

ORIGINAL



0000050838

ARIZONA CORPORATION COMMISS.....

UTILITY COMPLAINT FORM

4700

Investigator: Brad Morton

Phone: [REDACTED]

Fax: (6 [REDACTED])

Priority: Respond Within Five Days

Opinion No. 2006 - 52480

Date: 5/31/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: Gene DuPont

Account Name: Gene & Shirley DuPont

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES!!!

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month....GCWWTF Case Docket No. SW-02519A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes. Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their outdated facilities and "to attempt" the correction of local unpleasant odorous situations. But—does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

Gold Canyon Property Owner

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

May 31, 2006

RE: GOLD CANYON SEWER COMPANY

RECEIVED  
2006 MAY 31 12 43 PM  
AZ CORP COMMISSION  
DOCUMENT CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

#####Sincerely,  
#####Bradley G. Morton  
#####Public Utilities Consumer Analyst II  
#####Utilities Division  
\*End of Comments\*

**Date Completed: 5/31/2006**

**Opinion No. 2006 - 52480**

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RECEIVED

## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 52452Date: 5/31/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: Howard

Enkling

Account Name: Howard & Barbara EnklingHome: (480) 000-0000Street: [REDACTED]Work:City: Gold CanyonCBR:State: AZ Zip: 85218is:Utility Company: Gold Canyon Sewer CompanyDivision: SewerContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

Docket No SW 02519A-06-0015

[REDACTED]  
Sent: Tuesday, May 30, 2006 5:57 AM

To: Bradley Morton

Subject: Proposed Rate Increase by Gold Canyon Sewer

Dear Mr Morton,

We are residents of Gold Canyon and are outraged by the 101% rate increase proposed by Gold Canyon Sewer Corporation. This is a complaint against this unfair, unreasonable rate hike. Gold Canyon Sewer promised there would be NO rate increase after recent upgrades to their system, which were supposed to eliminate odor. The odor remains a problem and now they have asked for an unbelievable rate increase which would be a burden to residents on fixed incomes. We are winter residents and have had to pay \$35 per month for the past four years even when we're not here and not using the system. It appears that Gold Canyon Sewer is taking advantage of the fact we have no choice for sewer service. We believe they should receive NO increase at all.

Thank you.

Sincerely,

Howard &amp; Barbara Enkling

[REDACTED]  
Gold Canyon, AZ 85218

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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From: Bradley Morton  
Sent: Wednesday, May 31, 2006 9:49 AM  
To: 'BARBARA ENKLING'  
Subject: RE: Proposed Rate Increase by Gold Canyon Sewer

Dear Mr & Mrs Enkling,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners are aware of your concerns. Please contact me if you have further issues.

Bradley C. Morton  
\*End of Comments\*

**Date Completed: 5/31/2006**

**Opinion No. 2006 - 52452**

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**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2006 - 52479**

**Date:** 5/31/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**Complaint By:** **Robert P Staley**

**Account Name:** Robert P. Staley

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Gold Canyon

**CBR:**

**State:** AZ **Zip:** 85218

**is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No SW 02519A-06-0015

**CRUSH RIDICULOUS FLUSHING FEES!!!**

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month....GCWWTF Case Docket No. SW-02519A-06-0015. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their out-dated facilities and "to attempt" the correction of local unpleasant odorous situations. But—does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

Gold Canyon Property Owner

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

May 31, 2006

RE: GOLD CANYON SEWER COMPANY

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

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Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

☐☐☐☐ Sincerely,  
☐☐☐☐ Bradley G. Morton  
☐☐☐☐ Public Utilities Consumer Analyst II  
☐☐☐☐ Utilities Division  
\*End of Comments\*

**Date Completed: 5/31/2006**

**Opinion No. 2006 - 52479**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2006 - 52453

Date: 5/31/2006

Complaint Description:      08A Rate Case Items - Opposed

First:

Last:

Complaint By:      **Cherilyn**

**Golbert**

Account Name:      Cherilyn Gilbert

Home: [REDACTED]

Street:      [REDACTED]

Work:

City:      Gold Canyon

CBR:

State:      AZ      Zip: 85218

is:

Utility Company.      **Gold Canyon Sewer Company**

Division:      Sewer

Contact Name:      Mike Weber

Contact Phone: (623) 935-9367

Nature of Complaint:

Docket No SW 02519A-06-0015

[REDACTED]  
Sent: Wednesday, May 31, 2006 9:43 AM  
To: Bradley Morton  
Cc: tori glawe  
Subject: Gold Canyon Sewer rate hikes...yikes!

