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Bella Vista Water Company

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November 20, 2002

Arizona Corporation Commission

DOCKETED

NOV 21 2002

Docket Control
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

DOCKETED BY	CAR
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Re: **Bella Vista Water Co., Inc.**
Affidavit of Mailing
Docket No. W-02465A-01-0776

Dear Clerk:

Enclosed is the original and thirteen copies of the affidavit of mailing and notice as required in the ACC Decision to approve the rates for Bella Vista Water Company, Inc. effective November 1, 2002.

Cordially,

Judith A. Gignac
Vice President

Encs.
Cc: William Sullivan w/encs.

DID YOU KNOW?

... that each year, nearly 10,000 cubic miles of water flows along the world's rivers to the oceans?

... that on average, 50% to 70% of household water is used outdoors for watering lawns and gardens?

... that the earliest reference to a method for capturing the energy of tides is in the Domesday Book, a chronicle of all British financial holdings undertaken by William the Conqueror in 1086?

This newsletter is offered as a service to our customers. If you have any questions or comments about any of the material in this issue, or ideas or suggestions for future issues, we'd love to hear from you. Please address them to:

Judy Gignac
Bella Vista Water Company
4055 Campus Drive
Sierra Vista AZ 85635
(520) 458-5470
www.bellavistawater.com

Or email them to: judy.gignac@algonquinwater.com

Volume 9 Issue 3
November 2002

Inside this Issue!

In this issue, we'll detail the results of our rate case as approved by the Arizona Corporation Commission. We'll also continue our series *Groundwater Protection Begins At Home* and discuss the proper handling, storage and disposal of your common kitchen and bathroom products. Plus, we'll also give you some water-saving tips and techniques on watering your trees and shrubs.

What are the "Top Nine" things you can do to save water in the bathroom? The answers are all here...in this issue!

Source

A Newsletter to the Customers of Bella Vista Water Company

New Rates Approved. Official Notice - New Rates Detailed Page 3.

BY JUDY GIGNAC

... at their open meeting held on October 20, 2002, approved new rates for Bella Vista customers as recommended by the Administrative Law Judge (ALJ). This recommendation followed a hearing held on July 25, 2002, as well as the submittal of subsequent briefs, the review of the ALJ's proposed recommendation, and the filing of exceptions. The ACC approved the rate increase with no changes to the Administrative Law Judge's recommendation.

As I'm sure you recognize, this has been a long process. It began in September of last year with the company's filing of a request for a 16% rate increase (which was subsequently reduced to a little over 8%) and only now comes to a close with the Corporation Commission's approval of that increase. The new rates became effective November 1, 2002, but most customers will not see any billing change until December. **A table showing the rate changes is on page 3 of this newsletter.**

We recognize that no one enjoys rate/price increases, however, in order to be able to continue providing reliable water service to our community, they are necessary at times.

If you have any questions about this increase, or any other questions, please feel free to call me at 458-5470 or email me at judy.gignac@algonquinwater.com.

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Bella Vista Water Company
4055 Campus Drive
Sierra Vista AZ 85635

