



0000056167

02353A-03-0507

4760

ORIGINAL

NA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

**Investigator:** Deborah Reagan **Phone:** (602) 364-0236

**Fax:** 2003 AUG 21 AJO: 28  
(602) 542-2129

**Priority:** Respond Within Five Days

AZ CORP COMMISSION  
DOCUMENT CONTROL

**Opinion No. 2003 - 28115**

**Date:** 8/21/2003

**Complaint Description:** 08A Rate Case Items - Opposed/In Favor

**First:**

**Last:**

**Complaint By:** Dave

Lawson

**Account Name:** Dave Lawson

**Home:** (907) 835-5370

**Street:** 4702 N. Razorback

**Work:** (000) 000-0000

**City:** Florence

**CBR:**

**State:** AZ **Zip:** 85232

**is:**

**Utility Company:** Park Water Company, Inc.

**Division:**

**Contact Name:** Patricia O'Connor

**Contact Phone:** (602) 789-8080

**Nature of Complaint:**

DOCKET W-02353A-03-0507

Customer is strongly opposed to the proposed emergency rate increase. Customer feels if the system had been upgraded several years ago an emergency would not exist now. Customer feels that customers should not have to pay for the company's lack of concern about upgrading the system to accommodate the additional customers.

**Utilities' Response:**

None required.

**Investigator's Comments and Disposition:**

Customer called from his current location in Alaska and I advised him I would enter his comments for the record and for filing with Docket Control. CLOSED

**Date Completed:** 8/21/2003

**Opinion No. 2003 - 28115**

Arizona Corporation Commission

DOCKETED

AUG 21 2003

DOCKETED BY