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ORIGINAL

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

4706

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52916 **Date:** 6/13/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: **First:** Mary Lou **Last:** Kent

Account Name: Mary Lou Kent **Home:** (480) 000-0000

Street: [REDACTED] **Work:**

City: Gold Canyon **CBR:**

State: AZ **Zip:** 85218 **is:**

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:
Docket No. Sw 02519A-06-0015

6-02-06
Mr. Marc Spitzer
Ariz Corp. Commission:

Dear Mr. Spitzer

I'm a resident of Mountain Grove Village, Gold Canyon and a customer of the Gold Canyon Sewer Co. I'm writing to you in the hopes you will refuse the Rate increase, doubling our month cost for sewer.

I live on a very moderate income-near the poverty level and this would be a hardship.

The plant is in a poor location-too near homes and businesses and it's a mystery to me why it was allowed to expand.

We were assured there would be no raise as a result of the expansion. Please refuse their request.

Sincerely
Mary Lou Kent
[REDACTED]
Gold Canyon, AZ 85218
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

RECEIVED
2006 JUN 13 P 4:41
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52916

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52917

Date: 6/13/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Margaret C.

McDermott

Account Name: Margaret C. Mcdermott

Home: (480) 000-0000

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. Sw 02519A-06-0015

[REDACTED]

Gold Canyon, AZ 85218
June 3, 2006

Mike Gleason
Arizona Corporate Commission
1200 W. Washington St.
Phoenix, AZ 85007

Dear Mr. Gleason:

This is a complaint against Gold Canyon Sewer Company's proposes 101% rate increase from \$35. per month to over \$70. per month. The company representative, Trevor Hill promised at a public meeting that there would be no rate increase due to the upgrading of their plant.

I am a widow on a fixed income. The increase would be a hardship for me. The fee is not based on use. In Alabama, my former residence, fees were based on water use. A large family uses much more water than a single person.

I hope the commissioners will hold a public meeting in our area.

Thank you for careful consideration of this issue.

Sincerely, Margaret C. McDermott
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

June 13, 2006

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Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52917

Sw 02519A-06-0015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52914 Date: 6/13/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Dan Last: Scott Jr

Account Name: Mr & Mrs Scott Jr Home: (480) 000-0000

Street: [REDACTED] Work:

City: New Carlisle CBR:

State: OH Zip: 45344 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. Sw 02519A-06-0015

6-02-06

Mr. Mike Gleason
Ariz Corp. Commission

Dr Mr. Gleason

I am writing to protest the increase in fees asked for by the Gold Canyon Sewer Co. I live on a very moderate (almost poverty level) income and would be surely strained by such an increase.

I also feel the plant was publicly located-never should have been allowed to expand because of its proximity to homes + businesses and that we should to have to bear the costs of the expansion. The Co still has not addressed the odor problem satisfactorily.

Please deny this rate increase.

Sincerely
Mary Lynn Kent
[REDACTED]

Gold Canyon, AZ 85218
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

Dear Sewer Customer:

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Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,
Bradley G. Morton
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52914

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2006 - 52913**Date:** 6/13/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** Craig

Tillman

Account Name: Craig Tillman**Home:** (480) 000-0000**Street:** n/a**Work:****City:** Gold Canyon**CBR:****State:** AZ Zip: 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. Sw 02519A-06-0015

[REDACTED] craigtillman@mlsi.com

Sent: Saturday, June 10, 2006 12:01 PM

To: Utilities Div - Mailbox

Subject: gold canyon sewer corp rate increase

Docket No. SW-02519A-06-0015

Dear Sirs, this letter is in regards to the request for rate increases from the Gold Canyon Sewer Corp.

I live within the 1000 foot, "buffer limits" of the plant. Apparently this was "overlooked" when this development was built. I have lived here since November of 1999. During this time Gold Canyon Sewer Corp. (formally Algonquin Water) has undergone two increases in treatment capacities, and during this time I have experienced numerous deceitful practices. I met personally with the owners of Algonquin Water prior to the last expansion. They promised not only me but the Gold Canyon residents that a rate increase was not going to happen. During the fight against the last expansion, Superstition Mountain Authority stated that they could handle the increases in effluent by Gold Canyon simply installing a pipeline to their plant. at an approximate cost of 1.25 million. Gold Canyon elected not go the pipeline route. Currently a Pipeline is being layed to connect the two plants. Obviously the owners will say one thing and do another. The rate increase is unjustified. If they are spending their monies fullishly, why should the consumer have to pay for it. It is time for our Governmental Agencies to Stand Up for the Tax Payers and Consumers and protect them!!! from businesses that are being run by money hungry owners. As you know, the requested rate increase is from \$35.00 to over \$70.34. This is an increase of over 100%!!!! My pay check didn't increase by a hundred percent!!! Why should theirs?

Inclosing, please consider the impact on the community if this increase is allowed, There are many retired people living on fixed incomes in Gold Canyon, Myself, I'm still working but the cost of living is still going up but the pay is not. please do not allow this rate increase!!!

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank You for your consideration,
Craig Tillman
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: [Bradley Morton
Sent: [Tuesday, June 13, 2006 11:12 AM
[REDACTED]
Subject: [Gold Canyon Sewer Company

Dear Mr Tillman,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,

Bradley G. Morton
End of Comments

Date Completed: 6/13/2006

Opinion No. 2006 - 52913
