



ORIGINAL

ARIZONA COF

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UTILITY COMPLAINT FORM

RECEIVED

Investigator: Janie Woller

Phone: (602) 542-0821

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2003 JAN 31

Priority: Respond Within Five Days

Opinion No. 2003 - 23476

AZ CORP COMMISSION
DOCUMENT CONTROL
Date: 1/31/2003

Complaint Description: 20M Telcom Issues - EAS-Expanded Area Service

Complaint By: First: Randy Last: Glinski

Account Name: Randy Glinski **Home:** (928) 998-2027

Street: 31707 N. 142nd St. **Work:** (000) 000-0000

City: Scottsdale **CBR:** (602) 405-8628

State: AZ **Zip:** 85262 **is:**

Utility Company: Midvale Telephone Exchange

Division: Telephone

Contact Name: Dennis Farrington **Contact Phone:** (520) 212-5200

Nature of Complaint:

Mr. Glinski called regarding getting telephone service from Midvale Telephone in a couple of weeks, but unfortunately instead of a "480" area code he will be receiving a "928" which will make the Phoenix metropolitan area a toll call for him. The telephone number Midvale has given him is (928) 998-2027. He says that neighbors within a half mile have a "480" area code and he feels that he should also have a "480" instead of "928".

Utilities' Response:

Company not contacted.

Investigator's Comments and Disposition:

1/31/03 Informed him that the Commission has a docket regarding this issue and agreed to place his comments in that docket. Placed Mr. Glinski's comments in Docket No. T-02532A-03-0039. Closed.

Date Completed: 1/31/2003

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Arizona Corporation Commission

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JAN 31 2003

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