

SW-02519A-06-0015



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ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4706

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52334

Date: 5/24/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Russell Last: Harrison

Account Name: Russell Harrison Home: (000) 000-0000

Street: [REDACTED] Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Mike Weber

Contact Phone: [REDACTED]

Nature of Complaint:

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Customer wrote the following to the Commission -

Arizona Corporation Commission:

I am writing to let you know that I am adamantly opposed to the proposed rate increase request presented by Gold Canyon Sewer Company.

This goes directly against promises made by the company. Increases in population in the area should be providing additional revenues. A 100 percent increase in the sewer rate will create a substantial hardship on many of the residence of the area.

Please do not consider this as a viable proposal.

Very Sincerely,

Russell Harrison
Gold Canyon Resident
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

RECEIVED
2006 JUN - 21 A 8:30
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Customer comments entered for the record and with the Docket in the matter. Responded to customer with the following correspondence -

Dear Mr. Harrison:

Your letter regarding the Gold Canyon Sewer Company ("Company") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Company application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me at [REDACTED]

Sincerely,

Deborah Reagan
Public Utilities Consumer Analyst
Utilities Division
End of Comments

Date Completed: 5/24/2006

Opinion No. 2006 - 52334

COMMISSION

DEBORAH REAGAN

JULY 10 2006