I am a single working mother who moved to Gold Canyon two years ago. At that time the cost of sewer, water and trash collection were nearly triple that of my former Mesa home. The outrageous sewer rate increase proposed would be a hardship on myself and my neighbors, many of whom are on fixed incomes.

The sewer managers boldly lied to the residents when they promised us "No Rate Increase". The rate asked for is out of line with other communities and they should not be rewarded for bad planning and lying. The sewer rate increase stinks! Please let me know how I may further object to this obscene greed.

Cherilyn Gilbert  
[REDACTED]  
Gold Canyon, AZ 85218

[REDACTED]  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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From: Bradley Morton  
Sent: Wednesday, May 31, 2006 9:59 AM  
To: 'C K Gilbert'  
Subject: RE: Gold Canyon Sewer rate hikes...yikes!

Dear Ms. Gilbert,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners are aware of your concerns. If you have further issues please contact me.

Sincerely,

Bradley G. Morton  
\*End of Comments\*

**Date Completed: 5/31/2006**

**Opinion No. 2006 - 52453**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52465

Date: 5/31/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: **Ralph** Last: **Miller**

Account Name: Ralph & Betty Miller

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR: 907.235.8819

State: AZ Zip: 85218

is: Home

Utility Company: **Gold Canyon Sewer Company**

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

5-24-06

Arizona Corporation Commission  
Consumer Services Section  
Mr. Jeff hatch-Miller-Chairman, W. Mundell, M. Spitzer, M. Gleason, K. Mayes  
1200 W. Washington St.  
Phoenix, AZ 85007

Registration of Complaint  
Docket No. SW-02519A-06-0015  
Re: Gold Canyon Sewer Company  
1-Proposed increase of monthly service billings  
2-No reponce to repeated requests for reduced or eliminated summer vacated residence use of service.

Effecting winter seasonal use of service of residence of:  
Ralph + Betty Miller

[REDACTED]  
Gold Canyon, AZ 85218  
[REDACTED]

(73 yr old couple <1 handicapped> on Social Security, winter residents only, 3 to 5 months post 15 yrs)

Respectfully Submitted  
Ralph Miller  
Betty Miller

Copy-GC Sewer Co.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Called consumer at cbr and confirmed opinion received, explained docketing and rate process.

\*End of Comments\*

**Date Completed: 5/31/2006**

**Opinion No. 2006 - 52465**

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**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2006 - 52471

**Date:** 5/31/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**Complaint By:** **First:** William **Last:** Wash

**Account Name:** William Wash

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Gold Canyon

**CBR:**

**State:** AZ **Zip:** 85218

**is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No SW 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES!!!

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month...GCWWTF Case Docket No. SW-02519A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their outdated facilities and "to attempt" the correction of local unpleasant odorous situations. But—does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

Gold Canyon Property Owner

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

May 31, 2006

RE: GOLD CANYON SEWER COMPANY

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Sewer Customer:

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Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

##### Sincerely,  
##### Bradley G. Morton  
##### Public Utilities Consumer Analyst II  
##### Utilities Division  
\*End of Comments\*

**Date Completed: 5/31/2006**

**Opinion No. 2006 - 52471**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

**Priority: Respond Within Five Days****Opinion No. 2006 - 52473****Date: 5/31/2006****Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By: Barbara E.****Boyd****Account Name:** Barbara E. Boyd**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ Zip: 85218**is:****Utility Company: Gold Canyon Sewer Company****Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

**CRUSH RIDICULOUS FLUSHING FEES!!!**

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month....GCWWTF Case Docket No. SW-02519A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their outdated facilities and "to attempt" the correction of local unpleasant odorous situations. But—does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

