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ARIZONA CORPORATION COMMISS...

UTILITY COMPLAINT FORM

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2006 JUN 19 A 10:11

Investigator: Brad Morton

Phone: (602) 542-0836

Fax: (602) 542-2129

AZ CORP COMMISSION DOCUMENT CONTROL

Priority: Respond Within Five Days

Opinion No. 2006 - 53008 Date: 6/16/2006

Complaint Description: 08A Rate Case Items - Opposed

First: Last:

Complaint By: William J Ramsey

Account Name: William J. Ramsey Home: (480) 671-4428

Street: 8738 E. Bursage Dr Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Mike Weber Contact Phone: (623) 935-9367

Nature of Complaint:

Docket No. 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES

Mr Morton & Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month Case Docket No. SW.02519A-06-0015. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

Furthermore, this Community was promised by former management that then would be no further increases after the 2003 increase you wanted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their outdated facilities and "to attempt" the correction of local unpleasant odorous situations. Ba--does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is wNOe! There are still odor issues & we shouldn't have to pay for thei expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

Gold Canyon Property Owner  
Email Mdress  
Gold Canyon Property Owner  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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June 16, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,  
Bradley G. Morton  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 6/16/2006**

**Opinion No. 2006 - 53008**

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**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** (602) 542-0836

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2006 - 53006

**Date:** 6/16/2006

**Complaint Description:**      08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:**

**Jean**

**Gilchrist**

**Account Name:**

Jean Gilchrist

**Home:** (480) 983-2446

**Street:**

7384 E. Desert Spoon Lane

**Work:**

**City:**

Gold Canyon

**CBR:**

**State:**

AZ      **Zip:** 85218

**is:**

**Utility Company:**

**Gold Canyon Sewer Company**

**Division:**

Sewer

**Contact Name:**

Mike Weber

**Contact Phone:** (623) 935-9367

**Nature of Complaint:**

Docket No. 02519A-06-0015

June 13, 2006  
Mr. Brad Morton  
Arizona Corporation Commission, Utilities Division  
1200 W. Washington Street  
Phoenix, Arizona 85007-2996

Dear Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% sewer rate increase to \$70 per month... GCWWTF Case Docket No. SW- 025 19A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes. Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps the Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But—does this give them the right to take advantage of a situation where we have no other alternative??? The answer to this question is "NO"! There are still odor issues and we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!!

Your attention to this matter is appreciated

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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June 16, 2006

RE: GOLD CANYON SEWER COMPANY

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☐☐☐☐☐ Sincerely,  
☐☐☐☐☐ Bradley G. Morton  
☐☐☐☐☐ Public Utilities Consumer Analyst II  
☐☐☐☐☐ Utilities Division  
\*End of Comments\*

**Date Completed: 6/16/2006**

**Opinion No. 2006 - 53006**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton**Phone:** (602) 542-0836**Fax:** (602) 542-2129**Priority:** Respond Within Five Days**Opinion**      **No.** 2006 - 53007**Date:** 6/16/2006**Complaint Description:**      08A Rate Case Items - Opposed**First:****Last:****Complaint By:****Royce d.****Dalton****Account Name:**

Royce D. Dalton

**Home:** (480) 235-3432**Street:**

8477 E. Jumping Cholla Dr

**Work:****City:**

Gold Canyon

**CBR:****State:**AZ      **Zip:** 85218**is:****Utility Company:**      **Gold Canyon Sewer Company****Division:**

Sewer

**Contact Name:**

Mike Weber

**Contact Phone:** (623) 935-9367**Nature of Complaint:**

Docket No. 02519A-06-0015

ROYCE D. DALTON  
 8477 E. Jumping Cholla Dr.  
 Gold Canyon, AZ 85218  
 480-235-3432  
 RoyceDDalton@aol.com

June 13, 2006  
 Mr. Brad Morton  
 Arizona Corporation Commission  
 Utilities Division  
 1200 West Washington Street  
 Phoenix, AZ 850 07

Dear Mr. Morton,

Unlike my neighbors in Gold Canyon, I am not concerned that the Gold Canyon Sewer Company requested a 100% rate increase. That's because I have confidence that you and the Corporation Commissioners are doing your job. You will not allow monopolies to give us poor service, deceive us, and overcharge us because of their mismanagement and incompetence. I know you will make the right decision.

Sincerely,

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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June 16, 2006

RE: GOLD CANYON SEWER COMPANY

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¶Sincerely,  
¶Bradley G. Morton  
¶Public Utilities Consumer Analyst II  
¶Utilities Division  
\*End of Comments\*

**Date Completed: 6/16/2006**

**Opinion No. 2006 - 53007**

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