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DOCKET No. T-01051B-02-0666

47CL

IA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ORIGINAL
RECEIVED

Investigator: [REDACTED]

Phone: [REDACTED]

Fax: (602) 542-2149 P 4: 47

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCUMENT CONTROL

Opinion No. 2003 - 23981

Date: 2/24/2003

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: First: Rick Last: Shaffer

Account Name: Rick Shaffer Home: [REDACTED]

Street: [REDACTED] Work: (000) 000-0000

City: [REDACTED] CBR:

State: AZ Zip: 85383 is:

Utility Company: Qwest Corporation

Division: Telephone

Contact Name: For Assignment Contact Phone: (000) 000-0000

Nature of Complaint:

Mr. Shaffer called regarding Qwest selling their Dex Directory. He is concerned that if it is sold that customers would have to start paying for the telephone directory. He knows where it has been sold in other states there is now a charge for the directory. Mr. Shaffer is against the sale if there would be a charge for them in the future.

Utilities' Response:

See Comments.

Investigator's Comments and Disposition:

2/24/03 Agreed to write up his opinion and place it in Docket No. T-01051B-02-0666. Closed.

Date Completed: 2/24/2003

Opinion No. 2003 - 23981

Arizona Corporation Commission
DOCKETED

FEB 27 2003

DOCKETED BY [Signature]