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353A-03-0507

ORIGINAL

4700

ONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Deborah Reagan **Phone:** (602) 364-0236

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AUG 20 A 9:07

Priority: Respond Within Five Days

ONA CORP COMMISSION
DOCUMENT CONTROL

Opinion No. 2003 - 28039

Date: 8/19/2003

Complaint Description: 08A Rate Case Items - Opposed/In Favor

First:

Last:

Complaint By: Sue

Turnbull

Account Name: Sue Turnbull

Home: (520) 868-3613

Street: 4411 N. Razorback Dr.

Work: (000) 000-0000

City: Florence

CBR:

State: AZ **Zip:** 85232

is:

Utility Company: Park Water Company, Inc.

Division:

Contact Name: Patricia O'Connor

Contact Phone: (602) 789-8080

Nature of Complaint:

DOCKET W-02353A-03-0507

Customer is very opposed to the requested emergency rate increase. Customer does not feel she should have to pay for hauling water since this would not have been necessary if company had not been adding customers to the system. System is not capable of providing water to existing customers. Customer wants the company to be restricted from adding customers until the system can produce adequate water supply for the existing customers.

Utilities' Response:

None required.

Investigator's Comments and Disposition:

Customer comments entered for the record and for filing with Docket Control. CLOSED

Date Completed: 8/19/2003

Opinion No. 2003 - 28039

Arizona Corporation Commission

DOCKETED

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