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ORIGINAL
ARIZONA CORPORATION
COMMISSION

34425 N. 136th ST
P.O.Box 27765
Scottsdale, Arizona 85255
February 15, 2003

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Arizona Corporation Commission
1200 W. Washington
Phoenix, Arizona 85007

AZ CORP COMMISSION
DOCUMENT CONTROL

Director of Utilities
T-02532A-03-0039

Dear Sirs;

It has been brought to my attention that 50 some years ago a flawed arrangement was made which now creates an island of sub-standard telephone service in the Phoenix/Scottsdale area. A regulatory board of dubious competence took action which created a five square mile area, now known as the, "Granite Mountain" area. This rapidly developing area was, inadvertently I am sure, excluded from the metropolitan Extended Area Service. This state of affairs harbors the potential for dyer consequences and should be corrected immediately.

Anecdotal accounts exist centered on pediatric medical emergencies, schools inability to call long-distance into the effected area to contact parents of ill students and confusion over address locations and no means of contacting the residents involved. Please recall, as you have previously been made aware, alternate cell-phone service in the affected area is weak and spotty at best and non-existent in much of the neighborhood.

This small area, bounded by 136th Street, Rio Verde, and 144th Street, may now be rural in nature but there is no acceptable justification for discriminating against its residents and excluding them from the Phoenix/Scottsdale EAS. It is understood that the premium priced Midvale Telephone Exchange, Inc. service currently being installed may be the best we can hope for. Exclusion from the local EAS negatively impacts the residents, tax payers and voters in the area even more than the implication of "out-of-town" made by the foreign area code and exchange.

The most desirable remedy for this debacle is inclusion in the local EAS area, use of the 480 area code and of course, normalization of rates. For the sake of the safety and well-being of all those effected we ask for your prompt attention to this matter.

Sincerely yours,

Vincent Curll

Arizona Corporation Commission

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