

SW 02519A-06-0015



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51079

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Thomas

Stevens

Account Name: Thomas & Lillian Stevens

Home: [REDACTED]

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

From: JoAn Stevens [REDACTED]
Sent: Wednesday, April 12, 2006 5:30 PM
To: Bradley Morton
Subject:

Mr Morton,

We live in Gold Canyon sewer district. These present rates (\$35.00 a month) are the highest we know of around anywhere and we are certainly opposed to a hundred percent rate increase!!!!
They are going to be getting new customers that should take care of their needed funds.

Regards, Thomas and Lillian Stevens
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Thursday, April 13, 2006 7:50 AM
To: 'JoAn Stevens'
Subject: RE:

Mr. & Mrs. Stevens,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it becomes part of the rate case and Commissioners are made aware of your concerns. Please contact me if you

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 APR 13 P 4: 32

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

have further issues.
End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51079

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51065

Date: 4/12/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Edd Last: Lopez

Account Name: Edd Lopez Home: (000) 000-0000

Street: [REDACTED] Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

From: Edd Lopez [REDACTED]
Sent: Wednesday, April 12, 2006 2:05 PM
To: Bradley Morton
Subject: Gold Canyon Sewer District rate increase
Importance: High

Mr. Morton,

Add my name to the list of Gold Canyon residents opposed to the outrageous rate increase proposed by the Gold Canyon Sewer Company. This is just another example of a company not calculating the costs correctly and now expect the residents to pay for there mistakes. In addition, they've not landscaped the area around the site as promised. It's still an eyesore.

Edd Lopez
[REDACTED]
Gold Canyon, AZ 85218
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Wednesday, April 12, 2006 3:35 PM
To: 'Edd Lopez'
Cc: Bradley Morton
Subject: RE: Gold Canyon Sewer District rate increase

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Mr Lopez,

Thank you for sending us your opinion regarding the Gold Canyon Sewer Company rate case. I will docket your opinion which will make it part of the rate case and will provide the Commissioners with your concerns. If I can help further please email me or call at [REDACTED]
End of Comments

Date Completed: 4/12/2006

Opinion No. 2006 - 51065

3W 02519A-06-0015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51067

Date: 4/12/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Gary

Nord

Account Name:

Gary & Faye Nord

Home: (000) 000-0000

Street:

n/a

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

Contact Phone: [REDACTED]

Nature of Complaint:

From: Faye Nord [REDACTED]

Sent: Wednesday, April 12, 2006 3:37 PM

To: Bradley Morton

Subject: Gold Canyon Proposed Sewer Rate Increase of 101%

Dear Mr. Morton:

We have lived in AZ for almost 30 years, and have never seen a utility request a rate increase of this percentage.

In light of the responses from Algonquin Water Services when they were planning to expand the facility in 2003, it is simply amazing that barely 3 years later the reality is so very different. We have lived in Gold Canyon for almost seven years and have even recently smelled the terrible odors caused by Gold Canyon Sewer Company.

We ask that the Arizona Corporation Commission deny the increase requested by Algonquin Water Services. Please advise if there is anything that we can do to discourage passage of this rate increase.

Sincerely,

Gary & Faye Nord

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton

Sent: Wednesday, April 12, 2006 3:40 PM

To: 'Faye Nord'

Cc: Bradley Morton

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Subject: RE: Gold Canyon Proposed Sewer Rate Increase of 101%

Gary & Faye Nord,

Thank you for expressing your concerns regarding Gold Canyon Sewer Company and its pending rate case. I will docket your concerns which will make them part of the rate case and make the Commissions aware of your concerns. If further questions, please email or call me at [REDACTED]

End of Comments

Date Completed: 4/12/2006

Opinion No. 2006 - 51067

SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: ([REDACTED])

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51078

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Albert

Head

Account Name:

Janice & Albert Head

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

From [REDACTED]

Sent: Wednesday, April 12, 2006 4:38 PM

To: Bradley Morton

Subject: GCSC requested rate increase.

