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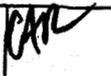
Arizona Corporation Commission  
**DOCKETED**

AZ CORP COMMISSION  
DOCUMENT CONTROL

**Docket Numbers:**

- WS-01303A-02-0867
- WS-01303A-02-0868
- WS-01303A-02-0869
- WS-01303A-02-0870
- WS-01303A-02-0908

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As a relative newcomer to Sun City West I found the ACC meeting at Sundial Recreation Center most informative and it improved my understanding of what the ACC does and how it operates. I was there as a (sort of) representative of the local League of Women Voters but am writing this letter only as an individual.

I imagine the public vs private issue was settled a few years ago - and the acquisition of Arizona-American by RWE is not necessarily a factor. Privatization and foreign ownership are somewhat controversial, I know, but neither bugs me too much.

One of the corporation members implied that water conservation could be a factor in the usage rate. A usage-adjusted rate or a basic rate with an incentive/penalty/fine system that will encourage (or even coerce) users to conserve water is most desirable and would certainly have my support.

Some sort of a incentive/penalty could possibly be applied to company profit or the rate. I don't know how this would be done on a service contract such as this. I'm not a contracts person and the situation I am used to is:

- l/we will provide X performance for Y cost. On that basis there is x% profit.
- Cost overruns or reduced performance will reduce profit by x/y formula.
- Reduced costs or improved performance will increase profit by w/z formula

I'm not sure this could be used in the case at hand.

I assume that a contract defining the services to be provided has already been defined and the current negotiations are to determine the rates. Just what such a contract covers is of interest and concern to me. I would like to know such things as:

Source(s) of the water to be supplied. Limits to the amounts of water from the sources. Projections of years of availability including drought predictions. Allowances for area growth.

Compliance with and the nature of: community codes, regulations and

requirements - such as flow rate, pressure, hydrants. Community growth projections.

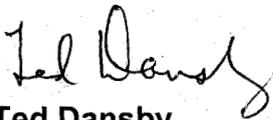
Compliance with requirements related to and the means of checking: mineral content, organic and inorganic pollutants (especially toxic compounds).

Provisions and back-up plans for emergencies such as major equipment breakage and terrorist activities. Normal maintenance/breakage fixing and handling of customer complaints concerning service and billing.

Provisions to prevent selling of water to customers outside of the serviced communities.

I realize that this is a pretty big order but it primarily expresses the areas of my concern. Is there a summary report covering the above?

Thanks for any help.



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