

E-01345A-06-0009

OPEN MEETING AGENDA ITEM



0000053058

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

47 CD

RECEIVED

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

2006 MAY -2 A 9:10

Opinion No. 2006 - 51619

Date: 5/1/2006
AZ CORP COMMISSION
DOCUMENT CONTROL

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Bonnie

Curtis

Account Name: Bonnie Curtis

Home: (000) 000-0000

Street: n/a

Work:

City: Phoenix

CBR:

State: AZ Zip: n/a

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

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Received following e-mail from customer -

Yes, I am concerned by APS' request for 19% increase to cover THEIR fuel costs! We, the American people must endure the rising fuel costs to get back and forth to work just to keep our homes. Most of America lives paycheck to paycheck and cannot afford their own fuel to keep our jobs and the money coming in for our families.

NOW APS wants us to pay THEIR fuel costs on top of ours! Usually, when a Company has problems with costs, they start from the inside, by cutting traveling expenses for employees and their bonuses. Personally, I have not received a raise in four years and work for a very large company and have outstanding revues. Our company understand the need to make cost cuts so they don't have to pass costs on to the consumer over and above what we are already strapped with.

The American citizens need relief from these big companies and they need to pay for their own fuel costS!!!!

Thank you.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Following e-mail sent to customer -

Thank you for your recent e-mail to the AZ Corporation Commission. It has been assigned to me for a response. I am a Consumer Analyst in the Utilities Division. I will enter your comments into the Docket for this case. They will be available for review by all five Commissioners before they make a decision in this matter.

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The Commissioners appreciate you taking the time to make them aware of your thoughts.

Deborah Reagan
Utilities Division
AZ Corporation Commission
End of Comments

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