

SW 02519A-060015

ORIGINAL



0000053087

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51649

Date: 5/2/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Roger

Bovee

Account Name: Roger & Sharon Bovee

Home: (480) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

We, Roger and Sharon Bovee oppose a rate increase by the Gold Canyon Sewer Company. It is sad that such a dysfunctional facility is allowed to keep on doing business as usual and charging the customers for their lack of ability to build a waste treatment facility. Never mind the unhealthy location for which they are located.

We still smell the odor from the plant even after their claims to have fixed the problem.

Please give our complaint your attention, and not allow Gold Canyon to raise their prices.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton

Sent: Tuesday, May 02, 2006 1:31 PM

[REDACTED]  
Subject: RE: Gold Canyon

Mr & Mrs Bovee.

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If you have further issues please contact me.

\*End of Comments\*

RECEIVED  
2006 MAY -2 P 3:49  
AZ CORP COMMISSION  
DOCUMENT CONTROL

Date Completed: 5/2/2006

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51648

Date: 5/2/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Raymond Last: Heauser

Account Name: Raymond & Judith Heauser Home: (480) 000-0000

Street: [REDACTED] Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

[REDACTED]  
Sent: Tuesday, May 02, 2006 12:09 PM  
To: Bradley Morton  
Subject: Gold Canyon

Dear Mr. Morton,  
As a property owner at [REDACTED] we strongly object to the sewer 101% rate increase. Please record us as in protest over such an out rage to Gold Canyon property owners.

Thank You,  
Judith and Raymond G. Heauser  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton  
Sent: Tuesday, May 02, 2006 1:31 PM  
[REDACTED]  
Subject: RE: Gold Canyon

Mr & Mrs Heauser,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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part of the case and the Commissioners will be aware of your concerns. If you have further issues please contact me.

\*End of Comments\*

Date Completed: 5/2/2006

Opinion No. 2006 - 51648

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3W 02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: ( [REDACTED] )

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51652

Date: 5/2/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Betty Last: Dirks

Account Name: Betty Dirks

Home: (480) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

4/27/06

Chairman-Jeff Hatch-Miller

This is my complaint against Gold Canyon Sewer Company plan to double our fee to \$70 a ridiculous increase. Especially as they had previously assured us that the cost would not be increased and probably decreased when Mt Brook Village home building was completed.

I also take issue that those of us who are not living here all year must pay for nothing the months we are away.

The cable company and phone service give us a vacation rate. Please give serious attention tot his problem.

Sincerely,  
Betty Dirks

[REDACTED]  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

May 2, 2006

REGOLD CANYON SEWER COMPANY

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Bradley G. Morton  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

Date Completed: 5/2/2006

Opinion No. 2006 - 51652

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SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51651

Date: 5/2/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Louis

Bruneau

Account Name: Louis Bruneau

Home: (480) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

4/24/06

AZ Corp. Commissioners

I am writing to protest the proposed rate increase by Gold Canyon Sewer Co.

They previously gave assurances they would not raise the rate, now they want to raise it 100%!! I am living on a fixed income and can not afford such an increase. The improvements they said they made, have not done much, for the odor problem is still there.

I hope you do the right thing and deny their request for a 100% rate increase.

Thank you for your consideration,

Louis Bruneau

[REDACTED]  
Gold Canyon, AZ

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

May 2, 2006

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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REGOLD CANYON SEWER COMPANY

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Sincerely,

Bradley G. Morton  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

Date Completed: 5/2/2006

Opinion No. 2006 - 51651

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