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July 2, 2003

ORIGINAL

Chairman Marc Spitzer
Commissioner William Mundell

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Commissioner Jim Irvin
Commissioner Jeff Hatch-Miller
Commissioner Mike Gleason

Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007

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AZ CORP COMMISSION
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JUL 07 2003
By _____

RE: Qwest's proposed sale of Qwest/DEX

Dear Commissioners:

Let me be clear from the beginning that I am a long time resident of Arizona, a subscriber of Qwest Communications, a retiree of U S WEST after thirty years of service, and a shareholder of Qwest. (And, because of the type of service I have, I do not get 100% concession).

After all those years I invested in helping to grow and improve service with Mountain Bell and U S WEST, I watched a smaller company, led by Joe Nacchio and his greedy group as they brought the newly merged Qwest to its knees within two years. I'm sure I needn't remind you that this commission approved that sale.

Thankfully, that bunch was removed a year ago (unfortunately, not before they absconded with their bags of millions), and the new leadership has been doing a valiant job, running from fire to fire, resurrecting this company from near death. There is plenty of evidence that Dick Notebaert knows what needs to be done, and is doing a fine job of steering this company away from potential bankruptcy.

What is quite significant is the recent tentative agreement between CWA and Qwest, which includes no wage increases or health care improvements. I think we can agree that this wasn't because the union and its membership were feeling overly generous or that they think they feel secure in what they already have. They have committed to the fight to save this company. They recognize, just like we retirees that their future depends on the viability of Qwest.

Which leads me to my point. Qwest needs to sell DEX to help bring down its debt. There is no other reason. Sadly, the company has little option. I am not asking you to merely help out a business that finds itself in a financial bind. It isn't as simple as that. If this sale is not allowed to proceed, the impact will be far reaching.

If Qwest goes under, what will the impact be on all their customers? How many employees will suddenly find themselves without jobs? How many of us retirees will find ourselves without health benefits? What will the impact be not only on the state of Arizona, but the other 13 states in the Qwest territory?

I respectfully request that you approve the sale of the Arizona operations of Qwest DEX.

Sincerely,

Susan E. Olson

Susan E. Olson
7245 N. 23 Dr.
Phoenix, AZ 85021-7613

Arizona Corporation Commission

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JUL 08 2003

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