Corporation Commissioner Brad Morton,

Please know that as long term residents of Gold Canyon, and having been advised by the Gold Canyon Sewer Company in their announced expansion plan that " GCSC is committed to providing the upgrade through a combination of paid-in-capital and new development hook-ups", that GCSC having now indeed sought a HUGE rate increase, we feel their (GCSC's)request should be VERY thoroughly studied!

It is a given that there has been ABUNDANT new hook-ups!

GCSC should be taken at their initial statement ~ no increase ~ PERIOD!!! And doubling the rate is indicative that extremely poor management planning is involved somewhere! We (forced subscribers) should not have to subsidize that kind of operation!

Your studied and thoughtful decision on this matter is greatly appreciated!

Respectfully,

Janice & Albert Head

[REDACTED]
Gold Canyon, AZ

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Thursday, April 13, 2006 7:43 AM

[REDACTED]
Subject: RE: GCSC requested rate increase.

Mr & Mrs Head,

I have received your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so that it becomes part of the rate case and the Commissioners are made aware of your concerns. Please contact me if you have further concerns.

End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51078

SW 02519A 06 0015

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2006 - 51082

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Rosemary

Berg

Account Name:

Rosemary Berg

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company.

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: ([REDACTED])

Nature of Complaint:

Docket No. SW 02519A-06-0015

From: [REDACTED]

Sent: Thursday, April 13, 2006 6:28 AM

To: Bradley Morton

Subject: Gold Canyon Sewer Proposed Rate Increase

Mr. Morton -

As a homeowner and full year resident in Gold Canyon I would like to protest the Gold Canyon Sewer Company's request for a 101% increase in rates. I've lived in many areas, municipal and rural, and never paid a monthly rate for sewer services that this rate increase would require. I understand a need for rate increase over time. But this magnitude is "sole service provider" robbery.

Sincerely,

Rosemary Berg

[REDACTED]
Gold Canyon, AZ 85218

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Thursday, April 13, 2006 8:07 AM
To: 'ROSEMARY BERG'
Subject: RE: Gold Canyon Sewer Proposed Rate Increase

Ms Berg,

I am in receipt of your opinion regarding the Gold Canyon sewer rate case and I will docket it so it is part of the rate case and the Commissioners are aware of your concerns.

End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51082

SW 02519A 06 0015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51083

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Stacey

Gyenize

Account Name: Stacey Gyenize

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

Consumer feels rates are to high already and is against any rate increase. Feels they were lied to by previous owner.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Explained opinion, docket procedure.

End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51083

2100 20 APR 250 WC

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51080

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Roy Last: Geiger

Account Name: Roy & Karen Geiger

Home: (480) 000-0000

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

From: [REDACTED]
Sent: Wednesday, April 12, 2006 5:54 PM
To: Bradley Morton
Subject: Gold Canyon Sewer Rates

Dear Mr. Morton -- the proposed increase in sewer rates in Gold Canyon are outrageous. When the sewer company started the improvements (which were desperately needed) they said there would probably be no increase in rates and here they plan on doubling it. Please use this letter as a formal protest against these proposed increased rates. Thank you.

Sincerely,

Roy and Karen Geiger
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Thursday, April 13, 2006 7:55 AM
To: 'Roy Geiger'
Subject: RE: Gold Canyon Sewer Rates

Mr & Mrs Geiger,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case. I will docket your concerns

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

so it is part of the case and Commissioners are made aware of your concern. Please contact me should you have further issues.

