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Arizona Corporation Commission

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2002 FEB 22 P 12:47

February 19, 2002

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AZ CORP COMMISSION
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Arizona Corporation Commission
Docket Control Center
1200 W Washington
Phoenix, Az 85007

DOCKETED BY	<i>[Signature]</i>
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RE: Proposed Rate Hike Citizens Utilities Docket Number # E-01032C-00-0751

Dear Corporate Commission Board Members:

I am writing this letter, as a concerned citizen upon hearing of the proposed action by Citizens Electric Utilities to ask for a rate increase that could possible be triple the current rates. My understanding is that Citizens has been charged higher rates by the Arizona Public Service Company and they need to recover the cost.

First, why did APS not notify Citizens that the cost for the power was going to increase and then give them the expected rate to purchase the electricity? Should this have been done, Citizens should have gone "shopping" in an attempt to purchase the power from other Company's who were able to service our area. When Citizens learned of this accelerated charge by APS, did they search for other power sources to provide the service at a lower rate or just take for granted that they can will pass all of the cost onto the public without the responsibility to seek other suppliers? They are stating that this was a particularly HOT year. Well, I remember 1990 was a VERY HOT year and this was not the case of tripling our rates. I also remember that 1992 was a very hot year. We need your help.

I understand that Citizens does not charge the public "profit" on this purchase of power from APS, but passes along the direct costs. At this time we feel that both APS and Citizens has done an injustice to the people that they serve. While we are willing to pay for the service that we use and that are provided to us, we also expect them to protect the public's interest and pocketbook responsibly.

I am opposed to the amount of the increase proposed by Citizens. Their proposal if approved would take effect in the fall and winter months when again we are all dealing with your approval of the **Citizens Gas Price Increase** shortage of unknown volume. It has been devastating to our City and County to have the burden of the Gas Increases and the triple bills that are resulting without the common courtesy of rational and sympathy for those who absolutely cannot afford to pay the increase in their monthly bills. **I know**

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this from personal experience as my gas bill went from \$98.00 to \$188.00 this month and I am 64 years old on Social Security. This county is 62% Medicare populated and is a real shame to have the State of Arizona not protect the interest of these individuals. I am asking you to please consider the longer term of reimbursement for the cost. This would limit the total initial amount of the increase to the public and extend the payback to the company over a longer period of time.

Thank you in advance for your consideration of my opinion. I work and would be unable to attend any Public Hearing on the matter, so I thought that I would write. I understand that there are probably some issues that I am not aware of as well, but am asking you to please consider the citizens, the public and the business impact that this will have in our community.

Respectfully Submitted,

Mr + Mrs R. Bilby

Mr. And Mrs. R. Danny Bilby
2355 Hearne Ave
Kingman, AZ 86401

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Dear Sirs,
I am enclosing two checks
one of paid, \$470.00 and one
1.30-02 of Carol Hutchinson
has it what up on
Bill Goodman
2895 LEROY AVE
KINGMAN AZ 86401

J. W. OR DORIS M. GOODMAN
PHONE 757-5731
2895 LEROY AVE.
KINGMAN, ARIZONA 86401

91-527-862
1221

695

Date 12-25-01

Pay To
The Order Of Citizens Gas
Gary and J 89

\$471.89
Dollars

WELLS FARGO BANK ARIZONA, N.A.
100 E. BEALE ST.
KINGMAN, AZ 86401
WWW.WELLSFARGO.COM

For 1598804

Bill Goodman

⑆122105278⑆4047402582⑆0695

⑆0000004189⑆

J. W. OR DORIS M. GOODMAN
PHONE 757-5731
2895 LEROY AVE.
KINGMAN, ARIZONA 86401

91-527-862
1221

712

Date 1-30-02

Pay To
The Order Of Citizens gas
Two hundred forty four & 66/100

\$244.66
Dollars

WELLS FARGO BANK ARIZONA, N.A.
100 E. BEALE ST.
KINGMAN, AZ 86401
WWW.WELLSFARGO.COM

For 1598804

Bill Goodman

⑆122105278⑆4047402582⑆0712

⑆0000004466⑆

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Arizona Corporation Commission

I do not know what you can do about the electric and gas bills, but I know the two bills are out of control. I for one am getting tired of the gas bills at present, as I do not burn my furnace at all, to warm my house, I get up in the morning to a cold house, until I get my wood heater burning good stove warm, then I have my breakfast, as for electric, I like to hear the news and weather for the day as I have to wash clothes almost every day, as I have to wash my underclothes as I have a medical problem that I cannot control, I change my underclothes and pads several times a day, every day.

Thank You

Charles C. Bukoski

4270 N. Roosevelt St

Kingman Az 86401-2628

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E-01032C-00-0751

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I am far out of line!
an increase of
31% in the world could
you have made a 90million
dollar mistake? If you
did, and it appears you
did, then an increase
to help you recuperate
is understandable. But,
31%? Lets increase it
slowly, over a period of
time, so as not to put
a hardship on the customer.
Maybe 10% would be
a more acceptable increase.
Please consider other
options!

Sincerely
Barbara & Jim Spillane