Gold Canyon Property Owner

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

May 31, 2006

RE: GOLD CANYON SEWER COMPANY

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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☐☐☐☐ Sincerely,  
☐☐☐☐ Bradley G. Morton  
☐☐☐☐ Public Utilities Consumer Analyst II  
☐☐☐☐ Utilities Division  
\*End of Comments\*

**Date Completed: 5/31/2006**

**Opinion No. 2006 - 52473**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2006 - 52475**Date:** 5/31/2006**Complaint Description:** 08A Rate Case Items - Opposed

**Complaint By:** **First:** Harold A **Last:** Wurster

**Account Name:** Harold A. Wurster**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

**CRUSH RIDICULOUS FLUSHING FEES!!!**

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month....GCWWTF Case Docket No. SW-02519A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

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Gold Canyon Property Owner

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

May 31, 2006

RE: GOLD CANYON SEWER COMPANY

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Sincerely,

Bradley G. Morton

Public Utilities Consumer Analyst II

Utilities Division

\*End of Comments\*

Date Completed: 5/31/2006

Opinion No. 2006 - 52475

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion      No. 2006 - 52468Date: 5/31/2006Complaint Description:      08A Rate Case Items - OpposedFirst:Last:Complaint By:

B.

Brewster

Account Name:

B. Brewster

Home: [REDACTED]Street:

[REDACTED]

Work:City:

Gold Canyon

CBR:State:AZ      Zip: 85218is:Utility Company.      **Gold Canyon Sewer Company**Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No SW 02519A-06-0015

**CRUSH RIDICULOUS FLUSHING FEES!!!**

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month....GCWWTF Case Docket No. SW-02519A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

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Gold Canyon Property Owner

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:

May 31, 2006

RE: GOLD CANYON SEWER COMPANY

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Sincerely,  
Bradley G. Morton  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 5/31/2006**

**Opinion No. 2006 - 52468**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Brad MortonPhone: (602) [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion      No. 2006 - 52467Date: 5/31/2006Complaint Description:      08A Rate Case Items - Opposed

Complaint By:      First:                      Last:  
**Ken**                                      **Nelson**

Account Name:      Ken & Dixie NelsonHome: [REDACTED]Street:      [REDACTED]Work:City:      Gold CanyonCBR:State:      AZ      Zip: 85218is:Utility Company:      **Gold Canyon Sewer Company**Division:      SewerContact Name:      [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

Docket No SW 02519A-06-0015

**CRUSH RIDICULOUS FLUSHING FEES!!!**

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month....GCWWTF Case Docket No. SW-02519A-00-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. I/We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

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Gold Canyon Property Owner

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:

May 31, 2006

RE: GOLD CANYON SEWER COMPANY

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Sewer Customer:

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Sincerely,  
Bradley G. Morton  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

Date Completed: 5/31/2006

Opinion No. 2006 - 52467

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**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2006 - 52469**

**Date:** 5/31/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**Complaint By:** **First:** Fran **Last:** Zahn

**Account Name:** Fran Zahn

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Gold Canyon

**CBR:**

**State:** AZ **Zip:** 85218

**is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No SW 02519A-06-0015

**CRUSH RIDICULOUS FLUSHING FEES!!!**

Mr. Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month....GCWWTF Case Docket No. SW-025 1 9A-OO-0638. It is difficult to comprehend how any company can justify the current \$35 per month when surrounding communities are paying under \$20 per month. We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes.

Furthermore, this Community was promised by former management that there would be no further increases after the 2003 increase you granted to Gold Canyon Sewer.

It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their outdated facilities and "to attempt" the correction of local unpleasant odorous situations. But—does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is "NO"! There are still odor issues & we shouldn't have to pay for their expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

Gold Canyon Property Owner

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

May 31, 2006

RE: GOLD CANYON SEWER COMPANY

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Dear Sewer Customer:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,  
Bradley G. Morton  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

Date Completed: 5/31/2006

Opinion No. 2006 - 52469

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