End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51080

SW 02519A-06 0015

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Priority: Respond Within Five Days

Opinion No. 2006 - 51081

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Reldon

Jones

Account Name: Reldon Jones

Home: (480) 000-0000

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. SW 02519A-06-0015

From: [REDACTED]
Sent: Wednesday, April 12, 2006 7:45 PM
To: Bradley Morton
Subject: Gold Canyon Sewer Rate Increase

While I am in favor of the solvency of companies that provide essential services, and find no problem with a rate increase following a judicious review of a rate increase request, it is particularly galling to be lied to. I wish you luck trying to determine whether any portion of Gold Canyon Sewer's rate increase request can be attributed to their recent expansion, (or not). The fact that they are attempting to double the current rate certainly is a cause for concern and challenges the credulity of their claim. We depend upon you to work out a fair and equitable solution, and hopefully not reward what appears to be an attempt to fleece the public.

Reldon Jones

EarthLink Revolves Around You.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Thursday, April 13, 2006 7:59 AM
Subject: RE: Gold Canyon Sewer Rate Increase

Mr Jones,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket it so it is part of the case and the Commissioners are aware of your concerns. Please contact me if there are further issues.

End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51081

SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51077

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: **Melissa** Last: **Hincha-Ownby**

Account Name: Melissa Hincha-Ownby

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: **Gold Canyon Sewer Company**

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

From: Melissa H [REDACTED]
Sent: Wednesday, April 12, 2006 4:15 PM
To: Bradley Morton
Subject: Feedback regarding Gold Canyon Sewer

Greetings Mr. Morton,

My name is Melissa Hincha-Ownby, myself and my family have been residents of Gold Canyon since 2002. I would like to provide my feedback regarding the proposed rate increase that the Gold Canyon Sewer Company (Algonquin Water Services L.L.C.) is seeking. The company assured residents that the upgrades to the facilities would not result in a rate increase, now they are not only requesting a rate increase but the scale of this increase is amazing. The current monthly fee is \$35.00 and the proposed fee is \$70.34, more than a 100% increase. I imagine that this rate increase could be a significant impact on those with fixed and limited incomes, I am just thankful that it won't impact us financially but feel that this rate increase should not be approved.

Thank you for your time and attention to this matter.

Sincerely,

Melissa Hincha-Ownby
[REDACTED]
Gold Canyon, AZ 85218
[REDACTED]

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Thursday, April 13, 2006 7:31 AM
To: 'Melissa H'
Subject: RE: Feedback regarding Gold Canyon Sewer

Dear Ms Hinch-Ownby,

I have received your opinion regard Gold Canyon Sewer rate case. I will docket it making it part of the case and allowing the Commissioners to be aware of your concerns. Please contact me if you have further issues.

End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51077

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51076

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Darrell Last: Dinges

Account Name: Darrell & Laura Dinges

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

From: Laura Dinges [REDACTED]
Sent: Wednesday, April 12, 2006 4:14 PM
To: Bradley Morton
Subject: Gold Canyon Sewer Increase

Dear Mr. Morton:

The idea of raising a utility bill 101% is outrageous. No one raises costs to consumers that much without asking the patrons for a vote of confidence. I know that the cost of updating the facility was more than anticipated. But I should not have to make up the difference for the increased cost in one year's time. A small increase would be tolerated but not this astronomical amount. Do not forget that many of the residents of Gold Canyon are on fixed incomes with retirement benefits. Many still work. It could make it difficult to make ends meet with such an increase. I am relieved to know that this increase has not yet gone to the Corporation Commission for consideration. So there is still hope that the commission will come to its senses and turn this request down. A small increase could be tolerated but not this outrageous amount. \$70.34 per month is much more than citizens in other parts of the valley have to pay. Please do not let this raise get out of hand.

Sincerely,
Darrell and Laura Dinges

[REDACTED]
Gold Canyon, AZ 85218
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Thursday, April 13, 2006 7:25 AM
To: 'Laura Dinges'
Subject: RE: Gold Canyon Sewer Increase

Darrell & Laura Dinges,

I have received your opinion regarding Gold Canyon Sewer and will Docket it so that it becomes part of the case and the Commissioners are made aware of your concern. Please contact me if you have further concerns.

