

SW-02361A-05-0657



ORIGINAL

ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52838

Date: 6/12/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: John

Chestnut

Account Name: John Chestnut

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

Utility Company: Black Mountain Sewer Corporation

Division: sewer

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Date: June 11,2006

To: Consumer Services Division  
Arizona Corporations Commission  
Utilities Division  
Attn: Carmen Madrid

Re: Opposition to Black Mountain Sewer Co. Rate Increase

Dear Madams and Sirs:

I am a resident of the The Boulders subdivision of Carefree, I write to oppose the request by Black Mountain Sewer Co. for a rate increase.

Black Mountain is not entitled to any rate increase as long as the sewer service in The Boulders remains unacceptable.

My wife and I take frequent walks in The Boulders which take us down Boulder Drive, the main street in The Boulders. Every time that we walk along Boulder Drive, we smell sewer odors. The odors are particularly strong in the area near Quartz Valley Road.

I was not sure that my experience warranted a letter to the Commission because I am sure that many of the residents along Boulder Drive have already made their views known. However, today I smelled sewer odors in my house near three of the four toilets in the house. The smell is unmistakable and persistent. I began smelling the odors this morning, and the odors are still present as I write this letter at 5:00 p.m. My home is not in the vicinity of Boulder Drive, so this is an entirely new problem.

Please deny the requested rate increase. We should not have to pay even the current rate for the unacceptable

RECEIVED  
2006 JUN 12 A 11: 55  
AZ CORP COMMISSION  
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

service which we have received for the past several years. Black Mountain should be denied any rate increase until it solves the problems which have persisted in The Boulders.

Thank you for your consideration.

Very truly yours  
John W. Chestnut  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

6/12/06 Opinion received, I contacted Mrs. Chestnut and informed her that their opinion had been received and that it would be filed in the docket. Filed in docket no. SW-02361A-05-0657. closed  
\*End of Comments\*

**Date Completed: 6/12/2006**

**Opinion No. 2006 - 52838**

---