

G-02696A-06-0290



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ORIGINAL
OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Lynn Combs

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53175

Date: 6/21/2006

Complaint Description: 01A Billing - High/low

Complaint By: First: Shirley Last: Gray

Account Name: Shirley Gray Home: [REDACTED]

Street: [REDACTED] Work:

City: [REDACTED] CBR:

State: AZ Zip: [REDACTED] is:

Utility Company: Energy West Incorporated d/b/a Broken Bow Gas Company

Division: Gas

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

06/21/06 Customer feels 22% is too much of an increase. We are on a fixed income and this \$23.00 increase will be a hardship since we are already paying \$73.00
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

06/21/06 Added to docket
End of Comments

Date Completed: 6/21/2006

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