End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51076

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51070

Date: 4/12/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Virgil

Scantlin Jr

Account Name:

Virgil & Rose Scantlin Jr

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

April 6, 2006
Brad Morton
1200 W. Washington
Phoenix, Az. 85007

We attended th March 28th, 2006 meeting held at Mountain Brook, conducted by Giold Canyon Communitied Assoc. United on the protest of Gold Canyon Sewer rate increase proposed by Algonquin Water Rrsources-parent Company of Gold Canyon Sewer Company. We were informed that the AWR & GCSC are seeking approval of a 101% rate increase, which is unrea:L after this Outfit promised residents in 2002 that the expansion of the Sewer Facility would not result in a rate increase. We are protesting this increase and would appreciate this protest being considered by ourCounty Commissioners as well as our Public Utility Consumer analyst Brad Morton. We are on a fixed income and a increase of this amount will create a hardship. Please make this letter a record for consideration.

Very Truly Yours
Virgil Scantlin, Jr.
Rose Scantlin

CC: MARK SPTZER
CHRIS MAYES
WILLIAM Gleason
WILliam Mundell
JEFF HATCH MILLER
APR
ZCorporaj
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Opinion docketed.

End of Response

Investigator's Comments and Disposition:

Called consumer and confirmed we have received their opinion on the Gold Canyon Sewer Company rate case. I explained it will be docketed and be part of the case records and the Commissioners will be aware of their concerns. Provided my name and number if further questions.

End of Comments

Date Completed: 4/12/2006

Opinion No. 2006 - 51070

3W 02519A-06-0015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51074

Date: 4/12/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Ivy

Wanttaja

Account Name:

Ivy Wanttaja

Home: (000) 000-0000

Street:

n/a

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

From: [REDACTED]

Sent: Wednesday, April 12, 2006 3:39 PM

To: Bradley Morton

Subject: Gold Canyon Sewer Rate Proposed Increase

Wed. 12 April 2006

To: Brad Morton

AZ Corp. Com.

From: Ivy Wanttaja, resident

Mountain Brook Village

Gold Canyon, AZ [REDACTED]

This is in reference to the sewer increase in Gold Canyon : I am a resident of Mountain Brook Village for 7 years, and a widow on a fixed income. I strongly oppose the increase for sewer service. The problem of odor is still there when we walk to Basha's in the evening..

Thank You, Iva Wanttaja

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Wednesday, April 12, 2006 4:11 PM

Cc: Bradley Morton
Subject: RE: Gold Canyon Sewer Rate Proposed Increase

Ms Wanttaja,

Thank you for expressing your concerns regarding this rate case. I will docket your opinion so it is part of the rate case and the Commissioners are aware of your concerns. Please feel free to email or call me at [REDACTED]

End of Comments

Date Completed: 4/12/2006

Opinion No. 2006 - 51074

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51071

Date: 4/12/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Anne

Cornelius

Account Name: Anne Cornelius

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

Consumer against what she feels are already high rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Explained to consumer docket procedure and that her opinion will become part of the rate case and the Commissioners will be made aware of her concerns.

End of Comments

Date Completed: 4/12/2006

Opinion No. 2006 - 51071

2100-30-AP1250 WC

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51095

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Eleanor

Neumann

Account Name: Eleanor Neumann

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

Consumer feels rates are already too high and is against such a large rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketing process explained, and Commissioners will be made aware of her concerns.

