

SW-02361A-05-0657



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ORIGINAL
ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52927

Date: 6/13/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Peter

Willmott

Account Name: Peter Willmott

Home: (000) 000-0000

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Black Mountain Sewer Corporation

Division: sewer

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

June 12, 2006

Arizona Corporation Commission
Consumer Services Division
Arizona Corporation Division -
Utilities Division
1200 West Washington St.
Phoenix, AZ 85007

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 JUN 13 P 4:43

RECEIVED

Dear Commission Members:

For the past three years, we have lived with terrible odors at our home at 1049 Boulder Drive, Carefree. Those smells come from a waste facility located on Boulder Drive, owned and operated by Black Mountain Sewer Company.

For some reason, they have recognized the problem but failed to solve it. Now they are asking for a 13.52% sewer rate increase at a time that they are not serving the interests of their customers. Good, well-run companies invest in their infrastructure and maintain their facilities to serve their customers. This is not happening here and any increase should be denied until a well-developed plan to solve these significant operational problems is implemented

Sincerely,
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

6/13/06 I tried contacting customer and left a voicemail with my name and number if he wanted to contact me. I left the message indicating the his opinion had been received and would be filed in docket no. SW-2361A-05-0657. closed

End of Comments

Date Completed: 6/13/2006

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