





# Bella Vista Water Company

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Dear Customer;

On the back side of this letter you will find the official Public Notice of Hearing on the Rate Application of Bella Vista Water Company as required by the Arizona Corporation Commission.

Bella Vista Water has filed for a rate increase that will add approximately \$4.00 per month to the average residential bill. In addition we are requesting other increases relating to "bounced checks," penalties for damage to meters such as broken seals, and other items. A detailed listing of the several rate changes will be published in a newsletter in the next couple of months.

No one likes rate/price increases, however, it is necessary for Bella Vista to watch our expenses and our revenues carefully in order to ensure our customers that we can continue to provide you with high quality water and efficient services. To do this we must make certain that our revenues which are set by the Corporation Commission are adequate to meet our expenses. We are also charged with ensuring that our shareholders realize a fair return on their investment.

Besides providing you with greater detail on the proposed rates in the spring newsletter, we will also be inviting you to a Customers' Night where we will try to answer your questions.

Cordially,

A handwritten signature in cursive script, appearing to read "Judith A. Gignac".

Judith A. Gignac  
Vice President/General Manager

**PUBLIC NOTICE OF HEARING ON THE**  
**RATE APPLICATION OF**  
**BELLA VISTA WATER COMPANY**

On September 28, 2001, Bella Vista Water Company, Inc. ("Company") filed an application with the Arizona Corporation Commission for a 20 percent increase in revenues. The actual percentage rate increase for individual customers will vary depending upon the type and quantity of service provided. Copies of the Company's application and proposed tariffs are available at its office and the Commission's offices for public inspection during regular business hours.

The Commission will hold a hearing on this matter beginning July 25, 2002, at 10:00 a.m. at the Commission's offices, Room 222, 400 West Congress Street, Tucson, Arizona. Public comments will be taken on the first day of the hearing.

The law provides for an open public hearing at which, under appropriate circumstances, interested parties may intervene. Intervention shall be permitted to any person entitled by law to intervene and having a direct and substantial interest in the matter. Persons desiring to intervene must file a written motion to intervene with the Commission, which motion should be sent to the Company or its counsel and to all parties of record, and which, at the minimum, shall contain the following:

1. The name, address, and telephone number of the proposed intervenor and of any party upon whom service of documents is to be made if different than the intervenor.
2. A short statement of the proposed intervenor's interest in the proceeding (e.g., a customer of the Company, a stockholder of the Company, etc.).
3. A statement certifying that a copy of the motion to intervene has been mailed to the Company or its counsel and to all parties of record in the case.

The granting of motions to intervene shall be governed by A.A.C. R14-3-105, except that all motions to intervene must be filed on or before March 30, 2002. The granting of intervention, among other things, entitles a party to present sworn evidence at hearing and to cross-examine other witnesses. However, failure to intervene will not prelude any customer from appearing at the hearing and making a statement on such customer's own behalf.

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format, by contacting Shelly Hood, ADA Coordinator, voice phone number 602-542-3931, e-mail [shood@cc.state.az.us](mailto:shood@cc.state.az.us). Requests should be made as early as possible to allow time to arrange the accommodation.