End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51095



SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51097

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Sharon

Szymanski

Account Name: Sharon Szymanski

Home: [REDACTED]

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

From: [REDACTED]

Sent: Thursday, April 13, 2006 9:26 AM

To: Bradley Morton

Subject: Gold Canyon Sewer

Dear Mr. Morton:

I have lived in Phoenix, AZ since '85 in various suburbs and have experienced different/lower sewer rates in each area. Gold Canyon has been my preference of residence since '98, but the sewer charges have always distressed me with their high fees. Nowhere else in the Valley does a sewer company command and get away with charging \$35.00 a month. However, since we don't have a choice (I thought democracies went out with the Stone Age - Ha Ha), I have paid the \$35.00 unwillingly since '98. Now this Algonquin Water Services wants to raise our fees to \$70.34!!!! This is not only disturbing, but also an outrage. How can President Trevor Hill blatantly say that they are not going to raise the rates for at least five years when they applied for their improvement license and then turn around and ask for an increase. And the increase isn't about pennies, but \$424.08 MORE a year. That is to the point of being a criminal act against citizens who live in the Gold Canyon area. I never thought I would see the day when sewers could charge whatever they like and get away with it. I will be at the meeting on Sept. 18th as well as the 25th. I also intend to gather as many of my fellow "sewer buddies" to come with me. I hope that my viewpoint will be taken seriously as I consider this request unreasonable and unlawful. Is there no one in the AZ business area to be taken at their word and trusted? I think President Trevor Hill should be held accountable to his spoken word when he originally asked for the expansion and promised NO INCREASE. And as my representative on the Corporation Commission I trust you will do the same and hold him accountable. Thank you.

Sharon Szymanski (and Bill Szymanski)

[REDACTED]
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Thursday, April 13, 2006 1:06 PM
To: 'Sharon Szymanski'
Subject: RE: Gold Canyon Sewer

Mr & Mrs Szymanski,

I have received your opinion regarding the Gold Canyon Sewer Company rate case and it will docket it so it is part of the case and the Commissioners are aware of your concerns. Please contact me if you have further issues.

End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51097

SW 02519A-06-0015

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51096

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Neil Last: Hickman

Account Name: Neil & Flor Hickman

Home: (480) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

[REDACTED]
Sent: Thursday, April 13, 2006 10:02 AM

To: Bradley Morton

Cc: [REDACTED]

Subject: Gold Canyon Sewer Company Rate Increase

Dear Mr. Morton:

We would like to register our outrage at the proposed doubling of our sewer rates. The Algonquin Water Services Company has demonstrated its lack of integrity and honesty. Rather than give in to their outrageous demands, we would prefer to hook up with the Apache Junction Sewer Company.

We would appreciate your direct involvement in bringing a fair and equitable resolution for the citizens of Gold Canyon.

Neil and Flor Hickman

[REDACTED]
Gold Canyon, AZ 85218

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Thursday, April 13, 2006 12:59 PM
To: 'Flor Hickman'
Subject: RE: Gold Canyon Sewer Company Rate Increase

Dear Mr & Mrs Hickman,

Your opinion regarding the Gold Canyon Sewer Company rate case has been received and will be docketed so it is part of the rate case and the Commissioners will be made aware of your concerns. Please contact me if you have further issues.

End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51096

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51094

Date: 4/13/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Doug

Pospisil

Account Name: Doug & Lynda Pospisil

Home: (480) 000-0000

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

From: [REDACTED]
Sent: Thursday, April 13, 2006 10:09 AM
To: Bradley Morton
Subject: Please!

PLEASE do not raise our sewer rates....and not by 101%! The present \$35.00 is high enough for a senior citizen's income.

When the upgrade was started, the question was asked, "Will the upgrade mean an increase in rates? The PRINTED answer was, "No. GCSC is COMMITTED to providing the upgrade through a combination of paid-in-capital and new development hook-ups. Please do not go against your word.

Thank you.
Doug and Lynda Pospisil
Gold Canyon
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Thursday, April 13, 2006 12:50 PM
[REDACTED]
Subject: RE: Please!

Mr & Mrs Pospisil,

I have received your opinion regarding Gold Canyon Sewer Company and will docket it so it is part of the case

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

record and the Commissioners are aware of your concern. Please contact me if you have further issues.
End of Comments

Date Completed: 4/13/2006

Opinion No. 2006 - 51094
