

E-01345A-05-0816



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

0000054138

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51928

Date: 5/11/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Steven Last: Ayres

Account Name: Steven Ayres

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

5/10/2006 - E-Mail Received:

RE: Docket #E-01345A-05-0816

-----Original Message-----

From: Steven Ayres [REDACTED]
Sent: Tuesday, May 09, 2006 8:14 PM
To: Utilities Div - Mailbox
Subject: APS rate increase comment

Fm: Steven Ayres
[REDACTED]

RECEIVED
2006 MAY 15 10 41 AM
AZ CORP COMMISSION
DOCUMENT CONTROL

Re: Application to Amend Decision No. 67744 APS Rate Increase Docket No. E-01345A-05-0816

I oppose this motion. The privilege of public monopoly carries grave responsibility to operate in the public interest.

My concern is that the utility is requiring that we customers pay more and more for an unsustainable and inevitably more expensive system. High gas prices are neither transitory nor unforeseen. APS has long understood the risk inherent in its failure to invest in sustainable energy resources. This very large rate increase amounts to requiring consumers to pay for major errors in management and planning at the company.

I submit that this course runs counter to the public interest in that it encourages and coddles shortsighted management of a public trust. I ask that the Commission, rather than award the increase, require that APS undertake an immediate, substantial redirection of capital resources toward renewable, locally produced energy. The costs of its mistakes should be borne by its shareholders, not the communities dependent on it, which have no practical voice in its management.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank you,

Steven Ayres
End of Complaint

Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

5/11/2006 - E-Mail Response to Customer:

May 11, 2006

Good Afternoon Mr. Ayres,

This email is to acknowledge your email received April 10, 2006 by the Utilities Division, Arizona Corporation Commission in regards to Arizona Public Service Company and their request to increase rates.

The Arizona Corporation Commission appreciates the time you have taken to express your comments in this matter. Your comments have been noted and will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record, Docket# E-01345A-05-0816.

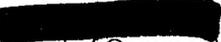
Concerns raised in letters received by customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and it's rate request attempts to balance on the utility and it's customers.

Commission staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required by law to allow a fair return to the utility, does everything within it's authority to protect the consumer.

The Commission will take your comments and concerns into consideration before a decision is rendered in the Arizona Public Service Company application.

Thank You,

Guadalupe Ortiz
Public Utilities Consumer Service Analyst, Utilities Division
Arizona Corporation Commission


End of Comments

Date Completed: 5/11/2006

Opinion No. 2006 - 51928

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51976

Date: 5/12/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: John

Last: O'Connell

Account Name: John O'Connell

Home: [REDACTED]

Street: [REDACTED]

Work:

City: N/A

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: [REDACTED]

Nature of Complaint:

5/11/2006 - E-Mail Received:

From: John O'Connell [REDACTED]
Sent: Thursday, May 11, 2006 9:10 PM
To: Utilities Div - Mailbox
Subject: E-01345A-05-0816

RE: Docket #E-01345A-05-0816

The request was based on the increase in the price of fuel, primarily natural gas. Natural gas prices are less than half what they were when the request was filed, so it is largely no longer necessary.

If APS has mismanaged their supply chain strategy in the past by failing to buy gas futures when the price was rising, then management and not customers should bear the cost of that mistake.

BTW, the argument that the charitable donations made by APS come from the shareholders rather than from customers is ludicrous. APS gets no money from shareholders, they PAY money to shareholders in the form of dividends. APS gets money from customers and only from customers. Neither the shareholders nor the customers have engaged APS to make charitable donations. Both groups are perfectly capable of making their own charitable donations. APS and all regulated public monopolies should be prohibited from making donations to anyone, including charities, politicians, political parties and public policy advocacy groups.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

5/12/2006 -E-Mail to Customer:

May 12, 2006

Good Afternoon Mr. O'Connell,

This email is to acknowledge your email received by the Arizona Corporation Commission in regards to Arizona Public Service Company and their request to increase rates.

The Arizona Corporation Commission appreciates the time you have taken to express your comments in this matter. Your comments have been noted and will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record, Docket# E-01345A-05-0816.

The Commission will take your comments and concerns into consideration prior to rendering a decision in the Arizona Public Service Company application.

Should you have any additional questions or concerns please feel free to email me at [REDACTED] or call me at [REDACTED]

Thank you,

Guadalupe Ortiz
Public Utilities Consumer Service Analyst, Utilities Division
Arizona Corporation Commission
[REDACTED]

End of Comments

Date Completed: 5/12/2006

Opinion No. 2006 - 51976
