



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: (000) 000-0000

Fax: (000) 000-0000

Priority: Respond Within Five Days

Opinion No. 2006 - 51646

Date: 5/2/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Daniel

Pincu

Account Name: Daniel Pincu - (000) 000-0000

Home: (000) 000-0000

Street: (000) 000-0000

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85024

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING E-MAIL TO THE COMMISSION.

I am writing this note to oppose both APS' request to raise their rates and their request to amend decision 67744. I reason that with the increase of the Valley's population, their customer base increased so much that so that they should be able to cut rates not raise them. With the high price of gasoline these days, and with the fact that more and more businesses keep raising their prices, using gasoline prices as an unfounded reason, the quality of life and liberty of movement gradually decreases for the citizens of our city. I am finding it hard to believe that APS has the insensitivity to ask for a rate increase, and I would find it unbelievable if the leaders of this city actually approved it. Please do the right thing and reject their requests for the rate increase.

I should add that this is just another ploy to increase the company's profits at the expense of the public. If they see the same ploy working for the gas companies, they want to copy it for themselves. It's really unbelievable that while the price of crude oil increased by 14% over the past year, we are paying and increase of 150%. Why is that? How can such injustice be allowed?

Daniel Pincu
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

05/03/06-I sent the customer an e-mail response, thanking him for his opinion. I advised him that I would write up his comments for the record and a copy of this opinion will be sent to the docket. E-01345A-05-0816. CLOSED.

End of Comments

RECEIVED
2006 MAY -3 A 9:27
AZ CORP COMMISSION
DOCUMENT CONTROL

Date Completed: 5/3/2006

E-01345A-05-0816

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51531

Date: 4/28/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Robert

McElyea

Account Name:

Robert McElyea

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

4/28/06 ***** Docketed under E-01345A-05-0816 *****

Customer stated that it is in his position that any APS Rate Increase should be either (1) be denied or (2) severely limited. Because of what is allegedly fibrillose expenditures -- like sport tickets, for what he can gather would be excessive salary increases. Etc. Close.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

4/28/06 ***** E-01345A-05-0816 *****

I thanked Mr. Robert McElyea for taking the time to express his comments in this matter. His comments would be placed on file with the Docket Control Center of the Arizona Corporation Commission. The Commission will consider his comments before a decision is rendered in the APS application. He thanked me for hearing his comments. Close.

End of Comments

Date Completed: 4/28/2006

Opinion No. 2006 - 51531

E- 01345A-05-0816

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51664

Date: 5/3/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Ken

Ties

Account Name: Ken Ties

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85022-5043

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer sent a copy of the public notice he received on the hearing for the APS rate case and wrote on it the following.

NO! Waste does not need a bonus or more, APS & Exxon are twins.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

I spoke to the customer yesterday and thanked him for his opinion on the APS rate case. I told him I would write up what he had documented on the public notice. I advised his opinion will be on the record and a copy of this would be in the docket. E-01345A-05-0816. CLOSED.

End of Comments

Date Completed: 5/3/2006

Opinion No. 2006 - 51664