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CUSTOMER NOTIFICATION W-02301A-05-0873

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Tortolita Water Company has applied to the Arizona Corporation Commission for an adjustment in rates. The current rates have been in effect since 1977. An increase in rates is necessary at this time due to the following increases:

increased operating expenses and major plant upgrades.

Based on the Company's unaudited Test Year results, Tortolita Water Company realized an income of \$ (2,307)

The Company is requesting a revenue increase of \$ 1,842 or 157% of total revenues. Staff is recommending a revenue increase of \$16,474 or 1.406.83% of total revenues. Pages 9 and 11 of the company's application remain unchanged.

The application is available for inspection during regular business hours at the offices of Commission in Phoenix at 1200 West Washington Street, Phoenix, AZ 85007, or at the Company's offices at 3567 E. Sunrise Dr., Ste 119. Tucson, Arizona 85718.

Please be advised that the rates and charges ultimately approved by the Commission may be higher or lower than the rates and charges requested in the Application for a rate increase.

Customer input is an important part of the Commission's analysis of the requested adjustment and is a factor in determining whether a hearing will be conducted. Customers should bring to the Commission's attention any questions or concerns related to the Company's Application, including service, billing procedures or other factors important in determining the reasonableness of charges. Customers have the right to intervene in this matter. Customers wishing to communicate with the Commission, or request information on intervention in the proceeding should contact the Commission's Consumer Services Section at 800-222-7000 (if located outside the Phoenix local calling area), or 602-542-4251 in the Phoenix local calling area. Customers may also contact the Tucson Commission office by calling 800-535-0148 (if located outside the Tucson local calling area) or 520-628-6555 in the Tucson local calling area.

Customers are advised that the Commission may act upon the Application for an increase in rates without a hearing. Regardless of whether a formal hearing is held, customer comments submitted in writing will be placed in the official file, which the Commission reviews prior to making its final decision on the Application. It is important that customers contact the Commission within 15 days of the receipt of this notice so that the Commission's Staff can consider customer comments and concerns in developing its recommendation to the Commission.

AZ CORP COMMISSION
DOCUMENT CONTROL

Arizona Corporation Commission

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