

FILE IN E-01345A-05-0816

ORIGINAL



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4700

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52464

Date: 5/31/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Barbara L.

Curry

Account Name: Barbara L. Curry

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: Arizona Public Service Company

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Received following ACC Public Comment Form dated 5-23-06 which reflects her position on this docket as "CON" on docket number E-01345A-05-0816.

A rate increase is a straight forward request. HOWEVER, with all the additional surcharges that companies have very CLEVERLY conceived, my bill \$34.58. Can't finish, no room on form.

My basis service charge	\$6.54
Environmental benefits surcharge	.15
System benefits charge	.37
Metering	5.12
Billing	1.92
Generation of electricity off-peak	1.33
Delivery service charge	3.60
Competition rules compliance charge	.06
Power supply adjustment	1.99
Meter reading	1.71
Generation of electricity	8.84
Transmission	.82

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AZ CORP COMMISSION  
DOCUMENT CONTROL

A straight forward dollar amount should be required for the final cost. No extra fee- "by the way"  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

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5-31 I called the customer and left recorded message expressing thanks for taking the time to express her opinion in this matter. Advised that her comments would be noted for the record in this rate case filing. I referred this OPINION to John LaPorta to have it docketed. File closed.

\*End of Comments\*

Date Completed: 5/31/2006

Opinion No. 2006 - 52464

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