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ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53331

Date: 6/29/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Bert and Louise

Reisman

Account Name: Bert and Louise Reisman

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company: Black Mountain Sewer Corporation

Division: sewer

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

From: Bert Reisman [mailto:[REDACTED]]
Sent: Thursday, June 22, 2006 2:14 PM
To: mailmaster@azcc.gov; Utilities Div - Mailbox
Subject: DOCKET # SW-02361A-05-0657; Black Mountain Sewer Company Rate Increase

RECEIVED
2006 JUN 29 P 3:58
AZ CORP COMMISSION
DOCUMENT CONTROL

Dear Members of the Commission,

I oppose the request of the Black Mountain Sewer Company to increase its sewer rates to Caarefree and Scottsdale homeowners.

My wife and I can personally attest to the vile sewer odors that pervade many of our streets and the homes of our friends and neighbors. We've heard from them many revolting tales of raw sewage or effluent backing up into their homes and overflowing from the facilities of this company.

I'm sure you are hearing many of the technical details of what is happening in our community. But I ask you to also consider the esthetic and emotional impact this has had on a wonderful community that takes great pride in its beauty and excellence. It's humiliating to bring guests to our community and have to apologize for this affront to all of its residents.

In an area where we are desperately trying to preserve some semblance of Sonoran desert life, this amounts to a final insult by an organization that has no regard for the environment, disrespects its customers and is too inept or careless to do anything about it.

Please don't give Black Mountain Sewer a thing until they have fixed this long-standing offense.

Bert and Louise Reisman
[REDACTED]

ARIZONA CORPORATION COMMISSION
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End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 29, 2006

Bert and Louise Reisman


Dear Sir/Madam:

My name is Carmen Madrid and I am a Public Utility Consumer Analyst with the Arizona Corporation Commission.

Your e-mail regarding the Black Mountain Sewer Company application for a rate increase has been received. Your opinion will be filed in docket no. SW-02361A-05-0657 and made a part of the official docket. The Commissioners and staff members in this matter will all receive a copy of your opinion.

If you should have any questions you may contact Consumer Services at 602-542-4251.

Sincerely,
Carmen Madrid
Public Utility Consumer Analyst
Arizona Corporation Commission
Utilities Division
1200 W. Washington
Phoenix, Az 85007
End of Comments

Date Completed: 6/29/2006

Opinion No. 2006 - 53331
