BMSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please contact me directly at [REDACTED] or toll free within the state at (800)222-7000.

Sincerely,

Trish Meeter
[REDACTED]

Consumer Service Specialist

Utilities Division

End of Comments

Date Completed: 6/27/2006

Opinion No. 2006 - 53269
